

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
 BASDEN RV CENTER INC
 DBA AMERICAN RV CENTER
 600 E BASELINE ROAD
 EVANSVILLE, IN 47725
 USA

CLAIM STATUS Authorized
 CLAIM 1266689
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TCKF23NX156177
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 017 / 017A
 ITEM # ACKT304BH
 DEALER RO # 68727
 CLAIM START DATE 10/06/2022
 CLAIM END DATE 01/01/1900

Labor rate: \$150.00

OWNER INFORMATION

JOHN H ELY
 2071 E 850TH AVE
 Wheeler, IL 62479
 USA

Retail Date of Purchase 04/26/2022

WARRANTY EXPIRATION DATE

04/26/2023

Claim Line Details

Labor

Line# 1

Operation Code
 70-187-01-11-002228

Operational Description

Coleman AC Unit - complete (Read Notes!!!) - Appliances/Roof AC
 (Coleman-RVP)/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-10-06 10:06:01 :: CHECK A/C NOT BLOWING COLD.
 THE FAN WILL RUN, BUT THE COMPRESSOR DOES NOT COME ON. LET AC RUN FOR 15 MINS CHECK
 TEMP AND AMP DRAW. FILLED OUT PAPERWORK FOR AC. AC NEEDS REPLACED

Model # 48204-666
 Serial # 210459328

Dlr Sub Hrs 2.00
 Appr Hrs 1.50

Sub Labor Amt \$300.00
 Appr Labor Amt \$225.00

Notes

sent dealer forms to fill out 10/06/22
 sent to vender 10/06/22
 UPDATE
 Knitta

Please replace and field scrap this unit, returning the data tag per the attached form, we would allow 1.5
 labor and please use authorization INC-0090433 URL

Thanks

Mike Dickey
 HVAC TRAINING AND RALLY COORDINATOR
 RVP PRODUCTS, A DIVISION OF AIRXCEL
 3050 N. ST. FRANCIS
 WICHITA KS, 67219
 OFFICE: 574-247-9235
 FAX 316-832-3416
 WWW.AIRXCEL.COM

Labor

Line# 2

Operation Code
 20-66-02-00-000664

Operational Description

Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-10-06 10:08:17 :: THE ENTRY DOOR WILL NOT OPEN
 VERY WELL. THIS IS THE MAIN DOOR NOTICED THE DOOR HANDLE WAS LOOSE TIGHTENED UP SCREWS,
 NOW DOOR HANDLE WORKS AS SHOULD

Model #

Dlr Sub Hrs 0.30

Sub Labor Amt \$45.00

Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00
Notes				

Labor
Line# 3

Operation Code 20-66-02-17-000672	Operational Description Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-10-06 10:33:29 :: THE SCREEN DOOR NEEDS ADJ NOTICED THE SCREEN DOOR DID NOT HAVE A STRIKER PLATE FOR THE SCREEN DOOR TO LATCH ONTO. PUT A NEW STRIKER PLATE ON, FIXED THE SCREEN DOOR ISSUE	
Model #	Dlr Sub Hrs 0.20
Serial #	Appr Hrs 0.10
	Sub Labor Amt \$30.00
	Appr Labor Amt \$15.00

Notes

Labor
Line# 4

Operation Code 20-58-24-00-000813	Operational Description Lower Radius Metal - Exterior/Metal, Aluminum Siding/Repair/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-10-06 10:36:53 :: THE METAL IS BOWING ON THE EXTERIER OF THE OFF DOOR SIDE SLIDE. J WRAP PANEL ON REAR SLIDE OUT WAS BOWING OUT. REMOVED SCREWS AND PUSHED THE J WRAP UP 1/4 INCH, THEN PUT SCREWS BACK IN RETRIMED WITH SILICONE. TOOK PICTURES.	
Model #	Dlr Sub Hrs 0.70
Serial #	Appr Hrs 0.50
	Sub Labor Amt \$105.00
	Appr Labor Amt \$75.00

Notes
resecure

Labor
Line# 5

Operation Code RC-026-01-00-004186	Operational Description 22V243, 2022-181 - FLEXTECH QUICK DISCONNECTS - REMEDY (INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-10-06 10:38:13 :: RECALL 22V243 LP QUICK CONNECT TOOK PICTURE REMOVED THE ENERCO BRAND QUICK RELEASE INSTALLED NEW QUICK RELEASE. LEAK CHECKED	
Model #	Dlr Sub Hrs 0.30
Serial #	Appr Hrs 0.30
	Sub Labor Amt \$45.00
	Appr Labor Amt \$45.00

Notes

Submitted	Labor Amt	\$525.00	Approved	Labor Amt	\$405.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$525.00		Total	\$405.00

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.