600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 80857

CUSTOMER WORK ORDER

WO #: 80857
Customer: 1000 - BASDEN'S AMERICAN RV -
Tag:
Author: BH
Location: 0930 CECK WORK

Stock #: 11829
Stock Desc: 2027 TT FOREST RIVER CHEROKEE GREY WOLF 29NM
Chassis #: 4X4TCKE23VK101565
Serial #: 4X4TCKE23VK101565
Mileage: 0
Licence:

Invoice #:
Date In: 13 AUG 26
Promised:
Date Sched:
Completed: 30 SEP 26
Warr. Date:

Job #PDINTT - Internal
COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: PDI

CORRECTION: Exterior: installed battery box. Filled 2 lp tanks. Tires torqued and airedto spec. Running lights, brake lights, brakes, and break away switch good. Tongue jack and light good. Awning, fabric, and lights good. Found broken light over water inlets. Found broken flapper seal on slide room. Slide room moves smoothly. Lp and company stickers put on. Steps adjusted. Entry doors good. Windows are good and sealed. Found a few small gaps in silicone. Filled gaps with silicone. Found a couple gaps in dicor on roof. Filled them with dicor. Found insulation coming out of off door side siding. Pulled insulation off. Walls and roof good. Compartment doors open shut and lock. Outside kitchen all good. Both outside showers are good. Lp drop test good.

Interior.: lights, outlets, and USB ports good. Fridge door has a gouge and scratches on it. Stove top back left burner will not stay lit. All other appliances good. Exhaust fan good. Beds and furniture good. Cabinets and drawers good. Found one cabinet door warped. Windows and blinds good. Flushed all water lines on city and pump. No leaks found on water lines or drains. Hot water works on city and pump. Tank levels good. Link 2 control system good. Speakers inside and out good. Interior doors good. Link 2 system given an error code for a secondary ac unit/ sensor not working. There is only one ac unit. Found a lot of staple holes in slide room ceiling. Floors have a bunch of metal shavings, wire insulation, and wood chips on it. Floor, walls, and ceiling in good shape. Antenna and coax port good.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	NGW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	NGW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	NGW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	NGW	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C
13-1320	PW HAPS FREE SELF-LEVELING DICOR	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty
COMPLAINT: THE EXTERIOR LIGHT OVER THE WET BAY HAS A BROKEN BEZEL AROUND IT.

Customer #: 1000
BASDEN'S AMERICAN RV,

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CAUSE: On pdi found water inlet/ outside shower light broken.
Light

CORRECTION: Replace it.
Recieved new light for wet bay. Cut silcione and removed screws on light. Pulled light off unit ans unwired. Wired in new light and sexured to wall with screws. Siliconed around

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	39.00

Parts

Part #	Description	Qty	Price	Total
F100214327	LIGHT, PORCH LIGHT AT UTILITY CENTER	1.00	4.95	4.95

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SEAL	1.00	16.89	16.89

Subtotal for Job #1: 60.84

Job #2 - Warranty
COMPLAINT: THE LEFT REAR BURNER ON THE STOVE WILL NOT STAY LIT

CAUSE: On pdi found back left burner won't stay lit.

CORRECTION: Cleaned off thermo and reset the wire connectors. Now it is staying lit.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	NGW	39.00

Subtotal for Job #2: 39.00

Job #3 - Warranty
COMPLAINT: THE LINK2 SYSTEM IS SHOWING AN ERROR CODE AND UNIT DOES NOT HAVE A 2ND A/C

CAUSE: On pdi found link 2 system throwing error code for an ac unit that is not installed.

CORRECTION: Get ahold of link 2 customer service to resolve issue. The system appears to be wired properly. Only ac1 is wired up on the control box.

Updated the model and floor plan of the unit. Had to update system via OTA. (Have to go through link 2 customer sevice to get approved ad sent to the unit.) Go into engineering mode to disable the second ac unit. Reboot. The error codes no longer show and second ac unit is no longer displayed.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	NGW	52.65
Z990	MISC LABOUR CODE (EXTERNAL)	NGW	93.60
Z990	MISC LABOUR CODE (EXTERNAL)	NGW	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	NGW	48.75
Z990	MISC LABOUR CODE (EXTERNAL)	NGW	78.00

Subtotal for Job #3: 273.00

Job #4 - Warranty
COMPLAINT: THE REAR BEDROOM CABINET DOOR IS WARPED.

CAUSE: On pdi found cabinet door warped.

CORRECTION: Replace it.

Customer Work Order

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Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	19.50
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	58.50
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00

Parts

Part #	Description	Qty	Price	Total
F100705118	DOOR - 13.25" x 30.25" Flat Panel	1.00	32.99	32.99
13935	MAGNET, MAGNETIC CATCH, 12# PULL BLA	1.00	1.38	1.38
13936	MAGNET, FLAT STRIKE PLATE FOR MAGNET	1.00	0.22	0.22

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-CABINET DOOR	1.00	44.17	44.17
FRT	UPS-CATCH AND STRIKE PLATE	1.00	16.97	16.97

Subtotal for Job #4: 173.73

Job #5 - Warranty

COMPLAINT: THE REFRIGERATOR DOOR HAS GOUGES IN THE SIDE OF IT.

CAUSE: On pdi found scratches in fridge door.

CORRECTION: Replace it.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	9.75
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	87.75

Parts

Part #	Description	Qty	Price	Total
F100754625	REFRIGERATOR, 10.6CUFT (LHH) FURRION	1.00	933.08	933.08

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT-REFER 9-22-26	1.00	150.00	150.00

Subtotal for Job #5: 1,180.58

Job #6 - Warranty

FLAP SEAL ON SLIDE ROOM IS TORN

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	97.50
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	97.50

Parts

Part #	Description	Qty	Price	Total
F100694921	SEAL 1.5" 25FT	1.00	52.56	52.56

Subtotal for Job #6: 247.56

Customer Work Order

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Parts Total:	1,025.18
Labour Total:	721.50
Sublet Total:	0.00
Extras Total:	228.03
WORK ORDER TOTAL:	**1,974.71**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 02 Oct 2026

Customer Signature : _____

Customer Work Order

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BASDEN'S AMERICAN RV,

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