



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 68336
Promised Date: 31 AUG 22

CUSTOMER WORK ORDER

WO #: 68336 (Appointment Date: 22 AUG 2022 - Time: 09:00am)

Customer: 24886 - RILEY, CURTIS W. -
812-760-9322

Tag:

Author: BJW

Location: 0901 BH FOREST RIVER IS
SHOWING NEEDS REVIEW

Stock #: 10748

Stock Desc: 2022 TT COACHMEN

FREEDOM EXPRESS 192RBS

Chassis #: 5ZT2FEHB5NW022119

Serial #: 5ZT2FEHB5NW022119

Mileage:

Licence:

Invoice #:

Date In: 22 AUG 22

Promised: 31 AUG 22

Date Sched:

Completed: 31 AUG 22

Warr. Date: 18 MAR 22

Job #1 - Internal

COMPLAINT: THE AIR CONDITIONER IS FREEZING UP. CUSTOMER IS RUNNING THE FAN ON HIGH, BUT IT IS STILL FREEZING UP. CUSTOMER NEEDS UNIT NO LATER THAN 08/31 BECAUSE HE HAS PLANS FOR LABOR DAY WEEKEND.

CORRECTION: CEILING CONTROL A/C UNITS DO NOT HAVE FREEZE SWITCHES TO PREVENT FREEZE-UP. I DID GET THE UNIT TO FREEZE-UP ON DAY 1. I ADJUSTED THE THERMOSTAT ON THE CEILING AND TESTED IT. I AM GOING TO FIND A GOOD SPOT ON THE THERMOSTAT AND MARK IT SO THAT IT WON'T FREEZE UP IF LEFT ON. I HAVE LEFT THE A/C ON FOR 3 DAYS AND CHECKED IT EVERY 2-4 HOURS. IT HAS NOT FROZE AT ALL AFTER SETTING THE THERMOSTAT AT A LOWER POINT. I HAVE MARKED 2 TEMPS ON THE THERMOSTAT. I MARKED 70 AND 65, BUT IT MIGHT CHANGE A LITTLE DO TO OUTSIDE CONDITIONS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: TV ANTENNA NOT PICKING UP CHANNELS

CORRECTION: I REMOVED THE BOOSTER AND RADIO. I CHECKED ALL OF THE CABLE ENDS. I TRYED A NEW BOOSTER. I REMOVED THE ANTENNA AND FOUND THAT THE CABLE END WAS NOT INSTALLED RIGHT. I CUT OFF THE OLD CABLE END AND INSTALLED A NEW ONE. I TESTED THE TV AGAIN AND IT WAS NEW WORKING. I REINSTALLED THE ANTENNA ON THE ROOF AND PUT THE BOOSTER BACK INTO THE WALL. TESTED THE TV AGAIN AFTER EVERYTHING WAS PUT TOGETHER. SYSTEM IS WORKING AS IT SHOULD.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	150.00

Parts

Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-LEVELING DICOR	1.00	6.20	6.20



Customer #: 24886
RILEY, CURTIS W.

Subtotal for Job #2: 156.20

Job #22V243 - Warranty

COMPLAINT: RECALL 22V243 LP QUICK CONNECT

CAUSE: LP QUICK DISCONNECT RECALL

CORRECTION: INSTALLED NEW LP QUICK DISCONNECT AND TESTED

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	90.00
Subtotal for Job #22V243:			90.00

Parts Total: 6.20
Labour Total: 240.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 246.20

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 26 Sep 2022

Customer Signature : _____

W/O: 68336
Promised Date: 31 AUG 22



Customer #: 24886
RILEY, CURTIS W.

