GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 14093

Date In:	10 SEP 26	Author:	DMCGINLEY
Promised Date:	17 SEP 26	Stock No:	11577
:		Year:	2026
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	IMAGINE
:	MIDDLEBURY, IN	Model:	2300MK
Postal/Zip:	46540	Miles/Hrs:	
Phone#(res):	888-825-2820	Exterior Color:	
Phone#(bus):		Unit Type:	TT-TRAVEL TRAILER
Cell Phone:		License#:	
Email:	NONE	Tag#:	
Purchased Date:	12 JAN 26	:	
Delivery Date:	23 MAR 26	:	
InService Date:		:	
Serial#:	573TE2726T6657669	:	

Job #		JOB INFORMATION	Type	Bill To	
1	COMPLAINT:	CUSTOMER STATES WHILE LOOKING @ SLIDE THE RIGHT SIDE IS "DRAGGING ON THE FLOOR AND LIFTING THE LINOLEIUM AND IT IS CURLED IN THE CORNER"	W	1020	GRAND
	CAUSE:	Manufacturer design. The slide is adjusted properly. When the slide is running in the weight of the fridge in the slide is bringing the slide down and barely just touching the floor. The only fix is the slide skis that sit on the floor. The vynel is free floating so when the slide is all the way out it picks up a little bit. It will relax with heat.			
	CORRECTION:	Done. REQ: .55			
2	COMPLAINT:	CUSTOMER WOULD LIKE US TO LOOK AT HIS DUMP VALVES AS THEY SEEM HARD TO OPERATE. LOOKS LIKE THERE IS CORROSION ON THE ROD THAT LEADS TO THE GATE VALVE	W	1020	GRAND
	CAUSE:	The gate valves rods are getting a little sticky. I cleaned them and lubed them.			
	CORRECTION:	Done. REQ: .35			
3	COMPLAINT:	LATCH FOR FRIDGE IS BROKEN AND FOOD FLYS OUT WHILE TRAVELING	W	1020	GRAND
	CAUSE:	FRIDGE LATCH IS BROKEN			
	CORRECTION:	REQ: PART AND .20			
4	COMPLAINT:	BATHROOM DOOR THERE IS A GAP, WONDERING	W	1020	GRAND

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Job #	Description	JOB INFORMATION	Type	Bill To		
		IF TRACK CAN BE MOVED OVER 1/2 INCH OR SO				
	CAUSE:	1000 DEFECT FROM MANUFACTURER. The manufacturer installed the top rail to far away and now there is a large gap at the top of the door. The top rail will have to be shifted over about a 1/4 of an inch. 1.0 to complete.				
	CORRECTION:	REQ: 1 HOUR				
5	COMPLAINT:	TOP DRAWER IN PANTRY GETS STUCK SOMETIMES AND THEN DOESNT "LOCK" WHEN IT SHOULD	W	1020	GRAND	
	CAUSE:	The plate the guide is attached too moves around really easy. I pulled the drawer out, sqaured up the guides and added a screw to the plate.				
	CORRECTION:	Done. REQ: 1 HOUR				

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
2	DIAG	DIAGNOSTICS		JGK	W-1020	1.00	140.00	140.00
3	I410	REFER LATCH R&R		JGK	W-1020	0.20	140.00	28.00
1	DIAG	DIAGNOSTICS		JGK	W-1020	1.00	140.00	140.00
4	DIAG	DIAGNOSTICS		JGK	W-1020	1.00	140.00	140.00
5	DIAG	DIAGNOSTICS		JGK	W-1020	0.97	140.00	135.80
1	DIAG	DIAGNOSTICS		JGK	W-1020	0.00	140.00	0.00
2	DIAG	DIAGNOSTICS		JGK	W-1020	0.00	140.00	0.00
3	I410	REFER LATCH R&R		JGK	W-1020	0.00	140.00	0.00
4	DIAG	DIAGNOSTICS		JGK	W-1020	0.00	140.00	0.00
5	DIAG	DIAGNOSTICS		JGK	W-1020	0.00	140.00	0.00
5	DIAG	DIAGNOSTICS		JGK	W-1020	0.03	140.00	4.20
4	Z992	SHIFT OVER TOP RAIL			W-1020	0.00	140.00	0.00

Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total
1	SSE	SHOP SUPPLIES - EXTERNAL		W-1020	1.00	0.00	0.00

BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	1020	0.00	588.00	0.00	0.00	0.00	588.00
	Totals	0.00	588.00	0.00	0.00	0.00	588.00

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