



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 68738
Promised Date: 29 OCT 22

CUSTOMER WORK ORDER

WO #: 68738 (Appointment Date: 04 OCT 2022 - Time: 07:00am)

Customer: 27731 - MUNDY, BRIAN -
(812) 309-0306

Tag:

Author: BH

Location: 1101 SEE IF PARTS ARE HERE
YET

Stock #: 10953

Stock Desc: 2022 TT COACHMEN

SPIRIT XTR 2549BHX

Chassis #: 5ZT2SBPB8NS043677

Serial #: 5ZT2SBPB8NS043677

Mileage: 0

Licence:

Invoice #:

Date In: 04 OCT 22

Promised: 29 OCT 22

Date Sched:

Completed: 31 OCT 22

Warr. Date: 23 APR 22

Job #1 - Warranty

COMPLAINT: THE LEFT SIDE OF THE SLIDE ROOM DRAGS ON THE FLOOR WHEN IT IS COMING IN.
CUSTOMER NOTICES THAT IT DOES NOT DRAG AS BAD WHEN THE TEMPERATURES ARE
COOLER.

CAUSE: FACIA BOARD IS SLIGHTLY TOUCHING THE FLOOR.

CORRECTION: REMOVED SCREWS FROM FACIA BOARD. PUSHED UP FACIA AND SECURED
WITH SCREWS TO CLEAR FLOOR.

Labor		Mechanic	Total
Code	Description	ZMS	45.00
Z990	MISC LABOUR CODE (EXTERNAL)		
Subtotal for Job #1:			45.00

Job #2 - Warranty

COMPLAINT: THE OUTDOOR SHOWER COVER SNAPPED OFF.

CAUSE: SPRAY PORT COVER IS MISSING. SPRAY PORT NEED REPLACED.

Labor		Mechanic	Total
Code	Description	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)		
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	45.00

Parts		Qty	Price	Total
Part #	Description			
416120	Shower - Exterior - Spray Port - W/Brass	1.00	13.44	13.44
	Back Flow - Black			
500627	CLEAR SIKASIL PLUS	1.00	17.86	17.86
Subtotal for Job #2:				76.30

Job #3 - Warranty

COMPLAINT: THE EXHAUST FLAP ON THE STOVE WILL NOT SNAP DOWN

CAUSE: TRIED MULTIPLE TIMES TO GET FLAP TO LOCK IN PLACE. FLAP WILL NOT STAY LOCKED
AND IS VERY HARD TO GET EITHER SIDE TO COME CLOSE TO LATCHING. NEED TO REPLACE?

Labor		Mechanic	Total
Code	Description	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)		
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00



Customer #: 27731
MUNDY, BRIAN

Z990 MISC LABOUR CODE (EXTERNAL) ZMS 15.00

Parts	Description	Qty	Price	Total
Part #				
F100181860	ENT, RANGE HOOD 1" DEEP FLANGE BLACK	1.00	5.39	5.39

Subtotal for Job #3: 20.39

Job #4 - Warranty

THE TRIM ON THE RIGHTSIDE (FRONT) OF THE DINING BENCH IS COMING LOOSE.

Labor	Description	Mechanic	Total
Code			
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	45.00

Subtotal for Job #4: 45.00

Job #5 - Internal

COMPLAINT: THE SHELF FOR THE ENTERTAINMENT SYSTEM FELL AND CUSTOMER REPAIRED AS BEST AS POSSIBLE, BUT HE WAS UNABLE TO SECURE IT OVER THE ELECTRICAL SYSTEM.

CAUSE: SHELF DIDNT HAVE ANY STAPLES HOLDING IT UP.

CORRECTION: REMOVED BREAKER PANEL AND SECURED PANEL WITH STAPLES. APPLIED STAPLES TO THE OUTSIDE WALL AS WELL, ADDED 2 PIECES OF BATTEN STRIP TO HIDER GAP AND MATCH. CLEANED MESS AND PARKED UNIT

Labor	Description	Mechanic	Total
Code			
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: THE TOILET LEAKED AND WARPED THE WALL PANEL BEHIND THE TOILET.

CAUSE: NO SIGNS OF WATER DAMAGE OR A LEAK. WALL PANEL LOOKS LIKE ITS TOO LONG AND IS PUSHING UP AGAINST FLOOR. BEN TO SEE WHAT WARRANTY WANTS TO DO FOR REPAIR.

