



Alix Mongiat <alix@dealer-advisors.com>

VIN 4YDTHPT2XS9330185

Alix Mongiat <alix@dealer-advisors.com>
To: CS Service <service@keystonerv.com>

Mon, Oct 19, 2026 at 11:31 AM

Good morning,

The customer called the dealership to report the following but we will not be able to diagnose or correct the issue until they bring the unit in on November 19th. The warranty expires before that date, so we need this noted now.

1. Customer states the pedal on the toilet broke off (porcelain bowl).
2. Customer states the toilet in the half bath is not opening and closing properly.

We will enter this into the system once we have all the required information.

Thank you,

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Alix Mongiat

Warranty Administrator
iClaims Services
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906.201.2399