

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106		CLAIM STATUS Authorized	
BASDEN RV CENTER INC		CLAIM 1279099	
DBA AMERICAN RV CENTER		CLAIM ORIGIN WEB	
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN 4X4TCKE23NX159873	
USA		CHASSIS VIN	
Labor rate: \$150.00		MILEAGE 0	
OWNER INFORMATION		SITE/WAREHOUSE 017 / 017A	
RODNEY ABRAHAMSON		ITEM # ACKT294BH	
201 N CROSS ST		DEALER RO # 68761	
Crossville, IL 62827		CLAIM START DATE 10/14/2022	
USA		CLAIM END DATE 01/01/1900	
Retail Date of Purchase 09/26/2022		WARRANTY EXPIRATION DATE 09/26/2023	

Claim Line Details

Labor

Line# 1

Operation Code 30-101-02-00-001076
Operational Description Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2022-10-14 16:31:19 :: INTERIOR DOORS NOT LATCHING BATHROOM AND PANTRY ONCE THE TRAILER IS LEVELED AND JACKS DOWN TOOK OFF BOTH DOOR TRIM AND BOTH CATCHES AND SHIMED BOTH CATCHES AND ADJUSTED BOTH CATCHES,AND PUT TRIM BACK ON,Hd camper level and slide out and all 4 jacks down.

Model #	Dlr Sub Hrs 0.30	Sub Labor Amt \$45.00
Serial #	Appr Hrs 0.20	Appr Labor Amt \$30.00

Notes

Labor

Line# 2

Operation Code 20-69-02-00-000705
Operational Description Compartment Door - Exterior/Compartment Doors/Adjust/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2022-10-14 16:36:50 :: OUTDOOR KITCHEN DOOR WILL ONLY LATCH WITH ONE LATCH, THE OTHERS ARE NOT CATCHING adjusted door and all latches latch.

Model #	Dlr Sub Hrs 0.30	Sub Labor Amt \$45.00
Serial #	Appr Hrs 0.20	Appr Labor Amt \$30.00

Notes

Labor

Line# 3

Operation Code 20-60-01-00-000622
Operational Description Bed Support Pole - Exterior/Slide-Out Bunk Bases/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2022-10-14 16:40:13 :: IN BEDROOM UNDER BED THERE IS A 2X2 BRACE THAT IS BROKEN had to pull out everything in basement door to get to slats under THE bed, had to take everything off of bed to open up and had to take everything out under bed to pull out broken slats, measured new wood and cut, installed new wood and put everything back under bed and put bed back together, put everything back in outside door. see pictures.

Model #	Dlr Sub Hrs 1.50	Sub Labor Amt \$225.00
Serial #	Appr Hrs 1.50	Appr Labor Amt \$225.00

Notes

Labor
Line# 4

Operation Code
20-69-01-00-000703

Operational Description
Hold Back Latch, Catch, or Magnet - Exterior/Compartment Doors/
Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-10-14 16:44:22 :: DOOR CLIP ON OUTSIDE HATCH IS
BROKE ON DOORSIDE took off catch and had one ordered. installed new latch.

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$15.00

Notes

Labor
Line# 5

Operation Code
20-66-02-00-000664

Operational Description
Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-10-14 16:46:06 :: ENTRY DOOR IS STICKING, NEEDS
ADJUSTED door was hitting screw head,changed out screw with flat head screw,dosent hit.

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$60.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00

Notes

Labor
Line# 6

Operation Code
RC-042-05-00-004214

Operational Description
22V556, 2022-368 - LCI AWNINGS 20E-055 - INSPECTION ONLY - Recall/
Awning/Inspect/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-10-14 16:47:19 :: #22-434 LIPPERT AWNING
RECALL (INSPECTION) UNIT WAS IN RECALL ALL LOOKED GOOD

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$45.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00

Notes

Submitted

Labor Amt	\$450.00
Parts & Freight	\$0.00
Total	\$450.00

Approved

Labor Amt	\$390.00
Parts & Freight	\$0.00
Total	\$390.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.