

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1286829
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKY28NK082426
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	094 / 094A
OWNER INFORMATION		ITEM #	CKT23MK-94
OTTIS D PUTLER		DEALER RO #	68989
2535 W BOONVILLE NEW HARMONY RD		CLAIM START DATE	10/20/2022
Evansville, IN 47720		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	06/03/2022	WARRANTY EXPIRATION DATE	06/03/2023

Claim Line Details

Labor

Line# 1

Operation Code	20-66-02-17-000672	Operational Description
Complaint, Cause, Correction		Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch
Original Note : bhoffman@americanrvcenter.com, 2022-10-20 15:48:47 :: ENTRY DOOR DONT LOCK RIGHT, STRIKER PLATE IS REMOVED AND LAYING ON THE COUCH PUT STRIKER PLATE BACK ON AND ADJUSTED.		
Model #	Dlr Sub Hrs	Sub Labor Amt
Serial #	Appr Hrs	Appr Labor Amt
	0.20	\$30.00
	0.10	\$15.00

Notes

Labor

Line# 2

Operation Code	10-38-01-00-000497	Operational Description
Complaint, Cause, Correction		Lippert Schwintek In-Wall Slide Out Column - complete, per side - Frame & Chassis/Slide Out System (Lippert Schwintek)/Replace/No Tread Code
Original Note : bhoffman@americanrvcenter.com, 2022-10-20 15:50:43 :: SLIDE ROOM MOTORS SEEM LIKE THEY ARE WORKING HARDER THAN THEY SHOULD. SKIPS ALONG SOMETIMES AS IT COMES IN TESTED MOTOR AND CABLE AND THEY ARE GOOD,DID OVERRIDE ON BOX AND IT WILL STILL NOT COME OUT SOMETHING IN RAIL IS HOLDING IT UP,WONT KNOW WHAT UNTIL I TAKE APART. THIS ROOM WILL NOT MOVE OUT TO GET MEASUREMENTS		
Model #	Dlr Sub Hrs	Sub Labor Amt
Serial #	Appr Hrs	Appr Labor Amt
	5.00	\$750.00
	5.00	\$750.00

Notes

Sent form to dealer to fill out 10/24/22 Thank you
SENT FORM BACK
sent to vender 10/25/22

Case #3521208

Thank you for contacting Lippert Components Customer Service Team. Case #3521208 has been created in response to your submission.

Whether you're reaching us to order parts, request technical assistance or receive general customer service, we will be in touch with you within the next 24 hours. We can also be reached via telephone at (574) 537-8900 during normal business hours or on the web at lci1.com.

Looking for prior authorization? Why wait?! Check out our flat rate manual below to see the allowed repair time and details about required photos or parts. All at your fingertips any time of the day!
Lippert Flat Rate Chart

Please reply to this email if you have additional information regarding your request.
Thank you,
Lippert Customer Service

[ref:_00Di0alhw._5005d1roenK:ref]

THANKS LET ME KNOW THE UPDATE
please respond to the vender email by 11/04/22 or claim line will be denied
11/01/22
I RESPONDED FOR YOU
Approved to replace the the H column

Labor
Line# 3

Operation Code 30-98-01-00-000997
Operational Description Bed Hinge - Interior/Beds, Mattress/Replace/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-10-20 15:54:49 :: THE BRAKET THAT HOLD THE BED UP ARE BROKEN TOOK OFF HINGE BECAUSE IT IS BROKEN,INSTALLED SHOCKS BACK IN PLACE,CRAIG IS GETTING PARTS.OTHER HINGE WAS BENT ALSO,I INSTALLED 3 HINGES FOR MORE SUPPORT,REINSTALLED SHOCKS.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$45.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes

Labor
Line# 4

Operation Code 30-102-12-00-001096
Operational Description Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-10-20 15:57:07 :: WOOD PANEL BELOW COUNTER NEAR FRIDGE/STOVE HAS COME LOOSE HAD TO TAKE OFF FURNANCE COVER AND TAKE OUT CONVERTER TO GET TO BACK SIDE OF PANEL TO REATTACH,ALSO FOUND VENT TUBE WAS OFF OF FURNANCE REATTACHED TUBE TO FURNANCE AND PANEL AND PUT CONVERTER BACK IN.

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$15.00

Notes

Labor
Line# 5

Operation Code 70-178-01-00-002144
Operational Description Suburban Bi-Fold Stove Top Cover - Appliances/Range (Suburban)/ Replace/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-10-20 15:59:27 :: STOVE COVER HINGE HAS POPPED LOOSE TOOK COVER OFF BECAUSE IT WAS INSTALLED WRONG FROM FACTORY,INSTALLED HINGES BACK IN PLACE WHERE IT WAS SUPPOSE TO BE AND REINSTALLED TOP.

Model #	NA	Dlr Sub Hrs	0.10	Sub Labor Amt	\$15.00
Serial #	NA	Appr Hrs	0.10	Appr Labor Amt	\$15.00

Notes

Labor
Line# 6

Operation Code RC-026-01-00-004186
Operational Description 22V243, 2022-181 - FLEXTECH QUICK DISCONNECTS - REMEDY (INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-10-20 16:01:04 :: RECALL 22V243 LP QUICK CONNECT TOOK OFF OLD QUICK CONNECT AND REPLACED WITH NEW AND TESTED ,NO LEAKS.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$45.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00

Notes

Submitted	Labor Amt	\$915.00
	Parts & Freight	\$0.00
	Total	\$915.00

Approved	Labor Amt	\$870.00
	Parts & Freight	\$0.00
	Total	\$870.00

DEALER _____ **DATE** _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE

All repairs described have been inspected and are satisfactory.