



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 68380
Promised Date: 31 AUG 22

CUSTOMER WORK ORDER

WO #: 68380

Customer: 51925 - KERMICLE, PACKY
G. - 618-839-2053

Tag:

Author: BJW

Location: 0926 BH TO CLOSE

Stock #: 10645

Stock Desc: 2022 TT COACHMEN

CATALINA 263BHSCLE

Chassis #: 5ZT2CARB1NU039463

Serial #: 5XT2CARB1NU039463

Mileage:

Licence:

Invoice #:

Date In: 24 AUG 22

Promised: 31 AUG 22

Date Sched:

Completed: 27 SEP 22

Warr. Date: 09 OCT 21

Job #1 - Warranty

COMPLAINT: CUSTOMER KEEPS UNIT PLUGGED TO SHORE AND
KEEPS REFRIGERATOR ON WHEN PARKED AT
THEIR PROPERTY AND AT THEIR CAMP.

CUSTOMER RETURNED TO THE CAMPER TO FIND
THAT THERE WAS APPROX 4-6 INCHES OF ICE
INSIDE THE REFRGERATOR. THE ICE BEGAN TO
MELT THEN RAN OUT OF THE REFRIGERATOR
AND CAUSED WATER DAMAGE TO THE WOODEN
TRIM BELOW THE REFRIGERATOR. SEE BW FOR
ADDITIONAL DETAILS.

CAUSE: FRIDGE AREA IS BUILDING UP WITH ICE. NOTICED THE DOOR IS HITTING AT THE
BOTTOM. LET FRIDGE THAW OUT AND NEED TO ADD A SHGIM ON THE BOTTOM BRACKET TO
SEE IF THAT HELPS SEAL THE DOOR

CORRECTION: ADDED PLASTIC SHIM TO BOTTOM BRACKET. LEAVING UNIT PLUGGED IN FOR
TESTING. 9/2/22

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	30.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Subtotal for Job #1: 30.00

Job #22V243 - Warranty

COMPLAINT: RECALL 22V243 LP QUICK CONNECT

CAUSE: lp quick connect is part of the recall. needs replaced

CORRECTION: removed quick connect. installed new quick connect per instructions

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	45.00

Subtotal for Job #22V243: 45.00

Job #BRAKE - Warranty

COMPLAINT: JOB #22V477 BRAKE AWAY SWITCH WIRING RECALL



Customer #: 51925
KERMICLE, PACKY G.

CAUSE: FOUND WIRING INCORRECT

CORRECTION: FIXED WIRING

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	45.00
Subtotal for Job #BRAKE:			45.00

Job #2 - Warranty

COMPLAINT: FIX WOOD DAMAGE

CORRECTION: REMOVE FRIDGE. REMOVE CABINET DOORS. REMOVE SHELVES INSIDE OF CABINET. REMOVE FRONT CABINET FACE.. CUT AND DRILL POCKET HOLES. BUILD NEW FRONT CABINET FACE. INSTALL NEW ON CABINET AND PUT BACK FRIDGE. REMOVE CONVERTOR .REMOVE LOWER CABINET FACE AND INSTALL NEW ONE.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	450.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	450.00

Parts

Part #	Description	Qty	Price	Total
F100130701	RI-MOLD #150 1-7/8" X 8' VIPER TRUFFLE MC 2020 (CORNER TRIM)	1.00	3.65	3.65
F100285215	.75X.75 STILE	24.00	0.47	11.28
6631	STILE, LC 18MM" X 5-1/4" X 8' SQUARE CHILI	24.00	2.56	61.44
F100285188	3" CABINET STILE	24.00	1.38	33.12
F100285187	2.5" STILE	24.00	1.23	29.52
F100285185	STILE, LC 18MM" X 2" X 8' SQUARE CHILI TEAK 47001759 MC 2022	24.00	0.95	22.80
C01226204	RETURN AIR GRILL	1.00	17.25	17.25

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT/CRATE	1.00	167.10	167.10

Subtotal for Job #2: 1,246.16

Parts Total: 179.06
Labour Total: 1,020.00
Sublet Total: 0.00
Extras Total: 167.10
WORK ORDER TOTAL: 1,366.16

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 27 Sep 2022

