BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 80534
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725
Phone:
Stock Number: 11811 - 2027 CATALINA 273DBHCKLE 5ZT2CASB5VN303398
VIN: 5ZT2CASB5VN303398 HIN: SER#: 5ZT2CASB5VN303398
Mileage: 0 Work Order Comp: 30 SEP 26
Auth. No: Dealer #:
Warr. Date: Work Order Date: 06 JUL 26 Inv #: 435508

WO #	Job #	Description	JOB INFORMATION
80534	1	FRONT ENTRY DOOR HAS SRATCHES	Scratches Put tape on the entry door to show scratches then took pictures and put in a parts request. Received the new entry door and unboxed. Unscrewed the factory entry door and steps. Cut the silicone at the top of the door frame. Move the steps out of the way then pulled out the entry door. Tagged the door for warranty. Put new foam tape on the new entry door then screwed the entry door in place. Trimmed the top of the door with silicone.
80534	2	REAR ENTRY DOOR HAS SCRATCHES	Scratches Put tape on the door to show the scratches. Took pictures of the scratches. Put in a parts request. Received the new entry door and unboxed. Unscrewed the factory entry door and steps. Cut the silicone at the top of the door frame. Move the steps out of the way then pulled out the entry door. Tagged the door for warranty. Put new foam tape on the new entry door then screwed the entry door in place. Trimmed the top of the door with silicone.
80534	7	CAP LEDS NOT CHANGING COLOR	Led lights Couldn't get the led lights to change color then Couldn't get them to shut off. Took pictures
80534	9	SCRATCH ON PLASTIC PANEL HAS SCRATCH AND CAN'T READ WORDS TO	

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WO #	Job #	Description	JOB INFORMATION
			IDENTIFY WHAT SWITCHES ARE FOR Scratch Took picture of the panel with the scratch then put in a parts request.
80534	3		BEDROOM DOORS NEEDS ADJUSTED Doors not aligned Closed the bedroom doors then took a picture of the doors not closed at the top. Unscrewed the trim on the bedroom side the unscrewed the stop screws. Measured how far they needed to move. Screwed in the stop screws then adjusted the rollers at the top of the doors. Took picture after fix.
80534	4		TRIM NOT ATTACHED BY ENTRY DOOR Not attached Took pictures then put wood glue on the backside of the trim and pressed against the wall.
80534	6		OFF DOOR SIDE COMPARTMENT CEILING IS HANGING DOWN Loose panel Got a staple gun and staple the panel back up. Took pictures
80534	8		WATER LEAKING FROM UNDERBELLY Loose supply hose fitting Unscrewed the underbelly then checked inside the underbelly for water. Water was dripping from the main floor. Unscrewed the panel to the water pump. Inspected the water lines and found the supply hose fitting was loose. Hand tightened the fitting and the leak had stopped. Dried up the water then screwed on the panel. Screwed up the underbelly.

Part No	Job#	Description	PARTS	Qty	Price	Total
F100852720	1		ENTRY DOOR, 26x72, 8070R BLACK W/	1.00	505.83	505.83
F100852720	2		ENTRY DOOR, 26x72, 8070R BLACK W/	1.00	505.83	505.83
F100359506	2		SILICONE, NEUTRAL CURE SILICONE 1	1.00	13.66	13.66
F100852426	7		CONTROLLER BLUE TOOTH (RADIUS LIG	1.00	13.49	13.49
F100724967	9		MONITOR, CONTROL PANEL CAT/AUR NE	1.00	77.74	77.74

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1		MISC LABOUR CODE (EXTERNAL)	0.00	195.00	0.00
Z990	1		MISC LABOUR CODE (EXTERNAL)	0.00	195.00	0.00
Z990	1		MISC LABOUR CODE (EXTERNAL)	1.00	195.00	195.00
Z990	2		MISC LABOUR CODE (EXTERNAL)	0.00	195.00	0.00

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Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	2	MISC LABOUR CODE	(EXTERNAL)	0.11	195.00	21.45
Z990	2	MISC LABOUR CODE	(EXTERNAL)	0.04	195.00	7.80
Z990	2	MISC LABOUR CODE	(EXTERNAL)	0.85	195.00	165.75
Z990	2	MISC LABOUR CODE	(EXTERNAL)	0.00	195.00	0.00
Z990	7	MISC LABOUR CODE	(EXTERNAL)	0.80	195.00	156.00
Z990	7	MISC LABOUR CODE	(EXTERNAL)	0.08	195.00	15.60
Z990	7	MISC LABOUR CODE	(EXTERNAL)	0.12	195.00	23.40
Z990	9	MISC LABOUR CODE	(EXTERNAL)	0.20	195.00	39.00
Z990	9	MISC LABOUR CODE	(EXTERNAL)	0.05	195.00	9.75
Z990	3	MISC LABOUR CODE	(EXTERNAL)	0.20	195.00	39.00
Z990	4	MISC LABOUR CODE	(EXTERNAL)	0.10	195.00	19.50
Z990	6	MISC LABOUR CODE	(EXTERNAL)	0.20	195.00	39.00
Z990	8	MISC LABOUR CODE	(EXTERNAL)	0.30	195.00	58.50

Excode	Job#	Description	EXTRAS	Qty	Price	Total
FRT	1	FREIGHT-DOORS JOBS 1,2		1.00	138.64	138.64
FRT	7	UPS-CONTROLLER		1.00	16.89	16.89
FRT	9	UPS-CONTROL PANEL		1.00	17.03	17.03

Parts Total:	1,116.55
Labour Total:	789.75
Sublet Total:	0.00
Extras Total:	172.56
>>>>> Claim Total:	2,078.86

Customer Signature:_____ Date: _____