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1202 Idell Road
Bulls Gap, TN 37711

W/O: 27445



WO #: 27445 (Appointment Date: 15 JUL 2026 - Time: 11:00am)

Customer: 94271 - NIXON, JEREMIAH
Address: 3246 SCENIC RD
ELKTON, VA
22827

Home Phone: (540) 435-5117 (JULIA)
Work Phone: (540) 810-5306 (JULIA)
Author:SPD
Location: IH
Invoice #:

Stock #: 11084
Stock Desc: 2025 THTT FOREST RIVER ROGUE
26L140
Model: 26L140
Serial #: 4X4TVGB28S5403472
Chassis #:
Mileage:
Key #:
Req'n #: 62994
License #:
Trim:

Purchase Date: 26 JUN 26
Date In: 15 JUL 26
Promise Date:
Promise Time:
Schedule Date:
Completed: 31 AUG 26
Warr. Date: 26 JUN 26

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES THERE IS A GAP AROUND THE PATIO DOOR ALLOWING DAY LIGHT TO COME THRU. STATES ITS LARGE ENOUGH TO STICK YOUR FINGERS THRU.

CAUSE: SLIDING PART OF PATIO DOOR EXTENDING PAST SEALS WHEN DOORS ARE IN FULLY CLOSED POSITION. ALLOWING NO SEAL DUE TO THE LARGE GAP IN SEAL.

CORRECTION: REPLACE COMPLETE DOOR ASSEMBLY TO CORRECT THIS ISSUE.
LABOR 4.5

Labor

Job #	Description	Hours	Total
1	ADJUSTED DOOR	0.50	87.50
Subtotal for Job #1:			87.50

Job #2 - Warranty

COMPLAINT: CUSTOMER STATES THEY WATER RUNS DOWN THE INSIDE OF WINDOW WHEN RAINING

CAUSE: PREFORMED WATER TEST AND VERIFIED WATER IS LEAKING INTO THE UNIT. THE LEAK IS AT THE SEAM WHERE BOTH PANELS MEET.

CORRECTION: REPLACE THE WINDOW
LABOR 1.0

Labor

Job #	Description	Hours	Total
2	REPLACED WINDOW	1.00	175.00

Parts

Part #	Description	Qty	Price	Total
F100657829	WINDOW 60"X36"	1.00	236.48	236.48

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT ON PARTS	1.00	150.00	150.00

Subtotal for Job #2: 561.48

Job #3 - Warranty

COMPLAINT: UNDER THE OVEN DRAWER HAS BROKEN LOOSE CHECK AND ADVISE

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CAUSE: WOOD FRAMING FOR THE DRAWER HAS BROKEN AND CAME APART.

CORRECTION: REBUILD THE FRAMING TO CORRECT THE CONCERN
LABOR 1.0

Labor

Job #	Description	Hours	Total
3	REBUILT FRAMING	0.50	87.50

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES EXTERNAL	1.00	5.99	5.99

Subtotal for Job #3: 93.49

Job #4 - Warranty

COMPLAINT: ALL COMPARTMENT DOOR LATCHES ARE JUST TURNING. THIS LINE IS FOR THE COMPARTMENT DOOR ON THE DS OF THE UNIT

CAUSE: LATCH TUMBLER IS FAULTY AND JUST TURNS

CORRECTION: REPLACE LATCH TUMBLER
LABOR .20

Labor

Job #	Description	Hours	Total
4	REPLACED TUMBLER	0.20	35.00

Parts

Part #	Description	Qty	Price	Total
F100126736	CYLINDER, NON-MASTER BAUER KEYED ALIKE CYLINDER ONLY, NUMBER (DB) TOP OF DECAL RACK 2. KEY CASE #4	1.00	2.42	2.42

Subtotal for Job #4: 37.42

Job #5 - Warranty

COMPLAINT: AWNING LIGHT STRIP HAS THREE LOOSE SPOTS CHECK AND ADVISE

CORRECTION: ISSUE CAN NOT BE DUPLICATED. LIGHT STRIP WORKS AND NO LIGHTS ARE OUT OR DIM AT THIS TIME. LIGHTS ARE INSTALLED WITH A PLASTIC TUBE EVER SO MANY INCHES AND THEN THERE IS A SMALL GAP BETWEEN PIECES.

