

# FOREST RIVER WARRANTY CLAIM FORM

|                         |            |                          |                   |
|-------------------------|------------|--------------------------|-------------------|
| DEALER ACCOUNT #        | 0005106    | CLAIM STATUS             | Authorized        |
| BASDEN RV CENTER INC    |            | CLAIM                    | 1278164           |
| DBA AMERICAN RV CENTER  |            | CLAIM ORIGIN             | WEB               |
| 600 E BASELINE ROAD     |            | ORIGINAL CLAIM ID        |                   |
| EVANSVILLE, IN 47725    |            | VIN                      | 5ZT2FERB7NW020872 |
| USA                     |            | CHASSIS VIN              |                   |
|                         |            | MILEAGE                  | 0                 |
| Labor rate:             | \$150.00   | SITE/WAREHOUSE           | 320 / 320         |
| OWNER INFORMATION       |            | ITEM #                   | FET257BHS-320     |
| ROBERT P HUMPHREY       |            | DEALER RO #              | 68792             |
| 8620 E 650TH AVE        |            | CLAIM START DATE         | 10/14/2022        |
| Robinson, IL 62454      |            | CLAIM END DATE           | 01/01/1900        |
| USA                     |            |                          |                   |
| Retail Date of Purchase | 09/30/2021 | WARRANTY EXPIRATION DATE | 09/30/2022        |

## Claim Line Details

### Labor

|         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                        |
|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| Line# 1 | Operation Code<br>70-168-01-11-002027                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Operational Description<br>Water Heater Thermal Cut Off - Electronic (Read Note!!!) - Appliances/<br>Water Heater (Dometic, Atwood)/Replace/Electrical |
|         | Complaint, Cause, Correction<br>Original Note : bhoffman@americanrvcenter.com, 2022-10-14 11:01:43 :: THE WATER HEATER IS NOT<br>FUNCTIONING ON ELECTRIC OR GAS. CUSTOMER WAS AT CAMPSITE AND WATER HEATER FUNCTIONED<br>PROPERLY FOR 3 DAYS AND THEN IT STOPPED HEATING. i checked the thermal cut-cut off on water heater<br>by main lining it and gas and electric and both worked. i replaced the thermal cut-off and everything works<br>fine. i also blew out the gas tube it had a little bit of flam roll out when first fired up. there must had been an<br>obstruction in it. has good solid flam now, no roll out. |                                                                                                                                                        |
|         | Model #      NA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Dlr Sub Hrs      0.25                                                                                                                                  |
|         | Serial #      NA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Appr Hrs      0.25                                                                                                                                     |
|         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Sub Labor Amt      \$37.50                                                                                                                             |
|         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Appr Labor Amt      \$37.50                                                                                                                            |

### Notes

R&R thermal cut-off for water heater; vcb

### Labor

|         |                                                                                                                                                                                            |                                                                                                                                                            |
|---------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Line# 2 | Operation Code<br>RC-026-01-00-004186                                                                                                                                                      | Operational Description<br>22V243, 2022-181 - FLEXTECH QUICK DISCONNECTS - REMEDY<br>(INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread<br>Code |
|         | Complaint, Cause, Correction<br>Original Note : bhoffman@americanrvcenter.com, 2022-10-14 11:03:18 :: RECALL 22V243 LP QUICK<br>CONNECT INSTALLED LP QUICK CONNECT. DID LP DROP FOR 3 MIN. |                                                                                                                                                            |
|         | Model #                                                                                                                                                                                    | Dlr Sub Hrs      0.60                                                                                                                                      |
|         | Serial #                                                                                                                                                                                   | Appr Hrs      0.60                                                                                                                                         |
|         |                                                                                                                                                                                            | Sub Labor Amt      \$90.00                                                                                                                                 |
|         |                                                                                                                                                                                            | Appr Labor Amt      \$90.00                                                                                                                                |

### Notes

. Did you inspect/replace BOTH quick disconnects? All Freedom Ultra Lites and Freedom Liberty/Maple Leaf  
Models will require 2 quick disconnects. One for the frame mounted quick disconnect location on the unit  
and one for the gas supply line attached to the griddle. The Recall is not complete until BOTH are inspected/  
replaced. Even though the disconnect is not cracked at this time, if the disconnect has "ENERCO GROUP"  
etched on the slider they need replaced.  
WE DID NOW YES BOTH OF THEM HAVE BEEN REPLACED  
R&R 2 quick disconnects as per recall22V243; VCB

## Submitted

|                 |          |
|-----------------|----------|
| Labor Amt       | \$127.50 |
| Parts & Freight | \$0.00   |
| Total           | \$127.50 |

## Approved

|                 |          |
|-----------------|----------|
| Labor Amt       | \$127.50 |
| Parts & Freight | \$0.00   |
| Total           | \$127.50 |

DEALER \_\_\_\_\_ DATE \_\_\_\_\_

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_

SIGNATURE

All repairs described have been inspected and are satisfactory.