

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1315638
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2SBRBXNS042799
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	220 / 220
OWNER INFORMATION		ITEM #	SBT2557RB
KERRY L TULEY		DEALER RO #	69224
221 REAVIS ST		CLAIM START DATE	11/10/2022
Princeton, IN 47670		CLAIM END DATE	01/01/1900
USA			

Retail Date of Purchase	02/05/2022	WARRANTY EXPIRATION DATE	02/05/2023
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Claim Line Details

Labor

Line# 1	Operation Code	Operational Description			
	20-78-01-00-000797	Lippert Awning - complete - Exterior/Awnings (Lippert)/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2022-11-10 12:58:28 :: AWNING HAS A SMALL TEAR FRONT RIGHT SIDE NEAR THE CAMPER FOUND AWNING HAS A TEAR IN THE FABRIC NEED TO REPLACE THE AWNING FABRIC				
	Model #	V000608136	Dlr Sub Hrs	1.50	Sub Labor Amt \$225.00
	Serial #	V000608136	Appr Hrs	0.00	Appr Labor Amt \$0.00

Notes

Please provide pictures of the tear in fabric and also the data tag off the fabric
DONE

11/11- Sent to vendor for consideration
THANKS LET ME KNOW THE UPDATE
Per vendor denied

Case Number: 3557052
VIN: NS042799

Hello Debra O'Rourke,
Thank you for contacting Lippert Customer Care Center.

We have reviewed your request and information provided. Due to awning fabric is damaged, not defective, Lippert is denying this claim and will not assist with replacement of parts or labor.

Please let us know if you have any further questions.

Amy M.
Lippert Customer Care Center Tech
p: 432.LIPPERT | f: 574.534.7161
e: customerservice@lci1.com
Lippert

Labor

Line# 2 **Operation Code**
70-168-01-11-002012 **Operational Description**
Water Heater Heating Element - Appliances/Water Heater (Dometic, Atwood)/Replace/Electrical

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-11-10 13:02:14 :: ELE WATER HEATER NOT WORKING THE HOT WIRE TO THE ELEMENT WAS A LITTLE LOOSE. I THIGHTNED IT UP AND TURNED WATER HEATER ON. 30-40 MIN LATER THE WATER WAS HOT

Model #	WH-6GEA	Dlr Sub Hrs	0.10	Sub Labor Amt	\$15.00
Serial #	958706046	Appr Hrs	0.10	Appr Labor Amt	\$15.00

Notes

Labor
Line# 3 **Operation Code**
40-196-01-11-001306 **Operational Description**
LED Light - Electrical/12 Volt Interior/Replace/Electrical

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-11-10 13:04:18 :: THE MOTION SENSOR LIGHTS THEY STAY ON ALL THE TIME THERE IS ONE IN THE BATHROOM AND 2 ARE IN THE BEDROOM need to order 2 motion sensors. i gave info to matt INSTALL NEW SENSORS

Model #		Dlr Sub Hrs	0.40	Sub Labor Amt	\$60.00
Serial #		Appr Hrs	0.40	Appr Labor Amt	\$60.00

Notes

vcb

Labor
Line# 4 **Operation Code**
40-106-01-12-001221 **Operational Description**
Tail Light Assembly - Surface Mount, each - Electrical/12 Volt Exterior/Replace/Exterior Lighting

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-11-10 13:06:41 :: LR REAR TAIL LIGHT IS NOT FLUSH STICKS OUT THERE WERE NO SCREWS IN THE TAIL LIGHT AND WAS ONLY HOLDING ON BY SILICONE I SCREWED THE TAIL LIGHT BACK IN AND RESILICONED AROUND LIGHT

Model #		Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #		Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes

Labor
Line# 5 **Operation Code**
10-9-01-00-000158 **Operational Description**
Stabilizer Jack - Bolt On, each - Frame & Chassis/Levelers, Underbelly/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-11-10 13:07:51 :: THE STAY JACKS RODS ARE BENT THE RR IS THE WORST THE WORM GEAR IS BENT ON RIGHT REAR JACK. NEED AUTHORIZATION NEED TO REPLACE THE JACK

Model #		Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #		Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes

Please explain how the jack got bent? Vendor does not warranty bent jacks.
I DONT KNOW WE WERE NOT THERE AT THE TIME THE JACK WAS BENT
Denied due to vendor does not warranty bent jacks

Labor
Line# 6 **Operation Code**
RC-026-01-00-004186 **Operational Description**
22V243, 2022-181 - FLEXTech QUICK DISCONNECTS - REMEDY (INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-11-11 07:43:45 :: RECALL 22V243 LP QUICK CONNECT INSTALLED NEW LP VALVE. AS PER RECALL

Model #		Dlr Sub Hrs	0.30	Sub Labor Amt	\$45.00
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Serial #
Notes

Appr Hrs

0.30

Appr Labor Amt \$45.00

Submitted

Labor Amt	\$405.00
Parts & Freight	\$0.00
Total	\$405.00

Approved

Labor Amt	\$180.00
Parts & Freight	\$0.00
Total	\$180.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.