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: BR DOOR GOING INTO MASTER BEDROOM HAS TRIM COMING DOWN

CAUSE: TRIM ON BOTH SIDES OF DOOR FROM BATH TO BEDROOM ARE LOOSE.

CORRECTION: RESECURE WITH PIN NAILS BACK INTO PLACE.
LABOR .20

Labor

Job #	Description	Hours	Total
6	RESECURED WITH PIN NAILS	0.20	35.00

Subtotal for Job #6: 35.00

Job #7 - Warranty

COMPLAINT: BED SLIDE TRIM IS LOOSE CHECK AND ADVISE

CAUSE: VERIFIED THE EXTERIOR FASCIA CORNER IS LOOSE.

CORRECTION: RESECURE BACK INTO CORRECT PLACE.

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LABOR .20

Labor

Job #	Description	Hours	Total
7	RESECURED	0.20	35.00

Subtotal for Job #7: 35.00

Job #8 - Warranty

COMPLAINT: INTERIOR SLIDE TRIM IS LOOSE CHECK AND ADVISE

CAUSE: TECH VERIFIED THE OVERLAY ON THE SLIDE FASCIA IS PEELING OFF BOTH SIDES

CORRECTION: REPLACE THE SLIDE FASCIA

LABOR .50

Labor

Job #	Description	Hours	Total
8	REPLACED SLIDE FASCIA	0.50	87.50

Parts

Part #	Description	Qty	Price	Total
F100621157	FASCIA 6'X97"	2.00	10.23	20.46

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT ON PARTS	1.00	178.93	178.93

Subtotal for Job #8: 286.89

Job #9 - Warranty

COMPLAINT: AWNING LEFT SIDE IDLER COVER IS MISSING CUSTOMER STATES IT CAME OFF GOING DOWN THE ROAD

CAUSE: COFIRMED THE MOTOR SIDE HEAD COVER OS MISSING ON THE AWNING.

CORRECTION: REPLACE THE MOTOR SIDE AWNING HEAD COVER

LABOR .20

DENIED

Subtotal for Job #9: 0.00

Job #10 - Warranty

COMPLAINT: ON PATIO THERE ARE TWO FLAPS THAT HAVE NO PLACE TO CLIP TO CHECK AND ADVISE

CAUSE: WHERE THE PATIO FENCE MEETS THE CAMPER THERE IS NOTHING TO ATTACH NETTING TO.

CORRECTION: REPLACE FLAPS ON BOTTOM OF PATIO DOOR

LABOR .30

MOVED TO WO 27653

Subtotal for Job #10: 0.00

Job #11 - Warranty

COMPLAINT: REAR PATIO DOOR GASKET AT BOTTOM IS COMING LOOSE CHECK AND ADVISE

CAUSE: THIS JOB GOES WITH JOB 12

CORRECTION: SEE JOB 12

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Parts

Part #	Description	Qty	Price	Total
F100694809	RAMP DOOR SEAL	1.00	81.51	81.51

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT ON PARTS	1.00	5.00	5.00

Subtotal for Job #11: 86.51**Job #12 - Warranty**

COMPLAINT: REAR DOOR IS ALLOWING LIGHT TO COME IN CHECK AND ADVISE

CAUSE: REAR DOOR SEALS ARE DEFECTIVE AND SEALING AS DESIGNED TO DO

CORRECTION: REPLACE REAR RAMP DOOR SEAL

LABOR 1.5

Labor

Job #	Description	Hours	Total
12	REPLACED RAMP DOOR SEAL	1.00	175.00

Parts

Part #	Description	Qty	Price	Total
38-1865	PROFLEX RV SEALANT BLK	1.00	12.38	12.38

Subtotal for Job #12: 187.38**Job #13 - Warranty**

COMPLAINT: SNAP IS MISSING OFF OF BACK DOOR SIDE WINDOW CHECK AND ADVISE

CAUSE: NO BASE FOR THE SNAP TO LOCK INTO.

CORRECTION: INSTALL A BAS FOR SNAP

LABOR .10

Labor

Job #	Description	Hours	Total
13	REPLACED SNAP	0.10	17.50

Parts

Part #	Description	Qty	Price	Total
F100083253	BUTTON LOWER BASE	1.00	0.00	0.00

Subtotal for Job #13: 17.50**Job #14 - Warranty**

COMPLAINT: BRACEBOARD AT FRONT ABOVE THE WINDOW IS DAMAGED CHECK AND ADVISE

CAUSE: WOOD MOUNTING BASE FOR WINDOW (FRONT) TRIM WARPED AND DAMAGED.

