

RE: 11057 - 2022 TT RIVERSIDE RV INTREPID 240DDS Ser#: 59CCC3625NL004595, RO 69071

Warranty @Riverside RV <warranty@goriversiderv.com>

Thu 10/27/2022 6:31 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Ben,

Auth. 102722-1B for 69071

.90 for this claim

- 1) Strut on bed broke off the bed-.30 Resecure
- 2) A/C has poor performance-.50 Replace wire nuts
- 3) Door shock pulling out of door-.10 Tighten

Please order any parts needed at:

parts@goriversiderv.com

Thank you,
Lisa Boyd

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Wednesday, October 26, 2022 6:33 PM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

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1. BED WOOD ASSIST SHOCK BROKE OFF TO LIFT THE BED

- a. pulled out staples and moved bracket to be straight and stapled wood back in place and reattached shock.

i. LABOR 0.4

2. A/C HAS POOR PERFORMANCE

- a. took plenum down to hook test box to ac control board and ac comes on and compressor comes on it works fine, but when it is hooked up STOCK COMPRESSOR WONT COME ON, FOUND 4 WIRE NUTS FELL OFF TO WIRES, REDID WIRE NUTS AND COMPRESSOR COMES ON NOW AND GOES OFF TURNED HEAT ON AND GOT WARM IN CAMPER AND TURNED ON AC AND IT WORKS,

i. LABOR 2.0

3. DOOR SHOCK IS PULLING OUT CHECK AND ADVISE

- a. TIGHTENED UP BALL SOCKET.

i. LABOR 0.1

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

****OUR PHONES SYSTEM DOES NOT ACTIVATE UNTIL 9 A.M. CENTRAL****

I'M NOT YELLING AT YOU. OUR SYSTEM ONLY RECOGNIZES CAPITOL LETTERS