

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
BASDEN RV CENTER INC		<b>CLAIM</b>	1235037
DBA AMERICAN RV CENTER		<b>CLAIM ORIGIN</b>	WEB
600 E BASELINE ROAD		<b>ORIGINAL CLAIM ID</b>	
EVANSVILLE, IN 47725		<b>VIN</b>	4X4TCKB2XNK079276
USA		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
<b>Labor rate:</b>	\$150.00	<b>SITE/WAREHOUSE</b>	017 / 017C
<b>OWNER INFORMATION</b>		<b>ITEM #</b>	CKKT26DBH
TYLER J THACKER		<b>DEALER RO #</b>	68499
6141 UNION CHAPEL RD		<b>CLAIM START DATE</b>	09/14/2022
Sumner, IL 62466		<b>CLAIM END DATE</b>	01/01/1900
USA			
<b>Retail Date of Purchase</b>	02/26/2022	<b>WARRANTY EXPIRATION DATE</b>	02/26/2023

## Claim Line Details

### Labor

<b>Line# 1</b>	<b>Operation Code</b>	<b>Operational Description</b>			
	10-11-01-00-000208	Slide Out Slip On D-Seal - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code			
	<b>Complaint, Cause, Correction</b>				
	Original Note : bhoffman@americanrvcenter.com, 2022-09-14 11:33:39 :: TOP SLIDEROOM SEAL AT TOP SIDE OF SLIDE IS BROKEN AND HANGING DOWN. top bulb seal and siding was stapled and pulling away from camper. i removed the staples. i removed top bulb seal and screwed siding bak to camper. reattached the bulb seal and siliconed back to siding.				
	<b>Model #</b>	<b>Dir Sub Hrs</b>	2.00	<b>Sub Labor Amt</b>	\$300.00
	<b>Serial #</b>	<b>Appr Hrs</b>	1.00	<b>Appr Labor Amt</b>	\$150.00
	<b>Notes</b>				
	replace				

### Labor

<b>Line# 2</b>	<b>Operation Code</b>	<b>Operational Description</b>			
	40-124-01-11-001409	Solar Controller - Electrical/Solar Power/Replace/Electrical			
	<b>Complaint, Cause, Correction</b>				
	Original Note : bhoffman@americanrvcenter.com, 2022-09-14 11:36:17 :: CHECK SOLAR PANEL TO SEE IF IT IS CHARGING volt meter read 20.99 at solar panel, also read 20.99 going to charge controler. when wired to charge controler it only read 12.43 and kept going down.				
	<b>Model #</b>	<b>Dir Sub Hrs</b>	0.50	<b>Sub Labor Amt</b>	\$75.00
	<b>Serial #</b>	<b>Appr Hrs</b>	0.50	<b>Appr Labor Amt</b>	\$75.00
	<b>Notes</b>				
	please attach a pic oc the model and serial number				
	sent form to dealer 9/23/22				
	PIC UPLOADED				
	sent form to dealer 9/29/22				
	SENT FORM BACK 9-29 CAN WE SPEED THE PROCESS UP A LITTLE BIT THIS HAS BEEN SINCE 9-14 sent to vendor 9/29/22				
	I GOT A EMAIL THEY ARE SENTING ME A REPLACEMENT labor only				

Good afternoon,

I have approved r/r solar controller and 0.5 hrs labor. No part return required.

Shipping – UPS

ETA – 10/4/22

Tracking – 1ZV9182V0395304735

Thank You,

Chris Stephens  
Technical Coordinator  
(574) 971-4490 ext 132  
Way Interglobal Network

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<b>Submitted</b>	Labor Amt	\$375.00
	Parts & Freight	\$0.00
	Total	\$375.00

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<b>Approved</b>	Labor Amt	\$225.00
	Parts & Freight	\$0.00
	Total	\$225.00

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<b>DEALER</b>	<b>DATE</b>
<b>SIGNATURE</b>	

I certify that I have performed these repairs consistent with Forest River Policies.

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<b>CUSTOMER</b>	<b>DATE</b>
<b>SIGNATURE</b>	

All repairs described have been inspected and are satisfactory.