

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1260046
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FEXB8NW021807
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	320 / 320
OWNER INFORMATION		ITEM #	FET321FEDSLE-320
GARY SCHULTZ		DEALER RO #	68695
8821 GRANT LANE		CLAIM START DATE	10/01/2022
Bridgeport, IL 62417		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	03/07/2022	WARRANTY EXPIRATION DATE	03/07/2023

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description			
	70-157-01-00-001824	Dometic Refrigerator Door Hinge - Appliances/Refrigerator (Dometic)/ Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2022-10-01 10:58:53 :: THE LATCH THAT HOLDS THE FREEZER AND REFRIGERATOR DOOR CLOSED WHEN TRAVELING IS BROKEN. PULLED FRIDGE AND REMOVED THE HINGER AND PUT SPACERS UNDER DOOR.				
	Model #	DMC4101	Dlr Sub Hrs	0.20	Sub Labor Amt \$30.00
	Serial #	10601753	Appr Hrs	0.20	Appr Labor Amt \$30.00

Notes

Labor

Line# 2	Operation Code	Operational Description			
	10-11-01-00-000205	Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/ No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2022-10-01 11:01:40 :: BOTH SLIDES ARE PULLING THE SEALS OUT OF THE FRONT WINDOWS THAT ARE IN THE SLIDES. HE STATES SLIDES ARE NOT CENTERED AND VERY TIGHT ON THE FRONT. PULLED THE PLUGS OUT OF THE TOP OF THE WINDOW BOTH SLIDES WAS TO FAR ONE WAY AND RUBBING AT THE TOP ON THE DOOR SIDE SLIDE I ADJUSTED THE ROOM DOWN ON THE OPPOSITE CORNER AND SLID THE ROOM OVER ALSO .. I DID THE SAME ON THE OFF DOOR SLIDE AND I HAD TO MAKE A BOLT FOR THIS SIDE BECAUSE ONE WAS MISSING I ADJSUTED THE OPPOSITE SIDE AND SLID ROOM OVER ...				
	Model #		Dlr Sub Hrs	1.50	Sub Labor Amt \$225.00
	Serial #		Appr Hrs	1.00	Appr Labor Amt \$150.00

Notes

Dealer has requested more time than what is normally approved for this repair. Forest River will allow 1.0 hr for this repair. If you have questions about the approved time, please contact me directly to discuss.

Submitted	Labor Amt	\$255.00	Approved	Labor Amt	\$180.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$255.00		Total	\$180.00