



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 68631
Promised Date: 30 SEP 22



Customer #: 52193
SPIEHLER, MARK



CUSTOMER WORK ORDER

WO #: 68631

Customer: 52193 - SPIEHLER, MARK -
812-319-2757

Tag:

Author: BJW

Location: 1015 SEE IF CUSTOMER
CALLED BACK

Stock #: 10995

Stock Desc: 2022 TT COACHMEN APEX
265RBSS

Chassis #: 5ZT2CXSBB1NS042985

Serial #: 5ZT2CXSBB1NS042985

Mileage: 0

Licence:

Invoice #:

Date In: 24 SEP 22

Promised: 30 SEP 22

Date Sched:

Completed: 30 SEP 22

Warr. Date: 21 JAN 22

Job #1 - Warranty

COMPLAINT: THE REMOTE CONTROL FOR THE DVD IS NOT WORKING

CAUSE: REMOTE FOR DVD PLAYER/RADIO WILL NOT WORK PUT NEW BATTERY IN REMOTE STILL NOTHING. CHECKED CONNECTIONS ON BACK OF RADIO. NEEDS NEW REMOTE

CORRECTION: NEEDS NEW REMOTE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	0.00

Parts

Part #	Description	Qty	Price	Total
F100298060	SERVICE PACK FOR JENSEN RADIO	1.00	23.72	23.72

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS-REMOTE CONTROL	1.00	15.92	15.92

Subtotal for Job #1: 39.64

Job #2 - Internal

COMPLAINT: ON CUSTOMER'S MOST RECENT CAMPING TRIP, HE NOTICED A LITTLE WATER ON THE GROUND BELOW THE WATER HEATER. HE HAS NOT NOTICED THIS ON ANY OF HIS OTHER TRIPS. CUSTOMER WOULD LIKE TO BE SURE THAT HIS WATER HEATER IS LEAKING.

CAUSE: CUSTOMER HAD A SMALL LEAK AROUND DRAIN PLUG OF WATER HEATER BECAUSE PLUG WAS NOT TIGHT

CORRECTION: TIGHTEN PLUG UP AND RAN WATER TO TEST. NO LEAKS. DRAINED TANK

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	N/C

Subtotal for Job #2: 0.00



W/O: 68631
Promised Date: 30 SEP 22

Parts Total:	23.72
Labour Total:	0.00
Sublet Total:	0.00
Extras Total:	15.92
WORK ORDER TOTAL:	39.64

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 03 Oct 2022



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