



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 68473
Promised Date: 30 SEP 22

CUSTOMER WORK ORDER

WO #: 68473 (Appointment Date: 07 SEP 2022 - Time: 07:00am)

Customer: 8725 - REBSTOCK, DONALD
R. - 812-431-0990

Tag:
Author: BJW

Location: 0930 FIND OUT FROM BH IF
THIS CAN BE CLOSED

Stock #: 10736

Stock Desc: 2022 TT COACHMEN
FREEDOM EXPRESS 248RBS

Chassis #: 5ZT2FEPB9NW021198

Serial #: 5ZT2FEPB9NW021198

Mileage: 0

Licence:

Invoice #:

Date In: 06 SEP 22

Promised: 30 SEP 22

Date Sched:

Completed: 30 SEP 22

Warr. Date: 30 OCT 21

Job #1 - Internal

COMPLAINT: THE MAIN ENTRY DOOR IS VERY DIFFICULT TO SHUT

CORRECTION: lubed latch works just fine.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: THE SCREEN IN THE BATHROOM VENT IS HANGING DOWN

CORRECTION: filled out sheet to replace had 1 plastic catch broken. TOOK OFF OLD VENT AND
INSTALLED NEW

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	15.00

Parts

Part #	Description	Qty	Price	Total
C01269763	VENT, ROOF 12V-POWERED SMOKED COVER (QTY 5)	1.00	32.46	32.46

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-VENT	1.00	16.17	16.17

Subtotal for Job #2: 63.63

Job #3 - Warranty

COMPLAINT: WHEN THE BATHROOM DOOR IS CLOSED, THERE IS A GAP AT THE TOP AND IT IS
FLUSH AT THE BOTTOM.

CORRECTION: TOOK DOOR JAMB OFF AND DOOR, PUT DOOR BACK IN PLACE TO THE CORRECT
POSITION AND SHIMMED DOOR CATCH DOOR PLATE TO GET DOOR TO LINE UP, GOT IT AS
CLOSE AS I COULD.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	45.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00



Customer #: 8725
REBSTOCK, DONALD R.

Z990 MISC LABOUR CODE (EXTERNAL) DGH 0.00

Subtotal for Job #3: 45.00

Job #4 - Warranty

COMPLAINT: THERE IS WATER DRIPPING FROM THE AIR CONDITIONER INTERMITTANTLY.

CORRECTION: took plenum down and found tape was coming off,pulled tape off and retaped.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	45.00

Subtotal for Job #4: 45.00

Job #5 - Internal

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE THE SHADE ADJUSTED ON THE DOOR

CORRECTION: TOOK APART AND ADJUSTED SEVERAL TIMES TO GET IT RIGHT.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: THE FURNACE RATTLES. IT SOUNDS LIKE SOMETHING IS LOOSE INSIDE. NOTE: THE FURNACE WILL HAVE TO BE RUNNING TO DUPLICATE THIS,

CORRECTION: TOOK FURNANCE APART AND TOOK OUT AND BENCH TESTED AND CHECKED FAN BLADES NOTHING WAS BROKEN AND DID FINE FOUND WOOD SUPPORT CAME APART AND PUT BACK TOGETHER,INSTALLED FURNANCE AND WIRED BACK UP AND PUT TUBES BACK ON AND SCREWED DOWN AND TESTED FINE NO RATTLES.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	225.00

Subtotal for Job #6: 225.00

Job #7 - Warranty

COMPLAINT: THE KITCHEN CEILING TRIM IS LOOSE TO THE RIGHT OF THE MICROWAVE/LEFT OF THE FREEZER.

CORRECTION: RESTAPLED TRIM BACK IN PLACE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	15.00

Subtotal for Job #7: 15.00

Job #9 - Internal

COMPLAINT: CUSTOMER WENT TO CAMPSITE. THE TRAILER WAS ALREADY AT THE CAMPSITE AND HOOKED TO SHORE POWER. WHEN CUSTOMER'S LEFT THE CAMPER, THE A/C WAS ON. WHEN THEY GOT BACK, THE BREAKER ON THE A/C WAS TRIPPED.

CORRECTION: LET A/C RUN FOR 6 HOURS IN SHOP AND NEVER KICKED BREAKER,MAYBE SUGGEST TO CUSTOMER TO GET SURGE PROTECTOR,SOMETHING MIGHT HAVE BEEN GOING ON WITH CAMPGROUND POWER.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C



Subtotal for Job #9: 0.00

Job #22V243 - Warranty

COMPLAINT: RECALL 22V243 LP QUICK CONNECT

CAUSE: NO HOSE WITH QUICK DISCONNECT

CORRECTION: REPLACED QUICK DISCONNECT AND DID DROP TEST.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	15.00
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	30.00

Subtotal for Job #22V243: 45.00

Parts Total: 32.46
Labour Total: 390.00
Sublet Total: 0.00
Extras Total: 16.17
WORK ORDER TOTAL: 438.63

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 Oct 2022

W/O: 68473
Promised Date: 30 SEP 22



Customer #: 8725
REBSTOCK, DONALD R.

