

BASDEN RV CENTER, INC D.B.A. AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 68433  
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO  
Customer: 1000 - BASDEN'S AMERICAN RV  
Address: 600 E. BASELINE RD. EVANSVILLE, IN  
USA  
47725

Phone:

Stock Number: 11247 - 2023 MONTANA HIGH COUNTRY 385BR 4YDFHMT2XPA740065  
VIN: 4YDFHMT2XPA740065 HIN: SER#: 4YDFHMT2XPA740065  
Mileage: 0 Work Order Comp: 22 SEP 22  
Auth. No: Dealer #: 1194  
Warr. Date: Work Order Date: 30 AUG 22 Inv #: 382938

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WO # Job # Description JOB INFORMATION  
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68433 7 BATHROOM FAUCET LEAKS  
BATHROOM COLD LINE LEAKS AT SINK FAUCET.  
Water dripping from under counter top on bathroom faucet and  
around base of faucet on top of counter top. Faucet needs  
replaced. 9/2/2022: Turned in parts request for a new faucet.  
9/9/2022: Moved unit into shop from sales lot. Removed leaky  
faucet. Installed new faucet. Leak tested with city water. No  
leaks.  
  
68433 13 THERE IS DAMAGE ON THE FRONT CORNER OF THE DOOR SIDE. THIS WAS  
NOTED ON DELIVERY  
THERE IS DAMAGE ON THE FRONT CORNER OF THE DOOR SIDE (NOD)  
9/6/2022: Turned in parts request for new decals. 9/9/2022:  
Received new decal. Removed old decal with heat gun. Cleaned  
off all adhesive removed. Applied new decal. Returned unit to  
sales lot.  
  
68433 16 LIGHT LENS MISSING UNDER CABINET NEXT TO PANTRY  
LIGHT LENS MISSING ON LIGHT UNDER CABINET NEXT TO PANTRY.  
9/6/2022: Turned in parts request for a new light lens.  
9/9/2022: Received new lens for light and installed.  
  
68433 1 WASHER RECEPT HAS AN OPEN NEUTRAL  
WASHER RECEPTICAL HAS AN OPEN NUETRAL.  
Removed washer receptical in front closet. Removed back of  
receptical. Nuetral wire was connected. Removed front panel of

Claim : 68433

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WO #      Job #      Description      JOB INFORMATION
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          breaker panel. Traced wire from No. 4 breaker. Found white wire
          laying behind nuetral bar. Connected white to nuetral bar.
          Receptical now has nuetral. Remounted receptical in wall.

68433      2      INVERTER OUTLET NEXT TO FRONT BED IS NOT WORKING
          INVERTER OUTLET NEXT TO FRONT BED IS NOT WORKING.
          Outlet in kitchen and GFCI in front compartment on same circuit
          as this outlet. They are working. Removed outlet from wall and
          checked wire connections in receptical. All connections good.
          Remounted outlet in wall. Removed mattress. Removed board under
          bed. Pulled apart Molex connector. Continuity from connector
          up to receptical. No power on other side of connector. Removed
          bed platform and moved out of way. Found a Molex connector
          unplugged. Put Molex connector back together and secured to
          floor. Now has power at receptical. Put bed platform in
          position and secured in place. Remounted front board in place
          and remounted hinged section of platform. Replaced mattress on
          platform. Put Molex connectors back in place in front
          compartment. Replace cover.

68433      3      BATTEN TRIM ON FRONT CLOSET IS OFF
          BATTEN TRIM IN FRONT CLOSET IS OFF. (NOD)
          Trim was laying on closet floor on delivery. Had never been
          installed at factory. Reattached batten trim in front closet
          with brad nails.

68433      4      BATTEN STRIP NEXT TO FIREPLACE & COUCH IS OFF
          BATTON STRIP NEXT TO FIREPLACE AND COUCH IS OFF. (NOD).
          Strip too long and catching on slideout. Trimmed end of battom
          strip. Reattachedwith brad nails.

68433      5      TRIM SEALER BELOW ROADSIDE TAILLIGHT PEELING
          TRIM SEELER BELOW ROAD SIDE TAIL LIGHT PEELING.
          Removed bottom coener trim. Cleaned off bad silicone at corner
          and across bottom trim. Remounted bottom corner trim. Taped off
          area. Resealed with clear silicone.

