

BASDEN RV CENTER, INC D.B.A. AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 68620  
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO  
Customer: 28029 - WILLIAM ROSS  
Address: 8757 OLD US HWY 60 SPOTTSVILLE, KY

42458

Phone: 270-860-6702

Stock Number: 10964 - 2022 COUGAR HALF-TON 29RKS 4YDFCGN29N2501028

VIN: 4YDFCGN29N2501028 HIN: SER#: 4YDFCGN29N2501028

Mileage: 0 Work Order Comp: 27 SEP 22

Auth. No: Dealer #: 1194

Warr. Date: 28 OCT 21 Work Order Date: 22 SEP 22 Inv #: 383157

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WO # Job # Description JOB INFORMATION  
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68620 1 CONVERTER NOT CHARGING WHEN PLUGGED IN, CUSTOMER HAS TO RUN BATTERY CHARGE ON BATTERY TO FINISH OUT TRIP.  
CONVERTER NOT CHARGING WHEN PLUGGED IN, CUSTOMER HAS TO RUN BATTERY CHARGE ON BATTERY TO FINISH OUT TRIP.  
Moved unit into shop from front lot. Checked converter breaker at fuse panel. Power cord is not plugged into outlet. Converter breaker was tripped. Reset breaker. Would not stay "ON". Lever is loose and just falls to "OFF" Position. Removed breaker panel front cover. Plugged power cord in and checked converter output while holding breaker "ON". Converter still not charging. Turned in parts request for a new 20 amp breaker. Removed old converter breaker and installed a new 20A breaker. Converter new charging battery at 13.58 volts. Remounted breaker panel front cover.

68620 2 THE PLASTIC DOOR KEEPER ON THE BATHROOM DOOR IS BROKEN. CUSTOMER WOULD LIKE TO HAVE THE LATCH LOWERED WHEN REPLACED SO THAT HIS WIFE CAN REACH IT EASIER.  
THE PLASTIC DOOR KEEPER ON THE BATHROOM DOOR IS BROKEN. CUSTOMER WOULD LIKE THE LATCH LOWERED WHEN REPLACED SO THAT WIFE CAN REACH IT EASIER.  
Installed a sliding patio dooir lock on wall and door.

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Part No Job# Description PARTS Qty Price Total  
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671534 1 Breaker - 120V - 1P - 20A - THQP1 1.00 6.66 6.66  
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Claim : 68620

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*****
Part No      Job#  Description          PARTS          Qty      Price      Total
*****
5282         2  SLIDING DOOR LOOP LATCH          1.00      7.37      7.37
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Lab Code     Job#  Description          LABOUR          Hrs      Rate      Total
*****
Z990         1  MISCELLANEOUS REPAIR          0.20     150.00     30.00
Z990         1  MISCELLANEOUS REPAIR          0.00     150.00      0.00
Z990         2  MISCELLANEOUS REPAIR          0.10     150.00     15.00
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Parts Total: 14.03  
Labour Total: 45.00  
Sublet Total: 0.00  
Extras Total: 0.00

>>>> Claim Total: 59.03

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_