

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1234955
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CANB8PU041140
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT243RBSLE
		DEALER RO #	68465
		CLAIM START DATE	09/14/2022
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code

70-162-01-00-001951

Operational Description

Oven Door - Appliances/Range (Magic Chef)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-09-14 10:53:16 :: WHEN UNIT WAS DELIVERED THE STOVE FELL OUT AND IS ON THE FLOOR STOVE WAS NOT INSTALLED FROM FACTORY Additional Note : bhoffman@americanrvcenter.com, 2022-09-14 10:54:23 :: NEED TO GET A NEW DOOR ALSO

Model # CF-RV17-D

Dlr Sub Hrs

1.00

Sub Labor Amt \$150.00

Serial # NA

Appr Hrs

1.00

Appr Labor Amt \$150.00

Notes

AUTHORIZED AS REQUESTED R/R COMPLETE OVEN INSTALL DAMAGE

Labor

Line# 2

Operation Code

30-100-01-00-001050

Operational Description

Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-09-14 11:06:28 :: THE WOODEN STYLES ARE DAMAGED UNDER THE STOVE. FROM WHERE THE STOVE FELL OUT

Model #

Dlr Sub Hrs

3.00

Sub Labor Amt \$450.00

Serial #

Appr Hrs

2.00

Appr Labor Amt \$300.00

Notes

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO TYPICAL TIME BASED UPON JOB DESCRIPTION AND PHOTOS

Labor

Line# 3

Operation Code

30-102-12-00-001096

Operational Description

Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-09-14 11:09:22 :: THE TRIM ON THE SLIDE OUT ROOM IS LOOSE TRIM WAS LOOSE ON SLIDE OUT CEILING SECURED TRIM WITH BRAD NAILS

Model #

Dlr Sub Hrs

0.20

Sub Labor Amt \$30.00

Serial #

Appr Hrs

0.10

Appr Labor Amt \$15.00

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 4

Operation Code

20-66-02-17-000672

Operational Description

Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-09-14 11:10:10 :: THE ENTRY DOOR HITS THE DOOR FRAME WHEN OPENING AND CLOSING entry door hits the latch when trying to open and shut. took hammer and a block of wood and moved latch away from door.

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$15.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$15.00

Notes

Labor
Line# 5

Operation Code
20-46-24-00-000721

Operational Description
Window - Exterior/Windows/Repair/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-09-14 11:11:17 :: THE WINDOW GLAZING IS COMING OUT OF THE SLIDE OUT WINDOW. WINDOW GLAZING ON BOTTOM CORNER OF SLIDE OUT WINDOW CAME LOOSE PUSHED GLAZING BACK ONTO WINDOW FRAME

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes

AUTHORIZED AS REQUESTED

Labor
Line# 6

Operation Code
30-91-24-00-000897

Operational Description
Bar Stool - Interior/Living Quarters, Sofa, Chair/Repair/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-09-14 11:12:12 :: THERE ARE STAINS ON THE COUCH. STAINS ON COUCH REMOVED STAINS WITH MINERAL SPIRITS AND A RAG

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$15.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$15.00

Notes

AUTHORIZED AS REQUESTED

Labor
Line# 7

Operation Code
60-141-19-00-001596

Operational Description
Tub Surround - Plumbing/Shower, Tub Surround/Reseal/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-09-14 11:13:07 :: THE SHOWER SURROUND NEEDS TO BE SEALED SHOWER SURROUND IS LEAKING IN CORNERS WHEN TESTING SHOWER. SEALED INSIDE CORNERS WITH SILICONE.

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$60.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00

Notes

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO TYPICAL TIME BASED UPON JOB DESCRIPTION AND PHOTOS

Labor
Line# 8

Operation Code
10-11-01-00-000205

Operational Description
Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-09-14 11:17:39 :: THE STAPLES ABOVE THE SLIDE OUT ARE EXPOSED. IS THERE ANYTHING YOU WANT TO DO WITH THIS Additional Note : bhoffman@americanrvcenter.com, 2022-09-14 11:17:52 :: WE WILL ADJ THE LABOR Additional Note : bhoffman@americanrvcenter.com, 2022-09-14 11:19:03 :: PLEASE LET ME KNOW WHAT YOU WANT TO DO!!!!

Model #	Dlr Sub Hrs	10.00	Sub Labor Amt	\$1,500.00
Serial #	Appr Hrs	1.00	Appr Labor Amt	\$150.00

Notes

CHECKING WITH PRODUCTION ON BEST REPAIR FOR THIS.
ANY UPDATE

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO TYPICAL REPAIR TIME BASED UPON JOB DESCRIPTION

AND NOTES FROM TECH AT FR:

They could run a gutter rail over the staples with butyl on the back and a drain spout at each end. Then seal the top of it also

Labor
Line# 9

Operation Code

60-140-01-00-001565

Operational Description

Lav Faucet - Plumbing/Bathroom (Lavatory) Sink/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-09-14 11:19:20 :: THE SHOWER FAUCET IS NOT SEALED shower faucet is not sealed. applied silicone to shower faucet as needed.

Model #

Dlr Sub Hrs

0.50

Sub Labor Amt \$75.00

Serial #

Appr Hrs

0.20

Appr Labor Amt \$30.00

Notes

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO TYPICAL TIME BASED UPON JOB DESCRIPTION AND PHOTOS TO RESEAL NOT REPLACE

Submitted

Labor Amt	\$2,325.00
Parts & Freight	\$0.00
Total	\$2,325.00

Approved

Labor Amt	\$750.00
Parts & Freight	\$0.00
Total	\$750.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.