



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 68394
Promised Date: 31 AUG 22

CUSTOMER WORK ORDER

WO #: 68394 (Appointment Date: 25 AUG 2022 - Time: 07:00am)

Customer: 52515 - WILCOX, LANE J. -
812-774-5532

Tag:

Author: D.HINTON

Location: 0927 CHECK STATUS WITH
SAR

Stock #: 11088

Stock Desc: 2022 TT COACHMEN

CATALINA 343BHTSLE

Chassis #: 5ZT2CAZB3NX025451

Serial #: 5ZT2CAZB3NX025451

Mileage: 0

Licence:

Invoice #:

Date In: 25 AUG 22

Promised: 31 AUG 22

Date Sched:

Completed: 26 SEP 22

Warr. Date: 22 APR 22

Job #1 - Warranty

COMPLAINT: SLIDEROOM BOTTOM AND WALL PULLED
AWAY

CORRECTION: TOOK PICTURES. LIVING ROOM SLIDEOUT WAS COMING APART, REMOVED SHORT SCREWS, THEN PLASTIC SLIDE AND TRIM. PUT 3 INCH SCREWS FROM THE BOTTOM OF FLOOR TO THE WALL TO HOLD TOGETHER. PUT PLASTIC SLIDE AND TRIM BACK ON. TRIMED OUT WITH SILICONE. WITH THE CORNER TRIM COMING APART IT HAD DAMAGED THE SLIDEOUT SEAL. PUT IN PO FOR NEW BULB SEAL AND CAP SEAL. RECEIVED THE WRONG SEAL FOR SLIDEROOM. GOT WITH BRET ON THIS SLIDE OUT ON HOW LONG IT WOULD TAKE TO REPAIR. HE SAID ABOUT 2 HOURS, AND REMOVAL OF THE INSIDE FACSEA TRIM TO REPLACE THE CAP SEAL. NEED A MINIMUM OF 78 INCHES ON THE CAP SEAL. 9-21-22 removed facsea on slideroom, then the bulb and cap seal. cut the silicone on outside to remove the cap seal. cut the new cap seal to the same measurement of old cap seal. stapled in new cap seal on both sides then put on the bulb seals. stapled the facsea back to the slide room. trimmed the outside of slide room with silicone.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	300.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	300.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	150.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	300.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	150.00

Parts

Part #	Description	Qty	Price	Total
F100063303	SEAL, DBL WIPER 2.25 X 2.375 BLK EK CONV DW SIDE CAP SEAL 86" 2148-86 MC 2019	1.00	28.60	28.60

Other Services

Code	Description	Qty	Price	Total
FRT	UPS	1.00	31.81	31.81

Subtotal for Job #1: 1,260.41

Job #2 - External

MAY DROP THURSDAY AM

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #2: 0.00



Customer #: 52515
WILCOX, LANE J.



Job #3 - Internal

COMPLAINT: THE OUTDOOR REFRIGERATOR DRAIN ON TO THE COUNTER.

CORRECTION: REMOVED FRIDGE TO FIND ANY WATER OR WATER STAIN MARKS. TOOK PICTURES. THERE WAS WATER STAIN MARKS BUT NO WATER AFTER LETTING FRIDGE RUN FOR 1.5 HOURS. FRIDGE HAS BEEN RUNNING FOR 2.5 HOURS NOW STILL NOW WATER MESS ON COUNTER TOP. HAVE HAD THE FRIDGE PLUGGED IN SINCE ABOUT 830 AM STILL HAVENT FOUND ANY WATER LEAKAGE FROM FRIDGE. MAYBE CUSTOMER LET FRIDGE THAW OUT AND WATER THE WAS ON COUNTER. NEED TO ASK CUSTOMER ABOUT FRIDGE IN DETAIL TO SOLVE THIS ISSUE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #3: 0.00

Job #4 - Internal

COMPLAINT: THERE IS GREASE AROUND THE CEILING LIGHT IN MAIN BEDROOM.

CORRECTION: TOOK PICTURES, THEN USED MINERAL SPIRITS TO CLEAN DIRT/GREASE OF LIGHT AND CEILING

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #4: 0.00

Job #5 - Internal

COMPLAINT: THE MICROWAVE DOES NOT HEAT FOOD.

CORRECTION: PUT A BOWL OF WATER IN MICROWAVE FOR 1 MIN 30 SECS, IT CAME OUT HOT ABOUT 150 DEGREE. NEED TO GET WITH CUSTOMER TO RECREATE THIS ISSUE. HEATED BOWL OF WATER 3 TIMES, WATER JUST GOT HOTTER. TESTED AGAIN AT 2PM FOR 1MIN 30 SECS SAME BOWL OF WATER AND GOT 160 DEGREES

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #5: 0.00

Parts Total: 28.60
 Labour Total: 1,200.00
 Sublet Total: 0.00
 Extras Total: 31.81
WORK ORDER TOTAL: 1,260.41

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

