



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 68433  
Promised Date: 31 AUG 22

### CUSTOMER WORK ORDER

WO #: 68433

Customer: 1000 - BASDEN'S AMERICAN  
RV -  
Tag:  
Author: BH  
Location: 0926 CHECK WORK

Stock #: 11247  
Stock Desc: 2023 5W KEYSTONE  
MONTANA HIGH COUNTRY 385BR  
Chassis #: 4YDFHMT2XPA740065  
Serial #: 4YDFHMT2XPA740065  
Mileage: 0  
Licence:

Invoice #:  
Date In: 30 AUG 22  
Promised: 31 AUG 22  
Date Sched:  
Completed: 22 SEP 22  
Warr. Date:

#### Job #PDINFW - Internal PDI - NEW FIFTH WHEEL

##### Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C

##### Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

**Subtotal for Job #PDINFW: 0.00**

#### Job #1 - Warranty

COMPLAINT: WASHER RECEPT HAS AN OPEN NEUTRAL

CAUSE: WASHER RECEPTICAL HAS AN OPEN NUETRAL.

CORRECTION: Removed washer receptical in front closet. Removed back of receptical. Nuetral wire was connected. Removed front panel of breaker panel. Traced wire from No. 4 breaker. Found white wire laying behind nuetral bar. Connected white to nuetral bar. Receptical now has nuetral. Remounted receptical in wall.

##### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	30.00

**Subtotal for Job #1: 30.00**

#### Job #2 - Warranty

COMPLAINT: INVERTER OUTLET NEXT TO FRONT BED IS NOT WORKING

CAUSE: INVERTER OUTLET NEXT TO FRONT BED IS NOT WORKING.

CORRECTION: Outlet in kitchen and GFCI in front compartment on same circuit as this outlet. They are working. Removed outlet from wall and checked wire connections in receptical. All connections good. Remounted outlet in wall. Removed mattress. Removed board under bed. Pulled apart Molex connector. Continuity from connector up to receptical. No power on other side of connector. Removed bed platform



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and moved out of way. Found a Molex connector unplugged. Put Molex connector back together and secured to floor. Now has power at receptical. Put bed platform in position and secured in place. Remounted front board in place and remounted hinged section of platform. Replaced mattress on platform. Put Molex connectors back in place in front compartment. Replace cover.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	225.00
<b>Subtotal for Job #2:</b>			<b>225.00</b>

**Job #3 - Warranty**

COMPLAINT: BATTEN TRIM ON FRONT CLOSET IS OFF

CAUSE: BATTEN TRIM IN FRONT CLOSET IS OFF. (NOD)

CORRECTION: Trim was laying on closet floor on delivery. Had never been installed at factory. Reattached batten trim in front closet with brad nails.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	15.00
<b>Subtotal for Job #3:</b>			<b>15.00</b>

**Job #4 - Warranty**

COMPLAINT: BATTEN STRIP NEXT TO FIREPLACE & COUCH IS OFF

CAUSE: BATTON STRIP NEXT TO FIREPLACE AND COUCH IS OFF. (NOD).

CORRECTION: Strip too long and catching on slideout. Trimmed end of battom strip. Reattachedwith brad nails.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	15.00
<b>Subtotal for Job #4:</b>			<b>15.00</b>

**Job #5 - Warranty**

COMPLAINT: TRIM SEALER BELOW ROADSIDE TAILLIGHT PEELING

CAUSE: TRIM SEELER BELOW ROAD SIDE TAIL LIGHT PEELING.

CORRECTION: Removed bottom coener trim. Cleaned off bad silicone at corner and across bottom trim. Remounted bottom corner trim. Taped off area. Resealed with clear silicone.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	15.00
<b>Subtotal for Job #5:</b>			<b>15.00</b>

**Job #6 - Internal**

COMPLAINT: WIRES ON CURBSIDE MIDDLE JACK HANGING DOWN

CAUSE: WIRES ON CURB SIDE MIDDLE JACK HANGING DOWN.

CORRECTION: Wire coming out of underbelly and hanging down next to jack. Pushed wires back into underbelly. Secured wires to jack motor and mount to hold up in place.





Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
<b>Subtotal for Job #6:</b>			<b>0.00</b>

**Job #7 - Warranty**

COMPLAINT: BATHROOM FAUCET LEAKS

CAUSE: BATHROOM COLD LINE LEAKS AT SINK FAUCET.

CORRECTION: Water dripping from under counter top on bathroom faucet and around base of faucet on top of counter top. Faucet needs replaced. 9/2/2022: Turned in parts request for a new faucet. 9/9/2022: Moved unit into shop from sales lot. Removed leaky faucet. Installed new faucet. Leak tested with city water. No leaks.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	37.50
Z990	MISCELLANEOUS REPAIR	DKM	37.50
Z990	MISCELLANEOUS REPAIR	DKM	0.00

**Parts**

Part #	Description	Qty	Price	Total
10-7150	CONE WASHER SWIVEL SEAL	2.00	0.30	0.60
678376	Faucet - Lavatory - 4" - Single Lever - WWFAU2 - 3514MB	1.00	32.23	32.23

**Subtotal for Job #7: 107.83**

**Job #8 - Internal**

COMPLAINT: HAND RAIL AT INSIDE STEPS MISSING RUBBER PLUG

CAUSE: HAND RAIL AT INSIDE STEPS MISSING RUBBER PLUG AT ONE END.

