GREENEWAY RV SALES & SERVICE
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
(715) 325-5170
mail@greenewayrv.com
www.greenewayrv.com
[spreading the joy of the camping lifestyle]

W/O: 14093
Promised Date: 17 SEP 26

WO #: 14093 (Appointment Date: 10 SEP 2026 - Time: 12:00pm)

Customer Name: 17957 - STOEGER, BRIAN
Address: W5982 GARNET DRIVE
APPLETON, WI
Postal/Zip: 54915
Phone#(res): 920-851-3403
Phone#(bus):
Cell Phone:
Email: brianlstoeger@gmail.com

Date In: 10 SEP 26
Promised Date: 17 SEP 26

Purchased Date: 12 JAN 26
Delivery Date: 23 MAR 26
InService Date:
Serial#: 573TE2726T6657669

Author: DMCGINLEY
Stock No: 11577
Year: 2026
Manufacturer: GRAND DESIGN
Brand: IMAGINE
Model: 2300MK
Miles/Hrs:
Exterior Color:
Unit Type: TT-TRAVEL TRAILER
License#:
Tag#: CUSTOMER WOULD LIKE FF LATCH SHIPPED TO HIM

Customer #: 17957
STOEGER, BRIAN

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES WHILE LOOKING @ SLIDE THE RIGHT SIDE IS "DRAGGING ON THE FLOOR AND LIFTING THE LINOLEIUM AND IT IS CURLED IN THE CORNER"

CAUSE: Manufacturer design.
The slide is adjusted properly. When the slide is running in the weight of the fridge in the slide is bringing the slide down and barely just touching the floor. The only fix is the slide skis that sit on the floor.
The vynel is free floating so when the slide is all the way out it picks up a little bit from the pressure of the floor and wall. The slide ski is sticking up pass the floor so I trimmed it and that didn't help. The only fix i can see would require dropping the slide floor away from the wall and resecuring the vynel. Heat should help it relax.

CORRECTION: APPROVED FOR 0.5

Labor

Job #	Description	Total
1	DIAGNOSTICS	280.00

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXTERNAL	1.00	0.00	0.00

Subtotal for Job #1: 280.00

Job #2 - Warranty

COMPLAINT: CUSTOMER WOULD LIKE US TO LOOK AT HIS DUMP VALVES AS THEY SEEM HARD TO OPERATE. LOOKS LIKE THERE IS CORROSION ON THE ROD THAT LEADS TO THE GATE VALVE

CAUSE: The gate valves rods are getting a little sticky.
I cleaned them and lubed them.

CORRECTION: Done.
REQ: .35
APPROVED FOR 0.3

Labor

Job #	Description	Total
2	DIAGNOSTICS	140.00

© 2026 Integrated Dealer Systems

Subtotal for Job #2: **140.00**

Job #3 - Warranty
COMPLAINT: LATCH FOR FRIDGE IS BROKEN AND FOOD FLYS OUT WHILE TRAVELING

CAUSE: NPF.
The latch is working and I dont see anything broken.
I need more information from the customer on what the issue is.
We dont have this style so we will have to order it.
I crushed the pin on the existing one to make it work until the new one arrives.

CORRECTION: I crushed the pin on the existing one to make it work until the new one arrives.
APPROVED FOR 0.5

Labor

Job #	Description	Total
3	MULTIPLE LABOR CODES	56.00

Parts

Part #	Description	Qty	Price	Total
82203198	BRACKET - PFL: ALUMINUM - V# 5079MF121	1.00	6.08	6.08

Subtotal for Job #3: **62.08**

Job #4 - Warranty
COMPLAINT: BATHROOM DOOR THERE IS A GAP, WONDERING IF TRACK CAN BE MOVED OVER 1/2 INCH OR SO

CAUSE: 1000 DEFECT FROM MANUFACTURER.
The manufacturer installed the top rail to far away and now there is a large gap at the top of the door.
The top rail will have to be shifted over about a 1/4 of an inch.
1.0 to complete.
I took the trim off, removed the door, slid the track over about 1/4 inch, and put everything back together.

CORRECTION: Done.
APPROVED FOR 0.6

Labor

Job #	Description	Total
4	MULTIPLE LABOR CODES	280.00

Subtotal for Job #4: **280.00**

Job #5 - Warranty
COMPLAINT: TOP DRAWER IN PANTRY GETS STUCK SOMETIMES AND THEN DOESNT "LOCK" WHEN IT SHOULD

CAUSE: The plate the guide is attached too moves around really easy.
I pulled the drawer out, sqaured up the guides and added a screw to the plate.

CORRECTION: Done.
REQ: 1 HOUR
APPROVED FOR 0.4

Labor

Job #	Description	Total
5	DIAGNOSTICS	144.20

Subtotal for Job #5: **144.20**

© 2026 Integrated Dealer Systems

Parts Total:	6.08
Labour Total:	900.20
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	**906.28**

CUSTOMERS CLEAR RECEIPT

I acknowledge receipt of the above-described vehicle and understand that the authorized service has been completed.

I understand that service and repair work addresses the concerns identified at the time of service and does not guarantee the prevention of future failures or unrelated issues.

I acknowledge that no blanket warranty is provided on service or repair work unless expressly stated in writing.

Any goodwill repairs, adjustments, or considerations are not an admission of defect, fault, or warranty obligation and do not create any ongoing responsibility.

Customer Signature : _____

Date: 28 Sep 2026

CUSTOMER WORK ORDER

W/O: 14093
Promised Date: 17 SEP 26

Customer #: 17957
STOEGER, BRIAN

© 2026 Integrated Dealer Systems