



Warranty Authorization Form

Date: 9/28/2022

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725
Ph. (812) 867-5200

General Information

Pre-Auth #: 24363 Unit: 7M5TV3528PA007059
Series: Valor Model: 2023VAL31T13
Notes:
Status: Approved with Modifications

Dealer Information

American RV Basden RV Center, Inc. DBA/ American RV Requestor: Ben Hoffman
(812) 867-5200 600 E Baseline Rd, Return Fax #:
Evansville, IN 47725 Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 14051 DOOR - INTERIOR - SLIDING - REPAIR (Photos required) Fault Code: BROKEN

Serial #: Model #: Notes: 9/22: Danielle -- please upload correct photos pertaining to the issue / please change to correct flat rate code regarding a sliding door repair 09-22 BH ARV PHOTO IS UPLOADED

Problem: BEDROOM DOOR GUIDE IS BROKEN

Cause: FOUND IT BROKEN

Remedy: NEED TO REPLACE

Part Return Req: No

Status: Approved

Time Requested: .1

Time Allowed: .1

Sublet Repairs: 0.00

Operation Line 2

Flat Rate Code: 22005 LP / PROPANE BOTTLE - STRAP - REPLACE (Photo of defect Required) Fault Code: GOODWILL 4

Serial #: Model #: Notes: 9/22: Danielle -- this is to spec, modification is not covered under warranty

Problem: LP TANK COVER PUT TOGETHER WITH ZIP TIES

Cause: CUT ZIP TIES

Remedy: INSTAL LBOLTS AND NUTS

Part Return Req: No

Status: Approved

Time Requested: .4

Time Allowed: .4

Sublet Repairs: 0.00

Operation Line 3

Flat Rate Code: 14086 TRIM - INTERIOR - REPLACE

Fault Code: IMPROPERLY INSTALLED

Serial #:

Model #:

Notes:

Problem: THE CORD UNDER THE REFRIGERATOR IS STICKING OUT.

Cause: it was the gas line that was showing under the refrigerator when slide room goes in and out.

Remedy: i added a small strip of trim behind the trim under the drawer to keep the gas line from sticking out when slide is activated.

Part Return Req: No

Status: Approved with Modifications

Time Requested: .3

Time Allowed: .2

Sublet Repairs: 0.00

Operation Line 4

Flat Rate Code: 14085 TRIM - INTERIOR - REPAIR

Fault Code: LOOSE

Serial #:

Model #:

Notes:

Problem: THE BEDROOM DOOR TRIM IS LOOSE.

Cause: trim is too long and is bowing in the middle. and not attached

Remedy: cut 1/8 of an inch off bottom of trim and glued trim back to wall

Part Return Req: No

Status: Approved

Time Requested: .2

Time Allowed: .2

Sublet Repairs: 0.00

Operation Line 5

Flat Rate Code: 18006 12 VOLT - GENERAL REPAIR

Fault Code: DOCUMENTED

Serial #:

Model #:

Notes: 9.27.22 JK-Spoke with dealer and was asked to deny line for now. Will speak with tech and update us if necessary. 9.22.22 JK-What was the issue that needed to be corrected? These are the battery cables that need to be connected when the battery is installed. If you need assistance on how to hook the cables up we are available to help, 574-218-7165.

Problem: THE BATTERY COMPARTMENT WIRING IS RAT NESTED.

Cause: WIRING MESS

Remedy: bill and i had to figure out how the wiring was supposed to be in the battery compartment

Part Return Req: No

Status: Denied

Denial Code:

Time Requested: 1

Time Allowed: 0

Sublet Repairs: 0.00

Operation Line 6

Flat Rate Code: 14008 BLIND - REPAIR (Photo of data tag and defect required)

Fault Code: IMPROPERLY INSTALLED

Serial #:

Model #:

Notes:

Problem: THE WINDOW BLIND NEXT TO THE COUCH IS NOT HANGING PROPERLY

Time Requested: .6

Cause: INSTALL ISSUE

Time Allowed: .3

Remedy: the clip that holds the blind in place had come unhooked from the blind on the right side. took valance off and reattached the clip to the blind. reinstalled vallance.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications

Operation Line 7

Flat Rate Code: 14007 BLIND - ADJUST

Fault Code: COMPONENT FAILURE

Serial #:

Model #:

Notes:

Problem: THE BLIND IN THE STORAGE COMPARTMENT IS FRAYED.

Time Requested: .1

Cause: .

Time Allowed: .1

Remedy: IT WASNT FRAYED ON THE EDGE IT WAS JUST WRINKELED. I GOT A HAIR DRYER AND SMOOTHED IT OUT

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 8

Flat Rate Code: 20013A FRESH WATER LINE - REPAIR CRIMP
(photos required)

Fault Code: LEAKS

Serial #:

Model #:

Notes:

Problem: THERE IS WATER LEAKING FROM UNDER THE TELEVISION STAND

Time Requested: 1

Cause: LOOSE LINE

Time Allowed: .5

Remedy: i had to crimp the fitting to the pex line that ran underneith the tv it was dripping

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications