



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 68727
Promised Date: 29 OCT 22



Customer #: 52541
ELY, JOHN



CUSTOMER WORK ORDER

WO #: 68727 (Appointment Date: 03 OCT 2022 - Time: 07:00am)

Customer: 52541 - ELY, JOHN -
618-780-9595

Tag:

Author: BH

Location: 1020 CHECK WORK

Stock #: 10832

Stock Desc: (10832) 2022 FOREST
RIVER CHEROKEE 304BH

Chassis #: 4X4TCKF23NX156177

Serial #: 4X4TCKF23NX156177

Mileage:

Licence:

Invoice #: 384227

Date In: 03 OCT 22

Promised: 29 OCT 22

Date Sched:

Completed: 20 OCT 22

Warr. Date: 03 MAY 22

Job #1 - Warranty

COMPLAINT: CHECK A/C NOT BLOWING COLD. THE FAN WILL RUN, BUT THE COMPRESSOR DOES NOT COME ON.

CORRECTION: LET AC RUN FOR 15 MINS CHECK TEMP AND AMP DRAW. FILLED OUT PAPERWORK FOR AC. AC NEEDS REPLACED

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	75.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	150.00

Parts

Part #	Description	Qty	Price	Total
63140	15.0K MACH 15+-WHITE	1.00	870.25	870.25

Subtotal for Job #1: 1,095.25

Job #2 - Warranty

COMPLAINT: THE ENTRY DOOR WILL NOT OPEN VERY WELL. THIS IS THE MAIN DOOR

CORRECTION: NOTICED THE DOOR HANDLE WAS LOOSE TIGHTENED UP SCREWS, NOW DOOR HANDLE WORKS AS SHOULD

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	45.00

Subtotal for Job #2: 45.00

Job #3 - Warranty

COMPLAINT: THE SCREEN DOOR NEEDS ADJ

CORRECTION: NOTICED THE SCREEN DOOR DID NOT HAVE A STRIKER PLATE FOR THE SCREEN DOOR TO LATCH ONTO. PUT A NEW STRIKER PLATE ON, FIXED THE SCREEN DOOR ISSUE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	15.00

Parts

Part #	Description	Qty	Price	Total
20-0419	Screen Door Lever Latch L/H Entry Door Latch	1.00	9.64	9.64



Subtotal for Job #3: 24.64

Job #6 - Internal

COMPLAINT: NONE OF THE EXTERIOR LIGHTS ARE WORKING. CUSTOMER NOT SURE IF THE PROBLEM IS ON THE TRUCK SIDE OR THE TRAILER SIDE.

CORRECTION: PLUGGED IN EXTERIOR LIGHTS ALL WORK MAYBE CUSTOMERS VEHICLE, PICTURES

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #6: 0.00

Job #7 - Internal

COMPLAINT: CUSTOMER IS CONCERNED THAT THE REFRIGERATOR IS NOT GETTING COOL ENOUGH.

CORRECTION: FRIDGE IS A 12 VOLT CANNON. PUT ANTIFREEZE BOTTLES IN FRIDGE WILL LET THEM SET. AFTER LETTING THE 12 VOLT FRIDGE SET FOR 2 HOURS THE FREEZER IS AT 20 DEGREES AND THE FRIDGE IS AT 40 DEGREES. LET FRIDGE SET OVER NIGHT CHECKED NEXT MORNING FREEZER IS AT 0 DEGREES AND FRIDGE IS AT 36 DEGREES. CAMPER HAS BEEN SETTING FOR OVER 24 HOURS, FREEZER STILL IS AT 0 DEGREES AND FRIDGE IS AT 36 DEGREES.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #7: 0.00

Job #8 - External

COMPLAINT: THE BRACKETS ON THE TONGUE FOR THE WEIGHT DISTRIBUTION HITCH ARE BENT.

CORRECTION: REMOVED BENT SNAP UP BRACKETS AND REPLACED WITH NEW SNAP UP BRACKETS

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
17208	17208 2-PK SNAP-UP BRACKETS	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #8: 0.00

Job #9 - External

COMPLAINT: CUSTOMER WOULD LIKE TO PURCHASE A COVER THAT WILL FIT HIS TRAILER

CORRECTION: MEASURED THE BOX PART OF THE CAMPER THE GOT WITH CRAIG AND DAN FOR COVER. PUT COVER INSIDE OF UNIT.





Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		SAR	N/C
Parts				
Part #	Description	Qty	Price	Total
94846	94846 TT UV HYDRO 31'7" - 34'	1.00	N/C	N/C
Subtotal for Job #9:				0.00

Job #10 - Warranty

COMPLAINT: THE METAL IS BOWING ON THE EXTERIER OF THE OFF DOOR SIDE SLIDE.

CORRECTION: J WRAP PANEL ON REAR SLIDE OUT WAS BOWING OUT. REMOVED SCREWS AND PUSHED THE J WRAP UP 1/4 INCH, THEN PUT SCREWS BACK IN RETRIMED WITH SILICONE. TOOK PICTURES.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	75.00
Subtotal for Job #10:			75.00

Job #22V243 - Warranty

COMPLAINT: RECALL 22V243 LP QUICK CONNECT

CORRECTION: TOOK PICTURE REMOVED THE ENERCO BRAND QUICK RELEASE INSTALLED NEW QUICK RELEASE. LEAK CHECKED

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	45.00
Subtotal for Job #22V243:			45.00

Parts Total: 879.89
 Labour Total: 405.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 1,284.89

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 20 Oct 2022

