

# FOREST RIVER WARRANTY CLAIM FORM

|                                 |            |                                 |                   |
|---------------------------------|------------|---------------------------------|-------------------|
| <b>DEALER ACCOUNT #</b> 0005106 |            | <b>CLAIM STATUS</b>             | Authorized        |
| BASDEN RV CENTER INC            |            | <b>CLAIM</b>                    | 1231276           |
| DBA AMERICAN RV CENTER          |            | <b>CLAIM ORIGIN</b>             | WEB               |
| 600 E BASELINE ROAD             |            | <b>ORIGINAL CLAIM ID</b>        |                   |
| EVANSVILLE, IN 47725            |            | <b>VIN</b>                      | 5ZT2CARB1NU039463 |
| USA                             |            | <b>CHASSIS VIN</b>              |                   |
|                                 |            | <b>MILEAGE</b>                  | 0                 |
| <b>Labor rate:</b> \$150.00     |            | <b>SITE/WAREHOUSE</b>           | 103 / 103         |
| <b>OWNER INFORMATION</b>        |            | <b>ITEM #</b>                   | CAT263BHCKLE      |
| PACKY L KERMICLE                |            | <b>DEALER RO #</b>              | 68380             |
| 615 S MILL ST                   |            | <b>CLAIM START DATE</b>         | 09/12/2022        |
| Olney, IL 62450                 |            | <b>CLAIM END DATE</b>           | 01/01/1900        |
| USA                             |            |                                 |                   |
| <b>Retail Date of Purchase</b>  | 10/02/2021 | <b>WARRANTY EXPIRATION DATE</b> | 10/02/2022        |

## Claim Line Details

### Labor

|                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                  |
|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|
| <b>Line# 1</b> | <b>Operation Code</b><br>70-151-01-00-001800                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Operational Description</b><br>Refrigerator Door - Appliances/Refrigerator (House Type)/Replace/No Tread Code |
|                | <b>Complaint, Cause, Correction</b><br>Original Note : bhoffman@americanrvcenter.com, 2022-09-12 13:22:49 :: CUSTOMER KEEPS UNIT PLUGGED TO SHORE AND KEEPS REFRIGERATOR ON WHEN PARKED AT THEIR PROPERTY AND AT THEIR CAMP. CUSTOMER RETURNED TO THE CAMPER TO FIND THAT THERE WAS APPROX 4-6 INCHES OF ICE INSIDE THE REFRGERATOR. THE ICE BEGAN TO MELT THEN RAN OUT OF THE REFRIGERATOR AND CAUSED WATER DAMAGE TO THE WOODEN TRIM BELOW THE REFRIGERATOR. FRIDGE AREA IS BUILDING UP WITH ICE. NOTICED THE DOOR IS HITTING AT THE BOTTOM. LET FRIDGE THAW OUT AND NEED TO ADD A SHGIM ON THE BOTTOM BRACKET TO SEE IF THAT HELPS SEAL THE DOOR. ADDED PLASTIC SHIM TO BOTTOM BRACKET. LEAVING UNIT PLUGGED IN FOR TESTING. 9/2/22 CHECKED UNIT ON 9-8 STILL COOLING AND NOT MAKING ICE |                                                                                                                  |
|                | <b>Model #</b> GPV10FSNBSB                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Dlr Sub Hrs</b> 0.20                                                                                          |
|                | <b>Serial #</b> ZR569287                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Appr Hrs</b> 0.20                                                                                             |
|                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Sub Labor Amt</b> \$30.00                                                                                     |
|                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Appr Labor Amt</b> \$30.00                                                                                    |
|                | <b>Notes</b><br>AUTHORIZED AS REQUESTED<br>AUTHORIZED AS REQUESTED.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                  |

