

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1198472
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKGC1NY021748
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	017 / 017D
OWNER INFORMATION		ITEM #	CKTR18TO-D
JEREMY S THOMPSON		DEALER RO #	68242
6531 EVENING SONG LANE		CLAIM START DATE	08/22/2022
Owensville, IN 47665		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/15/2022	WARRANTY EXPIRATION DATE	04/15/2023

Claim Line Details

Labor

Line# 1	Operation Code RC-026-01-00-004186	Operational Description 22V243, 2022-181 - FLEXTECH QUICK DISCONNECTS - REMEDY (INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-08-22 10:27:05 :: RECALL 22V243 LP QUICK CONNECT get info on recall, check and found enerco group on disconnect replace and run drop test, pull unit to service lot	
	Model #	Dlr Sub Hrs 0.30
	Serial #	Appr Hrs 0.30
		Sub Labor Amt \$45.00
		Appr Labor Amt \$45.00

Notes

Labor

Line# 2	Operation Code 10-38-01-00-000497	Operational Description Lippert Schwintek In-Wall Slide Out Column - complete, per side - Frame & Chassis/Slide Out System (Lippert Schwintek)/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-08-22 10:28:49 :: ON CUSTOMER'S RECENT TRIP TO FLORIDA HIS SLIDE ROOM WOULD NOT GO OUT. HE WAS ABLE TO GET IT IN AND OUT MANUALLY ON HIS TRIP find unit on lot and bring in, open slideroom found back side of slideroom is jumping gears top back is 26 3/4 in out, bottom is 24 1/4 in out, front top is 27 in out, bottom is 27 in out gear rails show jumping on bottom back of slideroom needs new swintek find unit on lot and bring in, open slideroom found back side of slideroom is jumping gears top back is 26 3/4 in out, bottom is 24 1/4 in out, front top is 27 in out, bottom is 27 in out gear rails show jumping on bottom back of slideroom, turn in PO for swintesk system bring back in and take more pics for lci (sheets not with job ticket)	
	Model #	Dlr Sub Hrs 6.00
	Serial #	Appr Hrs 5.00
		Sub Labor Amt \$900.00
		Appr Labor Amt \$750.00

Notes

please attach post install pictures before claim goes to processing

Labor

Line# 3	Operation Code 70-150-02-00-001730	Operational Description Magic Chef Microwave Trim Ring - Appliances/Microwaves/Adjust/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-08-22 10:39:25 :: THE MICROWAVE IS NOT	

SECURED TO THE CABINET.3 remove microwave and found screws over torqued and striped out holes, get bigger screws and install microwave

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$15.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$15.00

Notes

Submitted	Labor Amt	\$960.00
	Parts & Freight	\$0.00
	Total	\$960.00

Approved	Labor Amt	\$810.00
	Parts & Freight	\$0.00
	Total	\$810.00

DEALER _____ DATE _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE

All repairs described have been inspected and are satisfactory.