



12024 Central Ave SE ★ Albuquerque NM 87123
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(505)298-7691 ★ 1-800-748-2078 ★ FAX (505)293-7172

W/O: 74279-1
Promised Date:
24 OCT 26

74279-1

WO #: 74279-1

Customer Name: 62424 - GERARD, KIM

Completed Date:

Invoice#:

Author: ADVISOR

Stock Desc: 9696 2026 CANYON STAR
3947

Serial#: 163051

Date In: 30 OCT 26

Chassis#: 4UZACMFC7VCXB1504

Time In:

Miles/Hrs: 1484

Tag#:

Purchased Date: 26 OCT 26

Warranty Date: 31 OCT 26

Job #3 - Warranty

COMPLAINT: Hydraulic leak at front driver side jack area

CAUSE: All 4 valves on manifold for jack legs are not returning from bypass mode. Spoke with Sean at EQ Systems and Leon at Newmar case# 1147262. Explained diagnostics and determined valves to be bad.

CORRECTION: Replace all 4 valves and retest system. Replaced valves and tested system. Upon pressurization of manifold, large leak was found at motor to valve manifold connection. Must pull entire assembly to access top manifold bolts. Need 4.0 hours additional on top of already billed time to remove assembly.

Removed manifold. Found sheared o-ring. Replaced both o rings at manifold. Tested. No leaks. Completed

Labor

Job #	Description	Total
3	MISC LABOUR CODE (WARRANTY)	N/C

Parts

Part #	Description	Qty	Price	Total
41877-2	ATF AUTO TRANS FLUID DEX	7.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SSW	SHOP SUPPLIES - WARRANTY	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: Screen pulling out of rear patio fencing.

CAUSE: Damaged by being driven without securing ladder in back which damaged fencing.

CORRECTION: Had to disassemble fencing and resecure screen with gimp. Reassembled fence.
Requesting 1.0 hr

Labor

Job #	Description	Total
4	SCREEN PULLING OUT OF REAR PATIO FENCING	N/C

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Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: Outside shower leaks on hot side

CAUSE: Leaks internally

CORRECTION: Replaced outside shower faucet and retested. No leaks. Completed
.5 hr requested

Labor

Job #	Description	Total
5	OUTSIDE SHOWER LEAK	N/C

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: Furnace inop

CAUSE: All hvac components malfunctioning. Kib primary and slave hvac modules not sending out proper commands. Called Newmar and spoke with Doug. Three way call unsuccessful with kib. Doug left message and will call back with kib on phone for further guidance.

CORRECTION: 5 hours of diagnostics . 4 hours on phone with Newmar and kib.

Case # 1147349

Replaced ac board at ac on roof. No change. Need KiB primary hvac controller

Labor

Job #	Description	Total
6	DIAG FURNACE	N/C

Subtotal for Job #6: 0.00

Parts Total:	0.00
Labour Total:	0.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	0.00

NOTICE

Due to limited storage space, a storage fee of \$15 per calendar day will be charged if the unit is not picked up within 48 hours after the customer is notified that the work is complete.

Effective January 12, 2026, a 3% surcharge will be applied to all credit card transactions.

MANUFACTURER WARRANTIES AND SERVICE CONTRACTS MAY NOT COVER DIAGNOSTIC TIME WHEN NO COVERED PROBLEM OR DEFECT IS FOUND. THE CUSTOMER IS RESPONSIBLE FOR ANY DIAGNOSTIC CHARGES NOT PAID BY THE MANUFACTURER OR SERVICE CONTRACT PROVIDER.

FREEZE
DAMAGE AND WINTERIZATION

The customer is responsible for ensuring that the unit is properly winterized before leaving it with Myers RV Center, Inc. Myers RV Center, Inc. is not responsible for freeze damage to the unit or to its plumbing, water, appliance, or related systems while the unit is awaiting service, undergoing service, awaiting parts, or awaiting pickup.

If the customer wants Myers RV Center, Inc. to winterize the unit, the customer must submit the request by text message to the Service Department and receive confirmation that the request has been received and accepted. A verbal request is not sufficient and will not be considered authorization to perform winterization. Winterization is a separate, billable service and will not be performed automatically. Myers RV Center, Inc. is not responsible for freeze damage occurring before the requested winterization service has been completed.

LOSS OR DAMAGE

Although Myers RV Center, Inc. takes reasonable precautions to protect the unit while it is in our possession, we are not responsible for loss of or damage to the unit or its contents caused by fire, theft, severe weather, or any other cause beyond our reasonable control. Customers should remove or secure valuables, including firearms, cameras, jewelry, cash, and personal belongings, before leaving the unit for service.

AUTHORIZATION

I authorize Myers RV Center, Inc. to perform the repair work described in this work order and to furnish the parts and materials reasonably necessary to complete the authorized work. I understand that Myers RV Center, Inc. is not responsible for delays caused by parts availability, supplier or manufacturer delays, shipping delays, or other circumstances beyond its reasonable control.

I authorize Myers RV Center, Inc., its employees, and its authorized vendors to operate the vehicle on streets and highways when reasonably necessary for testing, inspection, diagnosis, transportation, or delivery to a subcontracted service provider.

I acknowledge an express mechanics lien on the vehicle described in this work order to secure payment for authorized repairs, parts, materials, storage fees, and other amounts lawfully due.

Customer Signature : _____

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