CORRECTION: REMOVED TOILET. REMOVE WALL HOOKS. REMOVED REAR OFF SHOWER SURROUND. CUT OUT AND REMOVED WALL PANEL. CUT AND INSTALL NEW WALL PANEL. PUT ON NEW BATON STRIPS. PUT BACK SURROUND. SILICONED. PUT BACK TOILET.

Labor	Description	Mechanic	Total
Code			
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	145.50
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	4.50
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	150.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	225.00

Parts	Description	Qty	Price	Total
Part #				
F100192760	TRIM, BATTEN,#195, FREELAND STORM,45G,7/8"X8',BEV 2S	2.00	1.92	3.84
F100192741	VINYL BOARD, 2.7 X 4' X 8' FREELAND STORM	32.00	1.48	47.36

Subtotal for Job #6: 576.20

Job #7 - Internal

COMPLAINT: THE SLIDE SQUEEKES BADLY WHEN GOING OUT AND COMING IN.

CAUSE: HEARD MINOR SQUEEING WHEN RUNNING IN SLIDE ROOM.





CORRECTION: SPRAYED TRACK WITH SLIDE LUBE. RAN IN AND OUT SEVERAL TIMES. SLIDE ROOM DOESNT SQUEEK ANYMORE

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Subtotal for Job #7:			0.00

Job #8 - Warranty

COMPLAINT: Transferred to BAS*69178 on 03 NOV 22

Estimate amount was 0.00

CHECK LINIOLEUM FOR DENTS/HOLES. IN THE BATHROOM AND THE LIVING AREA.

CAUSE: BEN TO SUBLET WORK TO FIBERNEW.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Subtotal for Job #8:			0.00

Job #9 - Warranty

COMPLAINT: THE OUTDOOR KITCHEN DOOR DRAGS WHEN OPENING AND CLOSING

CAUSE: door is hitting the bottom of the door frame and is very hard to open and shut. paint and metal have started to come off. door is also really far towards the rear of the camper. need to replace door and decals.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	150.00

Parts

Part #	Description	Qty	Price	Total
F100256948	DOOR, ACCESS DRLUG07-60X22-1000L-SPL-1K2T1FP- KSS-BKFC-BKHC-TH-EXTRUDED HINGE-MHLS-WHITE	1.00	146.37	146.37
F100264670	GRAPHIC #21 DS	1.00	26.36	26.36
F100264666	GRAPHIC #17 DS	1.00	3.62	3.62
F100264508	GRAPHIC #7 DS	1.00	8.35	8.35

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-COMP DOOR	1.00	199.94	199.94
FRT	UPS FREIGHT - JOBS 2,3,6,9	1.00	161.59	161.59
Subtotal for Job #9:				696.23

Job #10 - Warranty

COMPLAINT: ONE OF THE MAGNETS ON THE OUTDOOR KITCHEN DOOR IS LOOSE

CAUSE: different hardware was installed and magnet is loose.

CORRECTION: installed larger screws and secured to wall.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	15.00



Subtotal for Job #10: 15.00

Job #11 - Internal

COMPLAINT: THERE ARE 2 OR 3 SLITS IN THE UNDERBELLY AND IT LOOKS LIKE SOMEONE HAS BEEN WORKING WITH THE WIRING THROUGH THE SLITS.

CAUSE: holes cut through out under belly.

CORRECTION: taped with underbelly tape.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Subtotal for Job #11:			0.00

Job #12 - Internal

COMPLAINT: THE TOP SLIDE SEAL SAGS DOWN IN THE MIDDLE WHEN THE SLIDE ROOM IS OUT.

CAUSE: RAN SLIDE OUT. WIPER SEAL AND BULB SEAL LOOK FINE. BULB SEAL HANGS A LITTLE LOW BUT IS STILL IN THE TRACK AND IS SECURE. THIS IS ALL NORMAL.

CORRECTION: NO CORRECTION.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Subtotal for Job #12:			0.00

Parts Total: 272.59
Labour Total: 840.00
Sublet Total: 0.00
Extras Total: 361.53
WORK ORDER TOTAL: 1,474.12

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 03 Nov 2022

Customer Signature : _____

W/O: 68738
Promised Date: 29 OCT 22



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MUNDY, BRIAN

