

**Claim Response**

**Claim: C3203014**

**Non-Warranty Goodwill Adjustment**

Last Modified by ambri

| Claim    | Reference no. | Repair start date | Repair date | VIN               | Pre-auth | Dealer | Repairing dealer name   | Labor rate | Changed warranty rate | Type     | Date Of Purchase |
|----------|---------------|-------------------|-------------|-------------------|----------|--------|---|------------|-----------------------|----------|------------------|
| C3203014 | 68429         | 8/31/2022         | 8/31/2022   | 4YDT25722K3151643 |          | 1194   | Basden's American RV<br>600 E Baseline Rd<br>Evansville, IN 47725 | 150.00     | 0.00                  | SA21-414 | 7/5/2019         |

| Deny code                                    | Item number | Name                          | Quantity | Qty Returned | Dealer price | Markup | Part total | Appr Freight | Sub Freight | Sublet | Status |
|--|-------------|-------------------------------|----------|--------------|--------------|--------|------------|--------------|-------------|--------|--------|
| 39   | 692585      | Regulator - Kit - Auto Change | 0.00     | 0.00         | 48.79        | 15.00  | 0.00       | 0.00         | 0.00        | 0.00   | Denied |
| Parts claimed not supported by repair detail |             |                               |          |              |              |        |            |              |             |        |        |

|                              |        |   |      |      |       |       |       |      |      |      |          |
|------------------------------|--------|---|------|------|-------|-------|-------|------|------|------|----------|
| <b>Component Model:</b> 6020 |        | <b>Component Serial Number:</b> N 18 12 |      |      |       |       |       |      |      |      |          |
|                              | 696405 | Regulator - Recall Only Kit - A         | 1.00 | 0.00 | 25.00 | 15.00 | 28.75 | 0.00 | 0.00 | 0.00 | Approved |

|                              |  |   |  |  |  |  |  |  |  |  |  |
|------------------------------|--|---|--|--|--|--|--|--|--|--|--|
| <b>Component Model:</b> 6020 |  | <b>Component Serial Number:</b> N 18 12 |  |  |  |  |  |  |  |  |  |
|------------------------------|--|---|--|--|--|--|--|--|--|--|--|

| Deny code | Operation | Description  | Srvc advisory | Sub hours | Apvd Hours | Labor amt | Sublet | Qty | Base Hours | Status   |
|-----------|-----------|--|---------------|-----------|------------|-----------|--------|-----|------------|----------|
|           | 7141442B  | Safety Advisory 21-414 Winn-Tec<br>Complaint: KEYSTONE SAFETY ADVISORY LP<br>REGULATOR RECALL #21-414<br>SECTION:71 COMPONENT:414<br>OPERATION:7141442B<br>PART#380444<br>Cause: LP RGULATOR RECALL<br>Correction: REPLACED REGULATOR AND<br>TETSTED<br><br>(Deking/KRV) |               | 0.50      | 0.50       | 75.00     | 0.00   | 1   | 0.50       | Approved |
|           |           |  |               | 5218749   |            |           |        |     |            |          |

|                                      |                      |                                    |                      |
|--------------------------------------|----------------------|------------------------------------|----------------------|
| <b>Submitted parts &amp; subLet</b>  | <b>28.75</b>         | <b>Approved parts &amp; subLet</b> | <b>28.75</b>         |
| <b>Submitted labor &amp; subLet:</b> | <b>75.00</b>         | <b>Approved labor &amp; subLet</b> | <b>75.00</b>         |
| <b>Submitted freight:</b>            | <b>0.00</b>          | <b>Approved freight</b>            | <b>0.00</b>          |
| <b>Tax:</b>                          | <b>0.00</b>          | <b>Tax:</b>                        | <b>0.00</b>          |
| <b>Total Submitted:</b>              | <b><u>103.75</u></b> | <b>Total approved:</b>             | <b><u>103.75</u></b> |