



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 68521
Promised Date: 30 SEP 22

CUSTOMER WORK ORDER

WO #: 68521 (Appointment Date: 12 SEP 2022 - Time: 09:00am)

Customer: 52630 - YORK, DON -
618-562-0977

Tag:

Author: BJW

Location: 0919 BH TO CLOSE

Stock #: 10973

Stock Desc: (10973) 2022 KEYSTONE
COUGAR HALF-TON 34TSB

Chassis #: 4YDTCGR20NV506310

Serial #: 4YDTCGR20NV506310

Mileage:

Licence:

Invoice #:

Date In: 12 SEP 22

Promised: 30 SEP 22

Date Sched:

Completed: 19 SEP 22

Warr. Date: 23 MAY 22

Job #1 - Internal

COMPLAINT: FRONT CAP WINDOW IS LEAKING IN BETWEEN THE TRIM PIECES, MIGHT BE COMING FROM THE LIGHT MARKED WITH BLUE TAPE . SEE HISTORY ON THIS. WE LOOKED AT UNIT PREVIOUSLY FOR THE SAME CONCERN.

CAUSE: customer states the front window is leaking. pulled unit outside of shop and hooked up a sprinkler and ran for a half hour. no leaks present. took sprinkler off hose and ran hose wide oprn over front window and cap. no leaks present. took seal tech machine and hooked up to unit. sprayed down front cap with soapy water. no leaks present. cant find any signs of a leak or water coming in

CORRECTION: no corrections at this time.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: THERE IS A PIECE OF TRIM ABOVE THE DOOR THAT HAS POPPED LOOSE.

CAUSE: trim is too long and is pushing against other piece of trim causing them to bow out.

CORRECTION: removed trim piece. cut off brad nails. trimmed to proper length. secured with brad nails. applied old english.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	15.00

Subtotal for Job #2: 15.00

Job #3 - Warranty

COMPLAINT: THERE IS A PIECE OF TRIM ON THE FRONT SIDE OF THE KITCHEN SLIDE THAT IS COMING LOOSE.

CAUSE: PULLED UNIT INTO SHOP. OPENED SLIDE ROOM. FOUND FACIA TRIM WAS PUSHING OUT.

CORRECTION: SET UP BRAD NAILER. SECURED TRIM WITH BRAD NAILS

Customer #: 52630
YORK, DON



Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	15.00

Subtotal for Job #3: 15.00

Parts Total: 0.00

Labour Total: 30.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 30.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 19 Sep 2022

W/O: 68521
Promised Date: 30 SEP 22



Customer #: 52630
YORK, DON