68433      9      RIGHT RADIO SPEAKER UNDER TV NOT WORKING
          RIGHT RADIO SPEAKER UNDER TV NOT WORKING.
          Removed Radio from cabinet mount. Checked all wiring
          connections. Removew right speaked from cabinet mount. Checked
          for correct wire connections. All wire connections correct.
          Checked speaker with 9v battery. Speaker good. Pulled on right
          speaker wires in back of plug in radio. Pos wire to right
          speaker fell out of plug. Straighten tab on pin that secures it
          in plug. Turned radio back on. Speaker now works. Remounted

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Claim : 68433

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 WO # Job # Description JOB INFORMATION  
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 radio and speaker back in cabinet.

68433 10 STRIP LIGHT ON OUTDOOR KITCHEN INOP  
 STRIP LIGHT IN OUTDOOR KITCHEN NOT WORKING.  
 Removed switch panel and switch. Positive wire not connected to  
 switch. Removed wall panel in front compartment for access to  
 switch wires. Positive wire too short to reach back of switch.  
 Pulled more wire out of adjoining panel to reach switch.  
 Connected to switch. Light strip now works. Remounted switch  
 and panel. Remounted wall panel.

68433 11 THE SLIDING CLOSET DOOR IN THE FRONT BEDROOM WILL NOT OPEN ALL  
 THE WAY  
 THE SLIDING CLOSET DOOR IN THE FRONT BEDROOM WILL NOT OPEN ALL  
 THE WAY.  
 Middle section of sliding door will not open all the way.  
 Factory screwed an "L" bracket to center door and wedged it to  
 outside sliding door. Removed mounting screws from "L" bracket  
 and removed. Door now slides open all the way allowing access to  
 back of closet.

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Part No	Job#	Description	PARTS	Qty	Price	Total
602317	7	CONE WASHER SWIVEL SEAL		2.00	0.30	0.60
678376	7	Faucet - Lavatory - 4" - Single L		1.00	32.23	32.23
683129	13	Diecut - 2022 - HM - Front - DC #		1.00	9.30	9.30
683134	13	Diecut - 2022 - HM - Front - DC #		1.00	4.28	4.28
683203	13	Diecut - 2022 - HM - Transition -		1.00	7.62	7.62
683205	13	Diecut - 2022 - HM - Transition -		1.00	5.83	5.83
553210	16	Light - Dome - 3 1/2" - LED - w/W		1.00	2.75	2.75

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Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	7	MISCELLANEOUS REPAIR		0.25	150.00	37.50
Z990	7	MISCELLANEOUS REPAIR		0.25	150.00	37.50
Z990	7	MISCELLANEOUS REPAIR		0.00	150.00	0.00
Z990	13	MISCELLANEOUS REPAIR		0.30	150.00	45.00
Z990	13	MISCELLANEOUS REPAIR		0.00	150.00	0.00
Z990	16	MISCELLANEOUS REPAIR		0.10	150.00	15.00
Z990	16	MISCELLANEOUS REPAIR		0.00	150.00	0.00
Z990	1	MISCELLANEOUS REPAIR		0.20	150.00	30.00
Z990	2	MISCELLANEOUS REPAIR		0.00	150.00	0.00
Z990	2	MISCELLANEOUS REPAIR		1.50	150.00	225.00
Z990	3	MISCELLANEOUS REPAIR		0.10	150.00	15.00
Z990	4	MISCELLANEOUS REPAIR		0.10	150.00	15.00

Claim : 68433

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Lab Code  Job#  Description          LABOUR          Hrs      Rate      Total
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Z990      5    MISCELLANEOUS REPAIR          0.00    150.00     0.00
Z990      5    MISCELLANEOUS REPAIR          0.10    150.00    15.00
Z990      9    MISCELLANEOUS REPAIR          0.00    150.00     0.00
Z990      9    MISCELLANEOUS REPAIR          0.30    150.00    45.00
Z990     10    MISCELLANEOUS REPAIR          0.20    150.00    30.00
Z990     11    MISCELLANEOUS REPAIR          0.20    150.00    30.00
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Excode    Job#  Description          EXTRAS          Qty      Price     Total
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FRT       13    UPS                    1.00     15.25    15.25
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Parts Total: 62.61  
Labour Total: 540.00  
Sublet Total: 0.00  
Extras Total: 15.25

>>>> Claim Total: 617.86

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_