### Labor

|                |                                                                                                                                                                                   |                                                                                            |
|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| <b>Line# 2</b> | <b>Operation Code</b><br>30-100-24-00-001050                                                                                                                                      | <b>Operational Description</b><br>Cabinet Stiles - Interior/Cabinetry/Repair/No Tread Code |
|                | <b>Complaint, Cause, Correction</b><br>Original Note : bhoffman@americanrvcenter.com, 2022-09-12 13:32:43 :: LOOK AT LABOR LINE 1 THIS IS TO FIX THE WOOD THAT THE FRIDGE DAMAGED |                                                                                            |
|                | <b>Model #</b>                                                                                                                                                                    | <b>Dlr Sub Hrs</b> 3.00                                                                    |
|                | <b>Serial #</b>                                                                                                                                                                   | <b>Appr Hrs</b> 3.00                                                                       |
|                |                                                                                                                                                                                   | <b>Sub Labor Amt</b> \$450.00                                                              |
|                |                                                                                                                                                                                   | <b>Appr Labor Amt</b> \$450.00                                                             |
|                | <b>Notes</b><br>AUTHORIZED AS REQUESTED<br>AUTHORIZED AS REQUESTED.                                                                                                               |                                                                                            |

### Labor

|                |                                                                                                                                     |                                                                                                                                                             |
|----------------|-------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Line# 3</b> | <b>Operation Code</b><br>RC-026-01-00-004186                                                                                        | <b>Operational Description</b><br>22V243, 2022-181 - FLEXTech QUICK DISCONNECTS - REMEDY (INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread Code |
|                | <b>Complaint, Cause, Correction</b><br>Original Note : bhoffman@americanrvcenter.com, 2022-09-12 13:44:02 :: RECALL 22V243 LP QUICK |                                                                                                                                                             |

CONNECT Ip quick connect is part of the recall. needs replaced removed quick connect. installed new quick connect per instructions

|          |             |      |                |         |
|----------|-------------|------|----------------|---------|
| Model #  | Dlr Sub Hrs | 0.30 | Sub Labor Amt  | \$45.00 |
| Serial # | Appr Hrs    | 0.30 | Appr Labor Amt | \$45.00 |

Notes

Labor  
Line# 4

|                     |                                                                                                          |
|---------------------|----------------------------------------------------------------------------------------------------------|
| Operation Code      | Operational Description                                                                                  |
| RC-003-22-00-004205 | 22V477, 2022-358 - BREAKAWAY SWITCH WIRING - INSPECT AND REWIRE - Recall/Electrical/Rewire/No Tread Code |

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2022-09-12 13:45:54 :: JOB #22V477 BRAKE AWAY SWITCH WIRING RECALL FOUND WIRING INCORRCET FIXED WIRING

|          |             |      |                |         |
|----------|-------------|------|----------------|---------|
| Model #  | Dlr Sub Hrs | 0.30 | Sub Labor Amt  | \$45.00 |
| Serial # | Appr Hrs    | 0.30 | Appr Labor Amt | \$45.00 |

Notes

Labor  
Line# 5

|                     |                                                           |
|---------------------|-----------------------------------------------------------|
| Operation Code      | Operational Description                                   |
| 30-100-01-00-001050 | Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code |

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2022-09-26 11:16:43 :: FIX WOOD DAMAGE REMOVE FRIDGE. REMOVE CABINET DOORS. REMOVE SHELF INSIDE OF CABINET. REMOVE FRONT CABINET FACE.. CUT AND DRILL POCKET HOLES. BUILD NEW FRONT CABINET FACE. INSTALL NEW ON CABINET AND PUT BACK FRIDGE. REMOVE STOVE .REMOVE CONVERTOR .REMOVE LOWER CABINET FACE AND INSTALL NEW ONE. INSTAL CONVERTER AND STOVE AND DO LP DROP TEST Additional Note :

bhoffman@americanrvcenter.com, 2022-09-26 11:18:15 :: WE ARE ASKING FOR MORE TIME FOUND OUT WE HAD TO REMOVE THE STOVE AND COVERTER AND DO A LP DROP TEST

|          |             |      |                |          |
|----------|-------------|------|----------------|----------|
| Model #  | Dlr Sub Hrs | 3.00 | Sub Labor Amt  | \$450.00 |
| Serial # | Appr Hrs    | 3.00 | Appr Labor Amt | \$450.00 |

Notes

AUTHORIZED AS REQUESTED.

**Submitted**

|                 |            |
|-----------------|------------|
| Labor Amt       | \$1,020.00 |
| Parts & Freight | \$0.00     |
| Total           | \$1,020.00 |

**Approved**

|                 |            |
|-----------------|------------|
| Labor Amt       | \$1,020.00 |
| Parts & Freight | \$0.00     |
| Total           | \$1,020.00 |

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.