

e-Authorization

10/15/20
11:32:30

3- Authorization number PA03278795 Reference no: 68830 Status: Approved Approved by anglr Approved date 10/14/2021
rving Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDTSGJ23N3100452 10/9/2021
600 E Baseline Rd
Evansville, IN 47725

du Root e operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6100815B Toilet - Sealand b	0.00	1.00	0.75		1	0.50	Complaint: CUSTOMER NOTICED THAT WATER WAS IN THE FLOOR OF THE BATHROOM. HE FOUND THAT THE TOILET BOWL WAS FULL OF WATER. WHEN HE NOTICED THIS, THE FRESH TANK SHOWED EMPTY. HE STEPPED ON THE FLUSH PEDAL AND MORE WATER CAME OUT. CUSTOMER DOESN'T THINK THAT THE PUMP WAS ON AT THE TIME, BUT HE'S NOT SURE. Cause: FOUND TOILET VALVE LEAKING Correction: CONNECT AIR LINE TO CITY WATER INLET AND FOUND WATER RUNNING IN TOILET, CHECK AND FOUND WATER VALVE LEAKING DOMETIC 310 S# 11983746, GET NEW VALVE AND INSTALL, WATER TEST FOR LEAKS KRV - Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item. (This is a Keystone RV internal notation only)

2 6100815B Drain Valves - We 0.00 1.00 0.50 1 0.50 Complaint: THE KNIFE VALVE ON THE GREY TANK WILL NOT CLOSE
Cause: HAD GLUE IN IT
Correction: I FOUND THAT THE GATE VALVE HAD GLUE IN IT. I TRIED TO CLEAN OUT THE VALVE. I COULD NOT REMOVE THE GLUE. I HAD TO REPLACE THE VALVE. TESTED THE VALVE AFTER INSTALL AND IT IS WORKING AS IT SHOULD.
KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
KRV - no vcb

3- Authorization number PA03278795 1.25

r paper claims only use one pre-authorization number per warranty claim for
iple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the