

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1290914
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FEYB2NW022384
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	320 / 320
OWNER INFORMATION		ITEM #	FET326BHDSLE-320
JASON D MILHEISER		DEALER RO #	69040
8414 ASHWORTH DR		CLAIM START DATE	10/24/2022
Evansville, IN 47725		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	01/15/2022	WARRANTY EXPIRATION DATE	01/15/2023

Claim Line Details

Labor

Line# 1	Operation Code RC-026-01-00-004186	Operational Description 22V243, 2022-181 - FLEXTech QUICK DISCONNECTS - REMEDY (INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-10-24 16:54:39 :: RECALL 22V243 LP QUICK CONNECT KEYS WILL BE IN THE WATER HEATER COMPARTMENT REMOVED AND PLACED THE LP QUICK DISCONNECT	
	Model # Serial #	Dlr Sub Hrs 0.30 Appr Hrs 0.61
		Sub Labor Amt \$45.00 Appr Labor Amt \$91.50
	Notes . Did you inspect/replace BOTH quick disconnects? All Freedom Ultra Lites and Freedom Liberty/Maple Leaf Models will require 2 quick disconnects. One for the frame mounted quick disconnect location on the unit and one for the gas supply line attached to the griddle. The Recall is not complete until BOTH are inspected/ replaced. Even though the disconnect is not cracked at this time, if the disconnect has "ENERCO GROUP" etched on the slider they need replaced. FOUND AND CHANGED R&R 2 quick disconnects as per recall 22V243; VCB; dealer states they found the second disconnect and replaced it	

Labor

Line# 2	Operation Code 30-91-24-00-000923	Operational Description Furniture - Sofa or Chairs - Interior/Living Quarters, Sofa, Chair/Repair/ No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-10-24 16:55:38 :: ONE OF THE SEAMS/STICHING IS SPREADING APART IN ONE OF THE RECLINERS THE LEFT AS YOU LOOK AT IT TOOK PICTURES AND PO SHEET FOR BEN WARRANTY	
	Model # Serial #	Dlr Sub Hrs 0.00 Appr Hrs 0.00
		Sub Labor Amt \$0.00 Appr Labor Amt \$250.00
	Notes sent information to vendor for their review and consideration LET ME KNOW THE UPDATE sublet seam repair \$250.00 as per Lippert authorization CASE 3522943; VCB	

Labor

Line# 3	Operation Code 40-132-24-11-001433	Operational Description Roof AC Control Box Wire Connection, any - Electrical/Low Voltage
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Wiring/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-10-24 16:56:59 :: THE FRONT A/C WAS NOT COOLING PROPERLY DURING THIS SUMMER'S CAMPING SEASON. pulled down the ceiling control to ac to run a amp draw. couldnt get an amp draw because then ac shut off. then tried to run another amp drwa again. at that time had seen sparks from the plug. the plug from ac to control box was not seated causing the ac compressor to run.if wires got bumped then the ac would stop running. the plug from ac to control box will not plug in proper had denny and ben advise this problem. put in po for warranty on the control box ceiling mount. check pictures

Model #	Dlr Sub Hrs	0.75	Sub Labor Amt	\$112.50
Serial #	Appr Hrs	0.50	Appr Labor Amt	\$75.00

Notes

sent information to vendor for their review and consideration

LET ME KNOW THE UPDATE THANKS

vendor has authorized the replacement of the main harness - they need the complete shipping address and phone number where to send the part to please get me this information and I will give it to the vendor and they will ship the part no charge. When you get me the info. I will authorize the claim

AMERICAN RV CENTER 600 E BASELINE RD EVANSVILLE, IN 47725

LET ME ASK YOU THIS.... SINCE WE DONT GET ANY MONEY ON A NO CHARGE PART..... THERE SHOULD BE A HANDLING CHARGE WITH THAT PART YOUR ONLY GOING TO PAY 0.2 FOR LABOR..... AT THIS POINT WE ARE LOSING MONEY ON THIS

R&R main harness as per vendors authorization CASE 08889932 for 0.50 in labor: shipping info has been given to vendor; Vendor sending the part at no charge

Labor
Line# 4

Operation Code

20-46-01-13-000730

Operational Description

Window Glazing, Seal - Exterior/Windows/Replace/Visibility

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-10-24 16:58:23 :: CUSTOMER GETS WATER IN THE CAMPER FROM THE VENT ABOVE THE STOVE checked the outside vent and found a crack in the factory sealer that was used. fixed the crack with clear silicone. sprayed water to check for leaks. FOUND THAT THE WINDOW WAS LEAKING, THE SEAL IS NOT STICKING TO THE FRAME AS IT SHOULD.

Model #	Dlr Sub Hrs	0.50	Sub Labor Amt	\$75.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00

Notes

reseal window

Submitted

Labor Amt	\$232.50
Parts & Freight	\$0.00
Total	\$232.50

Approved

Labor Amt	\$461.50
Parts & Freight	\$0.00
Total	\$461.50

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.