

e-Authorization

3-Authorization number PA03270969 Reference no: 68636 Status: Approved Approved by flins
Retail sold on
rving Name Address VIN

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDTS GH18NW109264 7/2/2022						
Item	Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2300115A	Entrance Door - L	0.00	0.30	0.20		1	0.20	Complaint: THERE IS LIGHT COMING THROUGH THE MAIN ENTRY DOOR AT THE BOTTOM. Cause: GAPS IN THE 2 BOTTOM CORNERS OF THE ENTRY DOOR. Correction: SEALED WITH BLACK SILICONE KRV – Labor time approved in accordance with Keystone RV's flat rate manual.
2	4123608B	Refrigerator - Don	0.00	0.50	0.20		1	0.20	Complaint: THE BOTTOM HANDLE ON THE REFRIGERATOR IS NOT WORKING PROPERLY. Cause: HANDLE IS BROKEN AND NEEDS REPLACED. 9/29/22 Correction: NEED TO REPLACE THE HANDLE KRV – Labor time approved in accordance with Keystone RV's flat rate manual.
3	2302215A	Compartment Doc	0.00	0.70	0.20		1	0.20	VCB Complaint: THE DOOR SIDE CARGO DOOR LEAKS. Cause: FOUND SEAL DAMAGED FROM INSTALL Correction: NEED TO REPLACE THE SEAL KRV – Labor time approved in accordance with Keystone RV's flat rate manual.
4	2106315A	Slide Out Box with	0.00	0.20	0.20		1	0.30	Complaint: THE PLASTIC CORNERS ON THE BOTTOM OF THE SLIDES HAVE BOWED OUT AND THE SILICONE HAS CAME OFF OF THEM. Cause: PLASTIC NEEDS SILICONE. Correction: TAPED OFF AND SEALED PLASTIC CORNERS WITH SILICONE.
5	2300118A	Entrance Door - L	0.00	0.20			1	0.20	Complaint: THE MAIN DOOR LATCH IS VERY DIFFICULT TO GET OPEN. Cause: DOOR HANDLE IS HARD TO PULL OPEN. Correction: THERE WAS A SCREW BEHIND LATCH. REMOVED SCREW. PULLED LATCH OUT TOWARDS THE OUTSIDE. LUBRICATED WITH DRY LUBRICANT. DOOR OPENS MUCH EASIER.

paper claims only use one pre-authorization number per warranty claim for
multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

Pre-Authorization

Job Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
								KRV - no manufacture defect presented - defect not seen in photos KRV - Excluded from Limited Warranty: Adjustments to all doors, drawers, locks, latches, slide outs, awnings, and window treatments beyond 90 days after retail sale.

Pre-Authorization number PA03270969 0.80

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