

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1231889
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FEPB9NW021198
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	320 / 320
OWNER INFORMATION		ITEM #	FET248RBS-320
DONALD R REBSTOCK		DEALER RO #	68473
9210 TURNER DR		CLAIM START DATE	09/12/2022
Evansville, IN 47711		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	10/28/2021	WARRANTY EXPIRATION DATE	10/28/2022

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description			
	20-63-01-00-000481	Vent - Exterior/Non-Power Roof Vent (Elixir & Hengs)/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2022-09-12 16:50:37 :: THE SCREEN IN THE BATHROOM VENT IS HANGING DOWN filled out sheet to replace had 1 plastic catch broken.				
	Model #	Dlr Sub Hrs	0.50	Sub Labor Amt	\$75.00
	Serial #	Appr Hrs	0.10	Appr Labor Amt	\$15.00
	Notes				
	replace vent screen - see code 20-61-01-00-000872 = 0.10				

Labor

Line# 2	Operation Code	Operational Description			
	30-101-02-00-001076	Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2022-09-12 16:56:22 :: WHEN THE BATHROOM DOOR IS CLOSED, THERE IS A GAP AT THE TOP AND IT IS FLUSH AT THE BOTTOM. TOOK DOOR JAMB OFF AND DOOR,PUT DOOR BACK IN PLACE TO THE CORRECT POSITION AND SHIMMED DOOR CATCH DOOR PLATE TO GET DOOR TO LINE UP				
	Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$45.00
	Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00
	Notes				

Labor

Line# 3	Operation Code	Operational Description			
	70-159-24-00-001901	AC Duct - Appliances/Roof AC (Dometic, Duo-Therm)/Repair/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2022-09-12 16:57:12 :: THERE IS WATER DRIPPING FROM THE AIR CONDITIONER INTERMITTANTLY. took plenum down and found tape was coming off,pulled tape off and retaped				
	Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$60.00
	Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00
	Notes				
	redo aluminum tape on air divider = 0.30				

Labor

Line# 4 **Operation Code** **Operational Description**
 20-60-01-00-000622 Bed Support Pole - Exterior/Slide-Out Bunk Bases/Replace/No Tread Code

Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2022-09-12 17:06:04 :: THE FURNACE RATTLES. IT SOUNDS LIKE SOMETHING IS LOOSE INSIDE. NOTE: THE FURNACE WILL HAVE TO BE RUNNING TO DUPLICATE THIS, TOOK FURNANCE APART AND TOOK OUT AND BENCH TESTED AND CHECKED FAN BLADES NOTHING WAS BROKEN AND DID FINE FOUND WOOD SUPPORT CAME APART AND PUT BACK TOGETHER,INSTALLED FURNANCE AND WIRED BACK UP AND PUT TUBES BACK ON AND SCREWED DOWN AND TESTED FINE NO RATTLES.

Model #	Dlr Sub Hrs	2.00	Sub Labor Amt	\$300.00
Serial #	Appr Hrs	1.50	Appr Labor Amt	\$225.00

Notes
 R&RI furnace = 1.00; rebuild furnace platform and secured = 0.50

Labor
 Line# 5

Operation Code **Operational Description**
 30-102-12-00-001096 Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2022-09-12 17:08:32 :: THE KITCHEN CEILING TRIM IS LOOSE TO THE RIGHT OF THE MICROWAVE/LEFT OF THE FREEZER. RESTAPLED TRIM BACK IN PLACE.

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$15.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$15.00

Notes

Labor
 Line# 6

Operation Code **Operational Description**
 RC-026-01-00-004186 22V243, 2022-181 - FLEXTech QUICK DISCONNECTS - REMEDY (INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread Code

Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2022-09-12 17:09:37 :: RECALL 22V243 LP QUICK CONNECT REPLACED QUICK DISCONNECT AND DID DROP TEST. Additional Note : bhoffman@americanrvcenter.com, 2022-09-20 11:21:04 :: CUSTOMER DOES NOT WANT THE EXTRA HOSE.

Model #	Dlr Sub Hrs	0.60	Sub Labor Amt	\$90.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00

Notes
 Did you replace BOTH quick disconnects? All Freedom Ultra Lites and Freedom Liberty/Maple Leaf Models will require 2 quick disconnects. One for the frame mounted quick disconnect location on the unit and one for the gas supply line attached to the griddle. If the Recall is not complete until BOTH are replaced. Even though the disconnect is not cracked at this time, if the disconnect has "ENERCO GROUP" etched on the slider they need replaced.
 DID YOU READ THE COMMENTS THE DOES NOT HAVE OR WANT THE HOSE
 dealer reports they changed both quick disconnects

Submitted	Labor Amt	\$585.00	Approved	Labor Amt	\$390.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$585.00		Total	\$390.00

DEALER DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.