

## Pre-Authorization

Pre-Authorization number PA03253955 Reference no: 68433 Status: Approved Approved by steic Approved date 9/20/2022  
 Servicing Name Address VIN Retail sold on Dealer

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1194		Basden's American RV							
		Basden's American RV 600 E Baseline Rd Evansville, IN 47725							4YDFHMT2XPA740065
1	5104306A	Receptacle - 120\	0.00	1.00	0.20		1	0.20	Complaint:WASHER RECEPT HAS AN OPEN NEUTRAL Cause:WASHER RECEPTICAL HAS AN OPEN NUETRAL. Correction:Removed washer receptacle in front closet. Removed back of receptacle. Neutral wire was connected. Removed front panel of breaker panel. Traced wire from No. 4 breaker. Found white wire laying behind neutral bar. Connected white to neutral bar. Receptacle now has neutral. Remounted receptacle in wall.
2	5104326A	Receptacle - 120\	0.00	1.50	1.50		1	0.20	Complaint:INVERTER OUTLET NEXT TO FRONT BED IS NOT WORKING Cause:INVERTER OUTLET NEXT TO FRONT BED IS NOT WORKING. Correction:Outlet in kitchen and GFCI in front compartment on same circuit as this outlet. They are working. Removed outlet from wall and checked wire connections in receptical. All connections good. Remounted outlet in wall. Removed mattress. Removed board under bed. Pulled apart Molex connector. Continuity from connector up to receptical. No power on other side of connector. Removed bed platform and moved out of way. Found a Molex connector unplugged. Put Molex connector back together and secured to floor. Now has power at receptical. Put bed platform in position and secured in place. Remounted front board in place and remounted hinged section of platform. Replaced mattress on platform. Put Molex connectors back in place in front compartment. Replace cover.
3	3201816A	Decorative Wood	0.00	0.30	0.10		1	0.10	Complaint:BATTEN TRIM ON FRONT CLOSET IS OFF Cause:BATTEN TRIM IN FRONT CLOSET IS OFF. (NOD) Correction:Trim was laying on closet floor on delivery. Had never been installed at factory. Reattached batten trim in front closet with brad nails.
4	3201816A	Decorative Wood	0.00	0.20	0.10		1	0.10	Complaint:BATTEN STRIP NEXT TO FIREPLACE & COUCH IS OFF Cause:BATTON STRIP NEXT TO FIREPLACE AND COUCH IS

For paper claims only use one pre-authorization number per warranty claim for

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5	3201816A	Decorative Wood	0.00	0.20	0.10		1	0.10	OFF. (NOD). Correction:Strip too long and catching on slide out. Trimmed end of bottom strip. Reattached with brad nails. Complaint:TRIM SEALER BELOW ROADSIDE TAILLIGHT PEELING Cause:TRIM SEELER BELOW ROAD SIDE TAIL LIGHT PEELING. Correction:Removed bottom corner trim. Cleaned off bad silicone at corner and across bottom trim. Remounted bottom corner trim. Taped off area. Resealed with clear silicone.
6	6100215B	Bath Faucet - Rep	0.00	0.50	0.50		1	0.50	Complaint:BATHROOM FAUCET LEAKS Cause:BATHROOM COLD LINE LEAKS AT SINK FAUCET. Correction:Water dripping from under counter top on bathroom faucet and around base of faucet on top of counter top. Faucet needs replaced. 9/2/2022: Turned in parts request for a new faucet. 9/9/2022: Moved unit into shop from sales lot. Removed leaky faucet. Installed new faucet. Leak tested with city water. No leaks.  KRV - VCB
7	4205816A	Speaker - Repair	0.00	1.00	0.30		1	0.30	Complaint:RIGHT RADIO SPEAKER UNDER TV NOT WORKING Cause:RIGHT RADIO SPEAKER UNDER TV NOT WORKING. Correction:Removed Radio from cabinet mount. Checked all wiring connections. Remover right speaker from cabinet mount. Checked for correct wire connections. All wire connections correct. Checked speaker with 9v battery. Speaker good. Pulled on right speaker wires in back of plug in radio. Pos wire to right speaker fell out of plug. Straighten tab on pin that secures it in plug. Turned radio back on. Speaker now works. Remounted radio and speaker back in cabinet.
8	5102416A	Light, 12V Interior	0.00	0.50	0.20		1	0.20	Complaint:STRIP LIGHT ON OUTDOOR KITCHEN INOP Cause:STRIP LIGHT IN OUTDOOR KITCHEN NOT WORKING. Correction:Removed switch panel and switch. Positive wire not connected to switch. Removed wall panel in front compartment for access to switch wires. Positive wire too short to reach back of switch. Pulled more wire out of adjoining panel to reach switch. Connected to switch. Light strip now works. Remounted switch and panel. Remounted wall panel.
9	3200814A	Door - Interior Slic	0.00	0.40	0.20		1	0.20	Complaint:THE SLIDING CLOSET DOOR IN THE FRONT BEDROOM WILL NOT OPEN ALL THE WAY

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									Cause:THE SLIDING CLOSET DOOR IN THE FRONT BEDROOM WILL NOT OPEN ALL THE WAY. Correction:Middle section of sliding door will not open all the way. Factory screwed an "L" bracket to center door and wedged it to outside sliding door. Removed mounting screws from "L" bracket and removed. Door now slides open all the way allowing access to back of closet.
10	2400208A	Die Cut, over 3' lo	0.00	0.30	0.30		1	0.10	Complaint:THERE IS DAMAGE ON THE FRONT CORNER OF THE DOOR SIDE. THIS WAS NOTED ON DELIVERY Cause:THERE IS DAMAGE ON THE FRONT CORNER OF THE DOOR SIDE (NOD) Correction:9/6/2022: Turned in parts request for new decals. 9/9/2022: Received new decal. Removed old decal with heat gun. Cleaned off all adhesive removed. Applied new decal. Returned unit to sales lot.
11	5102524B	Light, 12V Interior	0.00	0.30	0.10		1	0.10	Complaint:LIGHT LENS MISSING UNDER CABINET NEXT TO PANTRY Cause:LIGHT LENS MISSING ON LIGHT UNDER CABINET NEXT TO PANTRY. Correction:9/6/2022: Turned in parts request for a new light lens. 9/9/2022: Received new lens for light and installed.
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