

RE: 10462 - 2023 TT RIVERSIDE RV RETRO 135 Ser#: 59CRD151XPL006785, RO 68997

Warranty @Riverside RV <warranty@goriversiderv.com>

Tue 10/25/2022 9:44 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Good morning Ben,

Auth. 102522-1B for 68997

.20 for this claim

- 1) - .10 RR Power
- 2) - .10 Secure Trim

Please order any needed parts at:

parts@goriversiderv.com



Thank you and have a good day,

Laura Kay Meyers

Warranty

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

From: Warranty @Riverside RV

Sent: Tuesday, October 25, 2022 8:46 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Subject: RE: 10462 - 2023 TT RIVERSIDE RV RETRO 135 Ser#: 59CRD151XPL006785, RO 68997

Good morning Ben,

Auth. 102522-1B for 68997

.20 for this claim

- 1)GFCI inop-.10 Replace 7-Way Cord
- 2) Loose batten in bathroom-.10 Secure

Please order any needed parts at:

parts@goriversiderv.com

Thank you,
Lisa Boyd

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Monday, October 24, 2022 3:05 PM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: 10462 - 2023 TT RIVERSIDE RV RETRO 135 Ser#: 59CRD151XPL006785, RO 68997

1. GFCI OUTLET NOT WORKING

- a. GFCI OUTLET WOULDNT WORK TOOK OUTLET APART AND IT WAS FINE . TRACED TO SHORE CORD AND SHORE CORD WAS NOT GETTING A GOOD GROUND TO CAUSING GFCI PROBLEM
- b. NEED NEW 30 AMP SHORE CORD

i. LABOR 0.2

2. BATTON IN BEDROOM LOOSE

- a. BATTON STRIP IN BEDROOM WAS LOOSE NEEDS STAPLED
- b. STAPLED BATTON STRIP BACK

i. LABOR 0.1

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

****OUR PHONES SYSTEM DOES NOT ACTIVATE UNTIL 9 A.M. CENTRAL****

I'M NOT YELLING AT YOU. OUR SYSTEM ONLY RECOGNIZES CAPITAL LETTERS