



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 68636
Promised Date: 30 SEP 22



Customer #: 3227
MASON, JR, JACK R.



CUSTOMER WORK ORDER

WO #: 68636 (Appointment Date: 28 SEP 2022 - Time: 07:00am)

Customer: 3227 - MASON, JR, JACK R. - Stock #: 11208

812-887-8768

Tag:

Author: BJW

Location: 1019 CHECK WORK

Stock Desc: 2022 TT KEYSTONE

SPRINGDALE 1860SS

Chassis #: 4YDTSGH18NW109269

Serial #: 4YDTSGH18NW109269

Mileage: 0

Licence:

Invoice #:

Date In: 26 SEP 22

Promised: 30 SEP 22

Date Sched:

Completed: 17 OCT 22

Warr. Date: 09 JUL 22

Job #1 - Warranty

COMPLAINT: THERE IS LIGHT COMING THROUGH THE MAIN ENTRY DOOR AT THE BOTTOM.

CAUSE: GAPS IN THE 2 BOTTOM CORNERS OF THE ENTRY DOOR.

CORRECTION: SEALED WITH BLACK SILICONE

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	30.00

Subtotal for Job #1: 30.00

Job #2 - Internal

COMPLAINT: THERE IS A WATER LEAK WHERE THE WATER LINE GOES INTO THE BACK OF THE TOILET. HE TIGHTENED THE WATER LINE HIMSELF AND HAS NOT NOTICED ANY MORE LEAKS BUT WANTS IT CHECKED

CAUSE: PRESSURIZED WATER SYSTEM. CHECKED FITTING BEHIND TOILET. FLUSHED TOILET. LET SIT FOR 15 MINUTES, NO LEAKS PRESENT.

CORRECTION: NO CORRECTIONS MADE. PARKED UNIT. WAITING ON PARTS/APPROVAL

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: SOMETIMES THE BATHROOM DOOR WILL NOT LATCH.

CAUSE: OPENED AND SHUT THE DOOR 20 TIMES AND IT LATCHED EVERY TIME

CORRECTION: NO CORRECTION.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: THE BOTTOM HANDLE ON THE REFRIGERATOR IS NOT WORKING PROPERLY.

Printed On: 10/17/2022 11:48:03AM

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CAUSE: HANDLE IS BROKEN AND NEEDS REPLACED. 9/29/22

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	30.00

Parts				
Part #	Description	Qty	Price	Total
080611	S,STD DR HANDLE COMBO	1.00	63.34	63.34

Other Services				
Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	15.21	15.21

Subtotal for Job #4: 108.55**Job #5 - Warranty**

COMPLAINT: THE DOOR SIDE CARGO DOOR LEAKS.

CAUSE: FOUND SEAL DAMAGED FROM INSTALL

CORRECTION: NEED TO REPLACE THE SEAL

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	30.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00

Parts				
Part #	Description	Qty	Price	Total
549978	Baggage - Door Seal - Wedge Ribbed P Seal	4.00	1.87	7.48

Other Services				
Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	12.54	12.54

Subtotal for Job #5: 50.02**Job #6 - Warranty**

COMPLAINT: THE PLASTIC CORNERS ON THE BOTTOM OF THE SLIDES HAVE BOWED OUT AND THE SILICONE HAS CAME OFF OF THEM.

CAUSE: PLASTIC NEEDS SILICONE.

CORRECTION: TAPED OFF AND SEALED PLASTIC CORNERS WITH SILICONE.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	30.00

Parts				
Part #	Description	Qty	Price	Total
500627	CLEAR SIKASIL PLUS	1.00	17.86	17.86

Subtotal for Job #6: 47.86**Job #7 - Internal**

COMPLAINT: THE SEAL AT THE FRONT OF THE SLIDE KEEPS TRYING TO ROLL IN AND THEN IT WONT SEAL.

CAUSE: CHECKED "WIPER SEAL" THIS SEAL IS MEANT TO TO GO IN AND OUT WITH THE ROOM. RAN ROOM OUT SEVERAL TIMES AND DID NOT SEE ANY ISSUES. THE SEAL THAT ACTUALLY





SEALS THE ROOM IS ALSO IN GOOD CONDITION.

CORRECTION: NO CORRECTIONS MADE

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Subtotal for Job #7:			0.00

Job #8 - Internal

COMPLAINT: THE MAIN DOOR LATCH IS VERY DIFFICULT TO GET OPEN

CAUSE: DOOR HANDLE IS HARD TO PULL OPEN.

CORRECTION: THERE WAS A SCREW BEHIND LATCH. REMOVED SCREW. PULLED LATCH OUT TOWARDS THE OUTSIDE. LUBRICATED WITH DRY LUBRICANT. DOOR OPENS MUCH EASIER.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Subtotal for Job #8:			0.00

Job #9 - Internal

COMPLAINT: WHEN THE AWNING IS ALL THE WAY OUT, YOU HAVE TO HELP IT GET STARTED BEFORE IT WILL COME BACK IN.

CAUSE: AWNING IS ROLLED UP BACKWARDS. WHEN TRYING TO UNROLL THE AWNING IT EXTENDED THE LEGS ALL THE WAY PAST THIER PIVOT POINTS.

CORRECTION: HAD 2 OTHER TECHS HOLD AWNING LEGS WHILE I UNROLLED AWNING AND ROLLED UP CORRECTLY. APPLIED SOME DRY LUBRICANT ON THE PITCH ADJUSTMENT LEGS. AWNING ROLLS UP AS IT SHOULD.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Subtotal for Job #9:			0.00

Job #11 - Internal

COMPLAINT: BRACKETS ON TRAILER FOR HITCH HAD COME LOOSE, HE TIGHTENED HIMSELF, RECHECK PROPERLY TORQUED

CAUSE: CHECK HITCH BRACKETS. ALL HARDWARE IS TORQUED DOWN.

CORRECTION: CHECKED NYLON NUTS WITH TORQUE WRENCH.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Subtotal for Job #11:			0.00

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #11:				0.00



W/O: 68636
Promised Date: 30 SEP 22

Parts Total:	88.68
Labour Total:	120.00
Sublet Total:	0.00
Extras Total:	27.75
WORK ORDER TOTAL:	236.43

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 17 Oct 2022



Customer #: 3227
MASON, JR, JACK R.

