



# Warranty Authorization Form

Date: 9/16/2022

## General Information

Basden RV Center, Inc. DBA/ American RV  
600 E Baseline Rd,  
Evansville, IN 47725

Ph. (812) 867-5200

Pre-Auth #: 22249

Series: Valor

Unit: 7M5FV4536NA005786

Model: 2022VAL40V13

Notes: 8/18 HS: Dealer emailed today stating the vendors repair for 0.5 did not work. - /8/16 HS: Sent to the vendor. I included you in the email.

Status: Approved with Modifications

## Dealer Information

American RV  
(812) 867-5200

Basden RV Center, Inc. DBA/ American RV  
600 E Baseline Rd,  
Evansville, IN 47725

Requestor: Ben Hoffman

Return Fax #:

Email: bhoffman@americanrvcenter.com

## Operation Line 1

Flat Rate Code: 14082B THEATRE SEATING - REPLACE (Photo of Law Tag Required) Fault Code: VENDOR

Serial #: Model #: Notes: 8/22 HS: VCB / No vendor response within 48 hours. Approving replacement of chair. 1.0 total .5 for original repair LCI advised on that did not work and 0.5 for the replacement. - 8/18 HS: Dealer emailed today stating the vendors repair for 0.5 did not work. - /8/16 HS: Sent to the vendor. I included you in the email.

Problem: THE FRONT MOST SEAT IN THE COUCH THAT IS LOCATED NEAR THE KITCHEN POPS WHEN IT RECLINES. YOU WILL HAVE TO SET IN THE SEAT TO GET IT TO DUPLICATE.

Time Requested: 1

Time Allowed: 1

Cause: arms are hitting under the couch as moving foot rest

Sublet Repairs: 0.00

Remedy: NEED TO REPLACE THE CHAIR

Part Return Req: No

Status: Approved

## Operation Line 2

Flat Rate Code: 14086 TRIM - INTERIOR - REPLACE Fault Code: IMPROPERLY INSTALLED

Serial #: Model #: Notes:

Problem: THE TWO WOODEN END CAPS ON EACH SIDE OF THE TV ARE LOOSE.

Time Requested: .4

Cause: nails not long enough to go in to wall

Time Allowed: .2

Remedy: find new unit on lot to find out where trim block go, they are part of the crown molding use 2 in nails to mount with

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications

### Operation Line 3

*Flat Rate Code:* 22524 THREE SEASONS - REPAIR (photos required)

*Fault Code:* COMPONENT FAILURE

*Serial #:*

*Model #:*

*Notes:*

*Problem:* THE SCREWS ARE BACKING OUT OF THE THREE SEASON DOORS. CUSTOMER HAS ALSO NOTICED A BLACK GUMMY SUBSTANCE OVER THE DOORS WHICH IS PREVENTING THEM FROM SLIDING PROPERLY.

*Time Requested:* .3

*Time Allowed:* .3

*Cause:* INSTALL ISSUE

*Sublet Repairs:* 0.00

*Remedy:* work it to inside releas for back ramp out side takes DB key, open ramp and inspedt doors, found screws loose have ben over torked, replace # 6 screws with # 8s and test doors

*Part Return Req:* No

*Status:* Approved