



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 68620
Promised Date: 30 SEP 22

CUSTOMER WORK ORDER

WO #: 68620 (Appointment Date: 23 SEP 2022 - Time: 07:00am)

Customer: 28029 - ROSS, WILLIAM -
270-860-6702

Tag:
Author: D.HINTON

Location: 0930 CHECK PREAUTH

Stock #: 10964
Stock Desc: (10964) 2022 KEYSTONE
COUGAR HALF-TON 29RKS
Chassis #: 4YDFCGN29N2501028
Serial #: 4YDFCGN29N2501028
Mileage:
Licence:

Invoice #: 383156
Date In: 22 SEP 22
Promised: 30 SEP 22
Date Sched:
Completed: 27 SEP 22
Warr. Date: 28 OCT 21

Job #1 - Warranty

COMPLAINT: CONVERTER NOT CHARGING WHEN PLUGGED IN, CUSTOMER HAS TO RUN BATTERY CHARGE ON BATTERY TO FINISH OUT TRIP.

CAUSE: CONVERTER NOT CHARGING WHEN PLUGGED IN, CUSTOMER HAS TO RUN BATTERY CHARGE ON BATTERY TO FINISH OUT TRIP.

CORRECTION: Moved unit into shop from front lot. Checked converter breaker at fuse panel. Power cord is not plugged into outlet. Converter breaker was tripped. Reset breaker. Would not stay "ON". Lever is loose and just falls to "OFF" Position. Removed breaker panel front cover. Plugged power cord in and checked converter output while holding breaker "ON". Converter still not charging. Turned in parts request for a new 20 amp breaker. Removed old converter breaker and installed a new 20A breaker. Converter new charging battery at 13.58 volts. Remounted breaker panel front cover.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	30.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

Parts

Part #	Description	Qty	Price	Total
671534	Breaker - 120V - 1P - 20A - THQP120 - 1/2" SP - GE	1.00	6.66	6.66

Subtotal for Job #1: 36.66

Job #2 - Warranty

COMPLAINT: THE PLASTIC DOOR KEEPER ON THE BATHROOM DOOR IS BROKEN. CUSTOMER WOULD LIKE TO HAVE THE LATCH LOWERED WHEN REPLACED SO THAT HIS WIFE CAN REACH IT EASIER.

CAUSE: THE PLASTIC DOOR KEEPER ON THE BATHROOM DOOR IS BROKEN. CUSTOMER WOULD LIKE THE LATCH LOWERED WHEN REPLACED SO THAT WIFE CAN REACH IT EASIER.

CORRECTION: Installed a sliding patio dooir lock on wall and door.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	15.00

Parts

Part #	Description	Qty	Price	Total
5282	SLIDING DOOR LOOP LATCH	1.00	7.37	7.37



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Subtotal for Job #2: 22.37

Job #3 - Internal

COMPLAINT: THE OVEN INTERMITTANTLY GOES OUT ON IT'S OWN.

CAUSE: THE OVEN INTERMITTANTLY GOES OUT ON IT'S OWN.

CORRECTION: Checked operation of oven. Could not get to go off unless to control knob was set close to 250 degs. Then it just flickers, but pilot lite stays on. If turned up a little above 250 degs it stays on.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Subtotal for Job #3: 0.00

Job #4 - Internal

COMPLAINT: THE DOOR SIDE WHEEL OPENING MOLDING IS MISSING SOME SCREWS.

CAUSE: THE DOOR SIDE WHEEL OPENING MOLDING IS MISSING SOME SCREWS.

CORRECTION: Replaced (2) missing screws on door side wheel opening.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Subtotal for Job #4: 0.00

Job #5 - External

COMPLAINT: CUSTOMER WOULD LIKE A PRICE ON A REPLACEMENT TIRE.

CAUSE: CUSTOMER WOULD LIKE A PRICE ON A REPLACEMENT TIRE.

CORRECTION: Removed spare tire from spare rim and mounted on rim that goes on ground. Installed new replacement tire on non matching rim and placed in front compartment. Also placed customer's tire in front compartment.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
5578	CARLISLE 22575R15 CAR RADIAL TRAIL HD 10	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #5: 0.00

Parts Total: 14.03
Labour Total: 45.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 59.03

W/O: 68620
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Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 27 Sep 2022

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Customer Work
Order

