



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 69057
Promised Date: 27 OCT 22

CUSTOMER WORK ORDER

WO #: 69057

Customer: 19623 - DUNN, GERALD D. -
812-830-9159

Tag:

Author: BH

Location: 1103 CHECK PREAUTH

Stock #: 11148

Stock Desc: 2023 5W KEYSTONE

COUGAR 368MBI

Chassis #: 4YDFCGS2XP2501577

Serial #: 4YDFCGS2XP2501577

Mileage:

Licence:

Invoice #:

Date In: 24 OCT 22

Promised: 27 OCT 22

Date Sched:

Completed: 31 OCT 22

Warr. Date: 27 OCT 22

Job #FPDINFW - Internal

COMPLAINT: FINAL PDI ON NEW FIFTH WHEELS

CORRECTION: bring in unit check tires brakes, breakawy, lug nuts, lights, roof, check water system (dewinterize and leave dewinterize as per Ben) run lp drop test, check refer stove grill, microwave, TV, radio, fire place, ACs, furnace, , sewer caps broken turn in OP for new, and rob from, 4YDFCGS2XP2501577, AND INSTALL, WATER HEATER NOT MOUNTED RIGHT,, REMOUNT JOB #2

Labor

Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	JP	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	JP	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	JP	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	JP	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	JP	N/C

Subtotal for Job #FPDINFW: 0.00

Job #1 - Internal

COMPLAINT: SWAP GOOSEBOX FROM TRADE

CORRECTION: bring trade in remove goose box, install king pin box customer had, put unit in trade in roll, bring in unit remove king pin box, try to install goose box, will not fit has 1/4 in moore mretal behind bolt holes, take goose box out side and cut metal back, bring in and install on unit, take unit to wash bay

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Subtotal for Job #1: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CAUSE: job done all issues fixed with the app

CORRECTION: job done
Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	VV	N/C



Customer #: 19623
DUNN, GERALD D.



Subtotal for Job #WALK: 0.00

Job #2 - Warranty

COMPLAINT: WATER HEATER EXHAUST PIPE NOT COMING OUT THE HOLE WATER HEATER INSTALL WRONG

CORRECTION: REMOVE WATER HEATER DOOR, REMOVE MOUNTING SCREWS FOR WATER HEATER REPOSITION WATER HEATER, REMOUNT WATER HEATER INSTALL DOOR, COP SEAL DOOR FRAME

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	75.00

Subtotal for Job #2: 75.00

Job #3 - Warranty

DOORS FOR SEWER HOSE CARRIER HAVE BROKEN HINGES.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	45.00

Parts

Part #	Description	Qty	Price	Total
565462	Pipe - Door Only - Super Tube - Sewer Hose Carrier - 4 5/8" x 60" - w/Hatch Door On Ends - Frame Mount - Heavy Duty Plastic	2.00	3.28	6.56

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	15.99	15.99

Subtotal for Job #3: 67.55

Job #4 - Internal

COMPLAINT: SHOW CUSTOMER HOW TO USE APP FOR IN COMMAND SYSTEM

CORRECTION: GOT CUSTOMERS PHONE CONNECTED TO IN COMMAND SYSTEM.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	N/C

Subtotal for Job #4: 0.00

Job #KINVERTER - Internal

COMPLAINT: KEYSTONE INVERTER INSTALL FOR PREPPED UNITS

CAUSE: WE DID NOT DO THIS

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #KINVERTER: 0.00

W/O: 69057
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Customer #: 19623
DUNN, GERALD D.



W/O: 69057
Promised Date: 27 OCT 22

Parts Total:	6.56
Labour Total:	120.00
Sublet Total:	0.00
Extras Total:	15.99
WORK ORDER TOTAL:	142.55

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 03 Nov 2022

Customer Work Order



Customer #: 19623
DUNN, GERALD D.

