

RE: 10667 - (10667) 2022 RIVERSIDE RV RETRO 179 Ser#: 59CCC2018NL004875, RO 69260

Warranty @Riverside RV <warranty@goriversiderv.com>

Mon 11/14/2022 11:52 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Good afternoon Ben,

Auth. 111422-12B for 69260

.20 for this claim

There's a crack in-between the toilet and wall-.20 Applied silicone and trim

Please order parts at:

parts@goriversiderv.com

Thank you,
Lisa Boyd

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Monday, November 14, 2022 10:03 AM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: 10667 - (10667) 2022 RIVERSIDE RV RETRO 179 Ser#: 59CCC2018NL004875, RO 69260

1. THERE IS A CRACK IN THE FLOOR BETWEEN THE TOILET AND THE WALL.

- a. HOLE WAS CUT TOO BIG IN THE INSIDE OF THE WALL.
- b. APPLIED SILICONE AND A PIECE OF TRIM PER WARRANTY.

i. LABOR 0.4

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

****OUR PHONES SYSTEM DOES NOT ACTIVATE UNTIL 9 A.M. CENTRAL****

I'M NOT YELLING AT YOU. OUR SYSTEM ONLY RECOGNIZES CAPITOL LETTERS