



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 68830

CUSTOMER WORK ORDER

WO #: 68830 (Appointment Date: 13 OCT 2022 - Time: 07:00am)

Customer: 51966 - UNDERHILL, NEONA
F. - (812) 641-6070

Tag:

Author: P.HUNT

Location: 1015 CHECK PREAUTH

Stock #:

Stock Desc: 2022 TT KEYSTONE
SPRINGDALE 202RD

Chassis #: 4YDTSGJ23N3100452

Serial #: 4YDTSGJ23N3100452

Mileage:

Licence:

Invoice #: 383994

Date In: 14 OCT 22

Promised:

Date Sched:

Completed: 15 OCT 22

Warr. Date: 23 OCT 21

Job #22-423 - Warranty

COMPLAINT: Transferred to BAS*68858 on 14 OCT 22

Estimate amount was 0.00

RECALL 22-423 KEYSTONE SOLAR CONTROLLER WIRING

CORRECTION: CHECKED SOLAR CONTROLLER WIRING AND SCREEN SHOT THE CONTROLLER SETTINGS

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00

Subtotal for Job #22-423: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER NOTICED THAT WATER WAS IN THE FLOOR OF THE BATHROOM. HE FOUND THAT THE TOILET BOWL WAS FULL OF WATER. WHEN HE NOTICED THIS, THE FRESH TANK SHOWED EMPTY. HE STEPPED ON THE FLUSH PEDAL AND MORE WATER CAME OUT. CUSTOMER DOESN'T THINK THAT THE PUMP WAS ON AT THE TIME, BUT HE'S NOT SURE.

CAUSE:

CORRECTION: CONNECT AIR LINE TO CITY WATER INLET AND FOUND WATER RUNNING IN TOILET, CHECK AND FOUND WATER VALVE LEAKING DOMETIC 310 S# 11983746, GET NEW VALVE AND INSTALL, WATER TEST FOR LEAKS

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	112.50

Parts Part #	Description	Qty	Price	Total
385311641	310 WATER VALVE - SEALAND	1.00	45.51	45.51

Subtotal for Job #2: 158.01

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CORRECTION: WINTERIZED UNIT AND DRAINED TANKS. USED 2 GAL OF ANTIFREEZE.

Printed On: 10/15/2022 10:35:05AM

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Customer #: 51966
UNDERHILL, NEONA F.

Labor Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	GAH	N/C
Z990	WINTERIZE UNIT	GAH	N/C

Parts Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #3 - Warranty

COMPLAINT: THE KNIFE VALVE ON THE GREY TANK WILL NOT CLOSE

CORRECTION: I FOUND THAT THE GATE VALVE HAD GLUE IN IT. I TRIED TO CLEAN OUT THE VALVE. I COULD NOT REMOVE THE GLUE. I HAD TO REPLACE THE VALVE. TESTED THE VALVE AFTER INSTALL AND IT IS WORKING AS IT SHOULD.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GAH	75.00

Parts Part #	Description	Qty	Price	Total
89-8476	1 1/2" WASTE VALVE	1.00	12.13	12.13

Subtotal for Job #3: 87.13

Parts Total: 57.64
 Labour Total: 187.50
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 245.14

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 15 Oct 2022

Customer Signature : _____

Customer #: 51966
 UNDERHILL, NEONA F.

