MYERS RV CENTER
SALES ★ PARTS ★ SERVICE

12024 Central Ave SE ★ Albuquerque NM 87123
www.MYERSRV.com
(505)298-7691 ★ 1-800-748-2078 ★ FAX (505)293-7172

W/O: 74265
Promised Date:

WO #: 74265
Customer Name: 59557 - SPENCE, AARON DUANE

Completed Date:
Invoice#:
Author: ADVISOR
Stock Desc: 9618 2026 R-POD UN-MAPPED 26ML
Serial#: 4X4TUMB29TB035467
Chassis#: 4X4TUMB29TB035467
Miles/Hrs:
Tag#: SPOT 13
Purchased Date: 19 FEB 26
Warranty Date: 19 FEB 26

Date In: 22 OCT 26
Time In:

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES ON FRONT, OUTSIDE UNIT TO THE RIGHT OF WINDOW, WHEN LOOKING AT IT FROM THE FRONT, THE BIG DECAL IS PEALING

CAUSE: Bubbled and chipped

CORRECTION: This decal on the right side of the front window on driver side will have to be removed. Will involve scraping all of the silicone off of the corner rail, opening the window, possibly having to remove the glass or outer window piece in order to completely remove the decal. The decal does underneath the lip of the glass for the window. Will have to scrape all of the decal off, which is a large full-size decal, cleaning the surface, removing all excessive or any other adhesive, cleaning the surface completely realigning and setting the new decal and getting it aligned in place and properly attaching the decal. Re-sealing the edge or the corner mold with clear silicone and then reattaching the window if it has to be removed. Requesting 1.0 for for this job because of the size of the decal.

Labor

Job #	Description	Total
1	DECAL - LARGE	N/C

Other Services

Code	Description	Qty	Price	Total
SSW	SHOP SUPPLIES - WARRANTY	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER STATES WHEN ENTERING UNIT TO THE LEFT THE TRIM IS BUBBLING AT COUNTER

CAUSE: Wood covering is bubbling and coming off

CORRECTION: Recommendation is to replace this single piece of wood trim, or cabinet face. It is measured at 2 inches wide 33 inches tall. The removal and installation will require removing the cabinet door, removing the safety strap for the bars, removing the two shelves that are inside the cabinet to access the screws that are holding the cabinet face in place, would be a total of eight screws for the cabinet face piece itself and removing two screws to get full access to the actual shelf pulling the shelf up. Removing all the staples on both shelves, cutting the new cabinet face to size, setting it in place, reattaching the cabinet face with the eight screws and completely reinstalling both shelves. Reinstalling the cabinet door, and reinstalling the safety strap. Requesting 4.0 hours

Customer #: 59557
SPENCE, AARON DUANE

© 2026 Integrated Dealer Systems

Labor

Job #	Description	Total
2	INTER TRIM / MOLDING	N/C

Subtotal for Job #2: **0.00**

Job #3 - Warranty

COMPLAINT: CUSTOMER STATES THE REFRIGERATOR KEEPS BLOWING FUSES. HAS HAD TO REPLACE 8 FUSES IN 2 DAYS

CAUSE: Customer complaint the refrigerator is blowing fuses total of eight fuses over three days

CORRECTION: Began the diagnostic check by using a resettable 15 amp fuse. Turned the refrigerator on to allow it to run throughout the rest of the work day and to see if it trips the resettable fuse. Then continued diagnostic if the infuse does blow.
Will make a note that the battery on the unit was bad and was replaced.
After six hours, the fuse never blew again after discovering the issue with the bad battery. The battery not maintaining the charge replacing the battery with a new battery then testing the refrigerator and testing the fuse was determined that the battery was the root cause of the fuse blowing. The voltage was going down increasing the amperage and blowing fuses.
Requesting .25
This job is now complete

Labor

Job #	Description	Total
3	FUSE \/ REFRIGERATOR	N/C

Parts

Part #	Description	Qty	Price	Total
1703	ATC-15 FUSE	1.00	N/C	N/C

Subtotal for Job #3: **0.00**

Job #4 - Warranty

COMPLAINT: CUSTOMER STATES SOLAR NOT KEEPING BATTERY CHARGED

CAUSE: Customer states the solar is not charging the battery

CORRECTION: Solar not charging the battery could be related directly to the battery being bad and the battery being replaced.
Did test the solar to see that incoming voltage was at 23 V outgoing to the battery 14.4 V the solar is working correctly. Requesting .25
This job is now complete

Labor

Job #	Description	Total
4	SOLAR DIAG	N/C

Subtotal for Job #4: **0.00**

Job #5 - Warranty

COMPLAINT: BATTERY NOT CHARGING WHILE PLUGGED INTO SHORE POWER, DID NOT CHARGE AFTER BEING PLUGGED IN HERE FOR STORAGE PICK UP AND AFTER 3 DAYS BEING PLUGGED IN AT HIS HOUSE

CAUSE: Battery went bad

CORRECTION: Came out to the unit removed the lid for the battery box and immediately could smell rotten eggs. Tested the incoming voltage after disconnecting the positive and negative from the battery at 14 V tested the battery at 12.96 V. Used the interstate battery tester and tested the battery. It came up bad. Replace battery. Replaced the battery with a new interstate 31 deep cycle battery attached the printout from the interstate tester to the battery to be warranted by interstate.
Requesting .50
This job is now complete

Customer Work Order

© 2026 Integrated Dealer Systems

Labor

Job #	Description	Total
5	BATTERY CHARGE DIAGNOSE	N/C

Parts

Part #	Description	Qty	Price	Total
SRM-29	31 SERIES BATTERY	1.00	N/C	N/C
SRM-29	31 SERIES BATTERY	-1.00	N/C	N/C