CORRECTION: Rubber plug missing from hand rail. 1" square black rubber plug. 9/6/2022: Turned in parts request of a rubber plug. 9/9/2022: Received plug for end of hand rail. 9/9/2022: Received and installed hand rail end plug.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

**Parts**

Part #	Description	Qty	Price	Total
692706	Door - End Cap Only - 1" Square Black Plastic End Cap	1.00	N/C	N/C

**Subtotal for Job #8: 0.00**

**Job #9 - Warranty**

COMPLAINT: RIGHT RADIO SPEAKER UNDER TV NOT WORKING

CAUSE: RIGHT RADIO SPEAKER UNDER TV NOT WORKING.

CORRECTION: Removed Radio from cabinet mount. Checked all wiring connections. Removev right speaked from cabinet mount. Checked for correct wire connections. All wire connections correct. Checked speaker with 9v battery. Speaker good. Pulled on right speaker wires in back of plug in radio. Pos wire to right speaker fell out of plug. Straighten tab on pin that secures it in plug. Turned radio back on. Speaker now works. Remounted radio and speaker back in cabinet.

Labor Code	Description	Mechanic	Total
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Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	45.00

**Subtotal for Job #9: 45.00**

**Job #10 - Warranty**

COMPLAINT: STRIP LIGHT ON OUTDOOR KITCHEN INOP

CAUSE: STRIP LIGHT IN OUTDOOR KITCHEN NOT WORKING.

CORRECTION: Removed switch panel and switch. Positive wire not connected to switch. Removed wall panel in front compartment for access to switch wires. Positive wire too short to reach back of switch. Pulled more wire out of adjoining panel to reach switch. Connected to switch. Light strip now works. Remounted switch and panel. Remounted wall panel.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	30.00
<b>Subtotal for Job #10:</b>			<b>30.00</b>

**Job #11 - Warranty**

COMPLAINT: THE SLIDING CLOSET DOOR IN THE FRONT BEDROOM WILL NOT OPEN ALL THE WAY

CAUSE: THE SLIDING CLOSET DOOR IN THE FRONT BEDROOM WILL NOT OPEN ALL THE WAY.

CORRECTION: Middle section of sliding door will not open all the way. Factory screwed an "L" bracket to center door and wedged it to outside sliding door. Removed mounting screws from "L" bracket and removed. Door now slides open all the way allowing access to back of closet.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	30.00
<b>Subtotal for Job #11:</b>			<b>30.00</b>

**Job #12 - Internal**

COMPLAINT: THERE IS GLUE ON THE WALL NEAR THE HEAD OF THE BED

CAUSE: THERE IS GLUE ON THE WALL NEAR THE HEAD OF THE BED.

CORRECTION: Glue smeared in center of wall above head of bed. Used Mineral Spirits to remove glue spots.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
<b>Subtotal for Job #12:</b>			<b>0.00</b>

**Job #13 - Warranty**

COMPLAINT: THERE IS DAMAGE ON THE FRONT CORNER OF THE DOOR SIDE. THIS WAS NOTED ON DELIVERY

CAUSE: THERE IS DAMAGE ON THE FRONT CORNER OF THE DOOR SIDE (NOD)

CORRECTION: 9/6/2022: Turned in parts request for new decals. 9/9/2022: Received new decal. Removed old decal with heat gun. Cleaned off all adhesive removed. Applied new decal. Returned unit to sales lot.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	45.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

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**Parts**

Part #	Description	Qty	Price	Total
683129	Diecut - 2022 - HM - Front - DC #11 - RH	1.00	9.30	9.30
683134	Diecut - 2022 - HM - Front - DC #12 - RH	1.00	4.28	4.28
683203	Diecut - 2022 - HM - Transition - DC #40 - RH	1.00	7.62	7.62
683205	Diecut - 2022 - HM - Transition - DC #41 - RH	1.00	5.83	5.83

**Other Services**

Code	Description	Qty	Price	Total
FRT	UPS	1.00	15.25	15.25

**Subtotal for Job #13: 87.28**

**Job #14 - Internal**

COMPLAINT: THE LIGHT SWITCH IS PUSHING OUT UNDER THE THERMOSTAT. THIS WAS NOTED ON DELIVERY

CAUSE: THE LIGHT SWITCH IS PUSHING OUT UNDER THE THERMOSTAT. (NOD).

CORRECTION: Removed switch cover. Removed screws from light switch. Repositioned wire behind switch to allow switch to be pushed into mounting. Remounted switch and cover.

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C

**Subtotal for Job #14: 0.00**

**Job #15 - Internal**

THERE IS GLUE ON THE REAR CAP. THIS WAS NOTED ON DELIVERY

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C

**Subtotal for Job #15: 0.00**

**Job #16 - Warranty**

COMPLAINT: LIGHT LENS MISSING UNDER CABINET NEXT TO PANTRY

CAUSE: LIGHT LENS MISSING ON LIGHT UNDER CABINET NEXT TO PANTRY.

CORRECTION: 9/6/2022: Turned in parts request for a new light lens. 9/9/2022: Received new lens for light and installed.

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	15.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

**Parts**

Part #	Description	Qty	Price	Total
553210	Light - Dome - 3 1/2" - LED - w/White Switch	1.00	2.75	2.75

**Subtotal for Job #16: 17.75**



Parts Total: 62.61  
Labour Total: 540.00  
Sublet Total: 0.00  
Extras Total: 15.25  
**WORK ORDER TOTAL: 617.86**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 22 Sep 2022

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Promised Date: 31 AUG 22



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