Warranty Authorization Form

Date: 9/28/2026

Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494

Ph. 715-325-5170

mail@greenewayrv.com

General Information

Pre-Auth #: 980304

Unit: 573TE2726T6657669

Series: Imagine

Model: IM2300MK-2026

Notes: AB 9/25 (REQUIRED) A copy of the complete, POST repair, customer-signed work order MUST be provided with submitted claim. 720086 - No response from the vendor. Please force VCB

Status: Approved

Dealer Information

1127 Greeneway RV Sales & Service

715-325-5170

mail@greenewayrv.com

Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494

Requestor: iclaim services

Return Fax #: (715) 325-5577

Email: greeneway@dealer-advisors.com

Operation Line 1

Flat Rate Code: 620004 Slide Out Floor Covering - Repair Linoleum (per ln. ft., including attachments) *Fault Code:* Damaged/Maintenance

Serial #: *Model #:* *Notes:*

Problem: Customer states while looking at the slide, the right side is dragging on the floor and lifting the linoleum, and it is curled in the corner.

Cause: Manufacturer design. The slide is adjusted properly, when the slide is running the weight of the fridge in the slide is bringing the slide down and barely just touching the floor.

Remedy: The only fix is the slide skis that sit on the floor. The vinyl is free floating, so when the slide is all the way out, it picks up a little bit. It will replace with heat.

Part Return Req: Per Auth

Status: Approved with Modifications

Time Requested: .55

Time Allowed: .5

Sublet Repairs: 0.00

Operation Line 2

Flat Rate Code: 310009 Termination (Gate) Valves - Adjust - Cable or Rod *Fault Code:* Damaged/Maintenance

Serial #: *Model #:* *Notes:*

Problem: Customer would like us to look at his dump valves as they seem hard to operate. Looks like there is corrosion on the rod that leads to the gate valve.

Cause: The gate valve rods are getting a little sticky.

Remedy: Cleaned and lubricated them.

Part Return Req: No

Status: Approved with Modifications

Time Requested: .35

Time Allowed: .3

Sublet Repairs: 0.00

Operation Line 3

Flat Rate Code: 720086 Refrigerator - R & R Door Lock/Handle *Fault Code:* Component Failure (per pair)

Serial #: 1 *Model #:* 1 *Notes:*

Problem: Latch for the fridge is broken and food flies out while traveling.

Cause: Fridge latch is broken.

Remedy: R&R latch.

Part Return Req: No

Status: Approved

Time Requested: .5

Time Allowed: .5

Sublet Repairs: 0.00

Operation Line 4

Flat Rate Code: 660020 Sliding Doors (wood/glass) - Repair *Fault Code:* Improper Installation/Build Track

Serial #: *Model #:* *Notes:*

Problem: Bathroom door has a gap, wondering if the track can be moved over 1/2 inch or so.

Cause: Manufacturer defect. The manufacturer installed the top rail too far away and now there is a large gap at the top of the door.

Remedy: The rail will have to be shifted over about 1/4 of an inch.

Part Return Req: No

Status: Approved with Modifications

Time Requested: 1

Time Allowed: .6

Sublet Repairs: 0.00

Operation Line 5

Flat Rate Code: 660032 Drawers - Adjust/Repair Drawer Guides *Fault Code:* Improper Installation/Build (Set)

Serial #: *Model #:* *Notes:*

Problem: Top drawer in pantry gets stuck sometimes and then doesn't lock when it should.

Cause: The plate the guide is attached to moves around really easy.

Remedy: Pulled the drawer out, squared up the guides and added a screw to the plate.

Part Return Req: No

Status: Approved with Modifications

Time Requested: 1

Time Allowed: .4

Sublet Repairs: 0.00