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: CUSTOMER STATES ENTRY DOOR NOT STAYING CLOSED

CAUSE: Customer states entry door will not stay latched

CORRECTION: Tested the door from both the inside and the outside. Closed the door from the inside the unit, not even being level could not replicate. Customer stated door would latch from the inside and could not be pushed open, tested the deadbolt the deadbolt were correct and completely latched.
Screen door stays attached to the door when you open the door. The only issue found is the grab handle, which was possibly installed by the customer, had three different types of screws used to attach the grab handle and is rubbing on the door jam itself when you open and close, however the door latches and closes correctly during all tests.
Requesting .20
This job is now complete
Requesting 15 minutes labor time

Labor

Job #	Description	Total
6	ENTRY DOOR ADJUST	N/C

Subtotal for Job #6: 0.00

Job #7 - Warranty

COMPLAINT: CUSTOMER STATES WHEN PLUGGED INTO VEHICLE IT WILL GIVE A NOTICE TO CHECK DRIVERS TURN SIGNAL AND CHECK TRAILER BRAKE LIGHTS. **WILL GIVE SAME NOTIFICATION WHEN USING DIFFERENT VEHICLES**

CAUSE: Customer states on error messages on the driver side, turn signal and brake lights

CORRECTION: Used the shop truck. Plugged in the seven way to the trailer checked turn signals individually and they worked properly. Checked running lights they work properly. Check brake lights work they also worked properly and never received an error code on the shop truck. To further diagnose this issue, will need the customers vehicle here, connect it to check the seven way on the customers vehicle and to diagnose further with the trailer.
Job ill be on pause

Labor

Job #	Description	Total
7	7-WAY DIAGNOSE	N/C

Subtotal for Job #7: 0.00

Job #WIN-STA - External

COMPLAINT: STANDARD WINTERIZE PACKAGE INCLUDES:
UP TO 2 GALLONS OF ANTIFREEZE
ROOF INSEPCTION

CAUSE: Courtesy roof inspection
Winterize basic RV

CORRECTION: No issues found on the roof
Winterized complete
Estimated Amount: 219.00

Customer Work Order

© 2026 Integrated Dealer Systems

Labor

Job #	Description	Total
WIN-STA	MULTIPLE LABOR CODES	196.00

Parts

Part #	Description	Qty	Price	Total
21622	ANTIFREEZE	2.00	7.95	15.90

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	7.10	0.00

Subtotal for Job #WIN-STA: 211.90

Job #NOTE - External

WHEN WO COMPLETE TAKE $100.00 OFF WITERIZE. STORAGE DROP OFF PICTURES WERE NOT TAKEN FOR WO#74196

Subtotal for Job #NOTE: 0.00

Customer Work Order

Parts Total:	15.90
Labour Total:	196.00
Sublet Total:	0.00
Extras Total:	0.00
Tax Total:	16.16
WORK ORDER TOTAL:	**228.06**

NOTICE

Due to limited storage space, a storage fee of $15 per calendar day will be charged if the unit is not picked up within 48 hours after the customer is notified that the work is complete.

Effective January 12, 2026, a 3% surcharge will be applied to all credit card transactions.

MANUFACTURER WARRANTIES AND SERVICE CONTRACTS MAY NOT COVER DIAGNOSTIC TIME WHEN NO COVERED PROBLEM OR DEFECT IS FOUND. THE CUSTOMER IS RESPONSIBLE FOR ANY DIAGNOSTIC CHARGES NOT PAID BY THE MANUFACTURER OR SERVICE CONTRACT PROVIDER.

FREEZE
DAMAGE AND WINTERIZATION

The customer is responsible for ensuring that the unit is properly winterized before leaving it with Myers RV Center, Inc. Myers RV Center, Inc. is not responsible for freeze damage to the unit or to its plumbing, water, appliance, or related systems while the unit is awaiting service, undergoing service, awaiting parts, or awaiting pickup.

If the customer wants
Myers RV Center, Inc. to winterize the unit, the customer must submit the request by text message to the Service Department and receive confirmation that the request has been received and accepted. A verbal request is not sufficient and will not be considered authorization to perform winterization. Winterization is a separate, billable service and will not be performed automatically. Myers RV Center, Inc. is not responsible for freeze damage occurring before the requested winterization service has been completed.

LOSS OR DAMAGE

Although Myers RV Center, Inc. takes reasonable precautions to protect the unit while it is in our possession, we are not responsible for loss of or damage to the unit or its contents caused by fire, theft, severe weather, or any other cause beyond our reasonable control. Customers should remove or secure valuables, including firearms, cameras, jewelry, cash, and personal belongings, before leaving the unit for service.

AUTHORIZATION

I authorize Myers RV Center, Inc. to perform the repair work described in this work order and to furnish the parts and materials reasonably necessary to complete the authorized work. I understand that Myers RV Center, Inc. is not responsible for delays caused by parts availability, supplier or manufacturer delays, shipping delays, or other circumstances beyond its reasonable control.

I authorize Myers RV Center, Inc., its employees, and its authorized vendors to operate the vehicle on streets and highways when reasonably necessary for testing, inspection, diagnosis, transportation, or delivery to a subcontracted service provider.

I acknowledge an express mechanics lien on the vehicle described in this work order to secure payment for authorized repairs, parts, materials, storage fees, and other amounts lawfully due.

© 2026 Integrated Dealer Systems

Customer Signature : _____

Date: 28 Oct 2026

W/O: 74265
Promised Date: 30 OCT 26

Customer Work Order

Customer #: 59557
SPENCE, AARON DUANE

© 2026 Integrated Dealer Systems