

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1266421
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT3SR1B0N6110433
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	062 / 062C
OWNER INFORMATION		ITEM #	SRF36BHQ-C
MARVIN BRISCOE		DEALER RO #	68720
5355 IRONWOOD DR		CLAIM START DATE	10/06/2022
Newburgh, IN 47630		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/30/2022	WARRANTY EXPIRATION DATE	04/30/2023

Claim Line Details

Labor

Line# 1	Operation Code 10-13-15-00-000213	Operational Description Slide Out Underbelly - Frame & Chassis/Slide Out System/Repair or Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-10-06 08:31:56 :: DINING ROOM SLIDE HAS SEPERATED FROM THE FLOOR REATTACHED LOWER SLIDE ROOM TRIM AND RESILICONED TRIM.WHEN I WALKED INTO THE UNIT THE TRIM WAS STICKING WAY OUT I NOTICED ONE OF THE TRIM SCREWS WAS MISSING. WHEN I WENT TO DO THE REPAIR I NOTICED THE MISSING SCREW WAS STUCK UNDER THE SLIDE ROOM. WHEN I MOVED THE SLIDE ROOM ALL THE WAY OUT I NOTICED THAT THE SCREW HAD DAMAGED THE FLOORING.	
	Model #	Dlr Sub Hrs 1.00
	Serial #	Appr Hrs 1.00
		Sub Labor Amt \$150.00
		Appr Labor Amt \$150.00

Notes

Labor

Line# 2	Operation Code 30-102-01-00-001118	Operational Description Miscellaneous Interior Trim, each - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-10-06 08:33:31 :: LOOSE TRIM THAT IS BOWING AND NEEDS REATTACH REATTACHED TRIM WITH BRAD NAILS AND FILLED IN WITH WHITE WOOD PUTTY.	
	Model #	Dlr Sub Hrs 0.30
	Serial #	Appr Hrs 0.10
		Sub Labor Amt \$45.00
		Appr Labor Amt \$15.00

Notes

.Time allowed. thanks

Labor

Line# 3	Operation Code 30-102-12-00-002691	Operational Description Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-10-06 08:35:25 :: WALL PANEL IN BUNKHOUSE TO THE RIGHT OF THE DOOR HAS SEPERATED AND CREATED A GAP NAILED PANNEL BACK UP WITH BRAD NAILS AND FILLED IN AREAS WITH WOOD PUTTY	
	Model #	Dlr Sub Hrs 0.30
	Serial #	Appr Hrs 0.20
		Sub Labor Amt \$45.00
		Appr Labor Amt \$30.00

Notes

.Time allowed. thanks

Labor
Line# 4

Operation Code

40-196-01-11-001277

Operational Description

Ceiling Décor Light - Electrical/12 Volt Interior/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-10-06 08:36:40 :: ACCENT LIGHTING ABOVE THE CROWN MOLDING ABOVE FRIDGE HAS FALLEN DOWN REATTACHED ACCENT LIGHTING ABOVE KITCHEN SLIDE ROOM

Model #

Dlr Sub Hrs

0.20

Sub Labor Amt \$30.00

Serial #

Appr Hrs

0.20

Appr Labor Amt \$30.00

Notes

Labor
Line# 5

Operation Code

60-141-19-00-001617

Operational Description

Shower Stall - Plumbing/Shower, Tub Surround/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-10-06 08:41:43 :: SOME CAULKING IS MISSING IN THE SHOWER SILICONED SHOWER SURROUND

Model #

Dlr Sub Hrs

0.30

Sub Labor Amt \$45.00

Serial #

Appr Hrs

0.30

Appr Labor Amt \$45.00

Notes

Labor
Line# 6

Operation Code

30-104-01-00-001206

Operational Description

Shades - Interior/Cushions, Dinette, Mattress, Curtains/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-10-06 08:46:46 :: ZEBRA SHADE BEHIND COUCH HAS UNRAVLED ZEBRA SHADE SPRING HAS LOST TENSION IN BLIND BRACKET. BLIND WILL NOT RETRACT. I GAVE THE SIZE TO MATT FOR HIM TO ORDER A NEW ONE

Model #

Dlr Sub Hrs

0.40

Sub Labor Amt \$60.00

Serial #

Appr Hrs

0.20

Appr Labor Amt \$30.00

Notes

.Time allowed. thanks

Labor
Line# 7

Operation Code

RC-042-05-00-004214

Operational Description

22V556, 2022-368 - LCI AWNINGS 20E-055 - INSPECTION ONLY - Recall/Awning/Inspect/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-10-06 08:49:22 :: #22-434 LIPPERT AWNING RECALL (INSPECTION) AWNING FABRIC IS OK. I TOOK PICS. FOR RECALL

Model #

Dlr Sub Hrs

0.30

Sub Labor Amt \$45.00

Serial #

Appr Hrs

0.30

Appr Labor Amt \$45.00

Notes

Labor
Line# 8

Operation Code

RC-026-01-00-004186

Operational Description

22V243, 2022-181 - FLEXTECH QUICK DISCONNECTS - REMEDY (INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-10-06 08:49:51 :: RECALL 22V243 LP QUICK CONNECT REPLACED LP QUICK CONNECT WITH A NEW VALVE AND USED PIPE THREAD SEALANT ON THREADS.

Model #

Dlr Sub Hrs

0.30

Sub Labor Amt \$45.00

Serial #

Appr Hrs

0.30

Appr Labor Amt \$45.00

Notes**Labor**

Line# 9

Operation Code

30-102-01-00-001118

Operational Description

Miscellaneous Interior Trim, each - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code

Complaint, Cause, CorrectionOriginal Note : bhoffman@americanrvcenter.com, 2022-10-06 08:50:24 :: TRIM OVER DINETTE IS BUCKLING
NAILED TRIM BACK UP WITH BRAD NAILS AND FILLED IN AREAS WITH WOOD PUTTY.

Model #

Dlr Sub Hrs

0.20

Sub Labor Amt

\$30.00

Serial #

Appr Hrs

0.10

Appr Labor Amt

\$15.00

Notes1. PLEASE PROVIDE PIC/BETTER PIC SHOWING THE CONCERN. THANKS
SORRY FOR THE BAD PHOTOS

.Time allowed. thanks

Labor

Line# 10

Operation Code

30-103-24-00-001125

Operational Description

Linoleum - Interior/Flooring/Repair/No Tread Code

Complaint, Cause, CorrectionOriginal Note : bhoffman@americanrvcenter.com, 2022-10-06 08:51:17 :: FLOORING IN HALLWAY HAS A
BUBBLE IN IT INJECTED VINYL GLUE INTO BUBBLE AND ROLLED OUT BUBBLE

Model #

Dlr Sub Hrs

0.50

Sub Labor Amt

\$75.00

Serial #

Appr Hrs

0.00

Appr Labor Amt

\$0.00

Notespics do not match description. Provide pic showing concern in hallway. thanks
PICS UPDATED

pics show damage to lino, not a bubble. Damage not noted on DAF. denied

Submitted

Labor Amt

\$570.00

Parts & Freight

\$0.00

Total

\$570.00

Approved

Labor Amt

\$405.00

Parts & Freight

\$0.00

Total

\$405.00

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.