CORRECTION: REPLACE WINDOW TRIM TO CORRECT THE CONCERN

LABOR .50

Labor

Job #	Description	Hours	Total
14	REPLACED WINDOW TRIM	0.50	87.50

Parts

Part #	Description	Qty	Price	Total
F100621156	HEADER 9"X14'	1.00	31.28	31.28

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT ON PARTS	1.00	150.00	150.00

Subtotal for Job #14: 268.78Customer #: 94271
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Job #15 - Warranty

COMPLAINT: MOISTURE IS DRIPPING AROUND MAIN AC IN LIVING AREA WHILE RUNNING CHECK AND ADVISE

CORRECTION: COULD NOT DUPLICATE THE ISSUE. TECH STATED OTHER ISSUES ON THIS WO ARE ALLOWING CONDINSATION.

Subtotal for Job #15: 0.00

Job #16 - Warranty

COMPLAINT: NET ON PATIO FENCING HAS CAME LOOSE

CAUSE: NETTING CAME LOOSE ON PATIO

CORRECTION: NEED TO ADJUST THE NETTING AND SECURE GIMP IN CORRECTLY
LABOR .20

Labor

Job #	Description	Hours	Total
16	ADJUSTED	0.20	35.00

Subtotal for Job #16: 35.00

Job #17 - Warranty

COMPLAINT: FRONT TONGUE JACK LEG BROKE OFF

CAUSE: JACK FAULTED AND BROKE

CORRECTION: REPLACE FRONT JACK
LABOR 1.0

Labor

Job #	Description	Hours	Total
17	REPLACED FRONT JACK	0.50	87.50

Parts

Part #	Description	Qty	Price	Total
F100313901	TONGUE JACK ELECTRIC	1.00	130.85	130.85

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT ON PARTS	1.00	58.96	58.96

Subtotal for Job #17: 277.31

Job #18 - Warranty

COMPLAINT: FRONT COMPARTMENT DOOR ON THE FRONT OF UNIT THE TUMBLERS JUST TURN

CAUSE: FAULTY TUMBLER

CORRECTION: REPLACE TUMBLER ON COMPARTMENT DOOR
LABOR .20

Labor

Job #	Description	Hours	Total
18	REPLACED TUMBLER	0.20	35.00

Parts

Part #	Description	Qty	Price	Total
F100126736	CYLINDER, NON-MASTER BAUER KEYED ALIKE CYLINDER ONLY, NUMBER (DB) TOP OF DECAL RACK 2. KEY CASE #4	1.00	2.42	2.42



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Subtotal for Job #18: 37.42

Job #19 - Warranty

COMPLAINT: NON DOOR SIDE COMPARTMENT DOOR TUMBLER JUST TURNS

CAUSE: FAULTY TUMBLER

CORRECTION: REPLACE THE COMPARTMENT DOOR TUMBLER
LABOR .20

Labor

Job #	Description	Hours	Total
19	REPLACED TUMBLER	0.20	35.00

Parts

Part #	Description	Qty	Price	Total
F100126736	CYLINDER, NON-MASTER BAUER KEYED ALIKE CYLINDER ONLY, NUMBER (DB) TOP OF DECAL RACK 2. KEY CASE #4	1.00	2.42	2.42

Subtotal for Job #19: 37.42

Job #20 - Warranty

COMPLAINT: NDS REAR COMPARTMENT DOOR TUMBLER JUST TURNS

CAUSE: FAULTY TUMBLER

CORRECTION: REPLACE THE TUMBLER ON COMPARTMENT DOOR
LABOR .20

Labor

Job #	Description	Hours	Total
20	REPLACED TUMBLER	0.20	35.00

Subtotal for Job #20: 35.00

Parts Total: 520.22
Labour Total: 1,050.00
Sublet Total: 0.00
Extras Total: 548.88
WORK ORDER TOTAL: 2,119.10

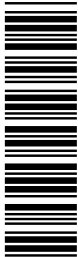
I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.
X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : _____

Date: 31 Aug 2026

W/O: 27445



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