

RE: 11244 - 2023 TT RIVERSIDE RV INTREPID 210 Ser#: 59CCC2328PL006536, RO 68253

Warranty @Riverside RV <warranty@goriversiderv.com>

Mon 9/12/2022 10:41 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Auth. # 091222-4 for 2.70 hrs. labor

1 - .50

2 - .30

3 - .20

4 - .10

5 - .20

6 - .40

7 - 1.0 (Flat rate to RR probes is .50 hrs.. What was done in the extra 3 hours?)



Thank you and have a good day,

Laura Kay Meyers

Warranty

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Saturday, August 27, 2022 11:21 AM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: 11244 - 2023 TT RIVERSIDE RV INTREPID 210 Ser#: 59CCC2328PL006536, RO 68253

1. SHOWER SURROUND PULLING AWAY. NOTED ON DEL

a. SHOWER SURROUND PULLING AWAY. NOTED ON DELIVERY.

b. Shower surround bowed between fastners. Added more fasteners in bowed areas.
Sealed edge of shower surround with white silicone.

i. LABOR .8

2. 4 BLINDS IN SLIDE WILL NOT STAY UP

- a. 4 BLINDS IN SLIDE WILL NOT STAY UP.
- b. Tightened strings on all window blinds on slideout.

i. LABOR .3

3. STAPLE HOLES NEED FILLED IN CABINET UNDER SINK

- a. STAPLE HOLES NEED FILLED IN CABINET UNDER SINK.
- b. Filled staple holes with matching putty.

i. LABOR 0.2

4. STAPLE HOLES IN MEDICINE CABINET

- a. STAPLE HOLES IN MEDICINE CABINET.
- b. Filled all holes in medicine cabinet.

i. LABOR 0.2

5. DEAD BOLT WILL NOT LOCK

- a. DEAD BOLT WILL NOT LOCK.
- b. Door frame material will not dead bolt plunger lock. Cleared out material for plunger to extend and lock.

i. LABOR 0.2

6. BLACK TANK FLUSH HOSE PINCHED FLAT

- a. BLACK TANK FLUSH HOSE PINCHED FLAT.
- b. Cut pinched section of black tank flush hose out. Installed 90 deg elbow with clamps. Checked for leaks. OK.

i. LABOR .4

7. GREY TANK NOT READING CORRECT ON MONITOR

- a. GREY TANK NOT READING CORRECT ON MONITOR PANEL.
- b. It takes a long time for monitor to show 1/3 and then it jumps to full. Changed wires on grey tank. Moved full wire to extra sensor at top of tank. Grey tank now reads full. Open dump valve and monitor gradually drops from full to 2/3 to 1/3 to empty. Started filling grey tank again. Monitor will read 1/3 for a long time, Then go to 2\3 and then full. Monitor panel now reading ok. Drains are slow.

i. LABOR 3.5

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

****OUR PHONES SYSTEM DOES NOT ACTIVATE UNTIL 9 A.M. CENTRAL****

I'M NOT YELLING AT YOU. OUR SYSTEM ONLY RECOGNIZES CAPITOL LETTERS