

Pre-Authorization

9/15/20
11:15:44

Pre-Authorization number PA03230758 Reference no: 68307 Status: Approved Approved by kiddz Approved date 9/12/2022
 Technician Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDFCGL29NV508675 6/2/2022
 600 E Baseline Rd
 Evansville, IN 47725

Item	Root Cause of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	5104931B	Solar - Panel	0.00	2.00	2.00		1	0.50	Complaint:MAKE SURE THE SOLAR IS CHARGING THE BATTERY Cause:FOUND SOLAR PANEL PLUGS DO NOT HAS A GOOD CONNECTION Correction:STARTED AT THE SOLAR PANEL ON CONTROLLER WAS NOT WORKING. CHECKED THE SOLAR PANEL ON ROOF FOR VOLTAGE, GETTING 39.9 VOLTS. THE DOWNFALL IS BOTH PLUGS FROM SOLAR PANEL TO ROOF MOUNT IS BROKEN. BROKEN PLUGS DOES NOT HAVE A GOOD CONNECTION. TOOK PICTURES. NEED TO REPLACE THE SOLAR PANEL. THEN FOUND OUT THE CONVERTER DOES NOT WORK
2	5103906B	Power Center - C	0.00	1.00	0.50		1	0.50	Complaint:CHECK BATTERY NOT CHARGING Cause:FOUND FRIDGE IS 12 VOLT AND THE CONVERTER IS NOT CHARGING THE BATTERY FOR IT TO WORK PUT A BATTERY CHARGER ON THE BATTERY FOR IT TO BE FULLY CHARGED AND CHECK TO MAKE SURE THE FRIDGE WORKED AND IT WORKS FINE CONVERTER IS ONLY PUTTING OUT 6 VOLTS Correction:NEED TO INSTALL A NEW CONVERTER KRV - Labor time approved in accordance with Keystone RV's flat rate manual. VCB
3	5100706B	Breaker, 120V - R	0.00	0.40	0.20		1	0.20	Complaint:REAR A/C NOT WORKING BREAKER FOR THE A/C IS HALF WAY AND WONT WORK Cause:FOUND BREAKER NOT RESET TRIED AND TRIED TO RESET IT AND WOULD NOT RESET MOVED THE WIRING TO THE MICROWAVE TO MAKE SURE IT WORKS AND WORKED FINE Correction:INSTALL NEW BREAKER FOR THE A/C KRV - Labor time approved in accordance with Keystone RV's flat rate manual.

This paper claims only use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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Warranty Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
3-Authorization number PA03230758				2.70				VCB

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