

BASDEN RV CENTER, INC D.B.A. AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 68242  
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER  
Customer: 52469 - JEREMY S. THOMPSON  
Address: 6531 EVENING SONG LN  
OWENSVILLE, IN  
47665  
Phone: 812-664-0831  
Stock Number: 10856 - 2022 CHEROKEE WOLF PUP 18TO 5ZT2CKGC1NY021748  
VIN: 5ZT2CKGC1NY021748 HIN: SER#: 5ZT2CKGC1NY021748  
Mileage: 0 Work Order Comp: 30 SEP 22  
Auth. No: Dealer #:  
Warr. Date: 15 APR 22 Work Order Date: 11 AUG 22 Inv #: 383634

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WO # Job # Description JOB INFORMATION  
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68242 2 ON CUSTOMER'S RECENT TRIP TO FLORIDA HIS SLIDE ROOM WOULD NOT GO  
OUT. HE WAS ABLE TO GET IT IN AND OUT MANUALLY ON HIS TRIP  
find unit on lot and bring in, open slideroom found back side of  
slideroom is jumping gears top back is 26 3/4 in out, bottom is  
24 1/4 in out, front top is 27 in out, bottom is 27 in out gear  
rails show jumping on bottom back of slideroom needs new  
swintek  
find unit on lot and bring in, open slideroom found back side  
of slideroom is jumping gears top back is 26 3/4 in out, bottom  
is 24 1/4 in out, front top is 27 in out, bottom is 27 in out  
gear rails show jumping on bottom back of slideroom, turn in PO  
for swintek system bring back in and take more pics for lci (  
sheets not with job ticket) REMOVED THE TRACKS AND INSTALLED  
NEW TRACKS AND GEARS FOUND THAT THE RAILS WAS NOT STRAIT  
ORIGINALLY SO I INSTALLED STRAIT AND SEALED HAD TO DRILL NEW  
HOLES FOR THE BOLTS TO GO INSIDE AND HAD HARD TIME GETTING THEM  
TO LINE UP . I THEN SEALED EVERYTHING AND RAN ROOM IN AND OUT  
SEVERAL TIMES TO MAKE SURE IT DID NOT STOP OR MALFUNCTION.  
  
68242 2V243 RECALL 22V243 LP QUICK CONNECT  
get info on recall, check and found enerco grop on disconet  
replace and run drop test, pull unit to sevice lot  
  
68242 4 THE MICROWAVE IS NOT SECURED TO THE CABINET.  
remove microwave and found screws over torked and striped out  
holes, get bigger screws and install microwave

Claim : 68242

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WO #      Job #   Description      JOB INFORMATION
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Part No   Job#   Description      PARTS              Qty   Price   Total
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V000298378      2   SLIDEROOM RACK - COMPLETE      1.00  820.92  820.92

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Lab Code  Job#   Description      LABOUR              Hrs   Rate   Total
*****
Z990      2   MISC LABOUR CODE (EXTERNAL)      0.00  150.00   0.00
Z990      2   MISC LABOUR CODE (EXTERNAL)      1.00  150.00  150.00
Z990      2   MISC LABOUR CODE (EXTERNAL)      0.00  150.00   0.00
Z990      2   MISC LABOUR CODE (EXTERNAL)      0.00  150.00   0.00
Z990      2   MISC LABOUR CODE (EXTERNAL)      0.00  150.00   0.00
Z990      2   MISC LABOUR CODE (EXTERNAL)      1.00  150.00  150.00
Z990      2   MISC LABOUR CODE (EXTERNAL)      3.00  150.00  450.00
Z990      2   MISC LABOUR CODE (EXTERNAL)      0.00  150.00   0.00
Z990      V243  MISC LABOUR CODE (EXTERNAL)      0.30  150.00   45.00
Z990      4   MISC LABOUR CODE (EXTERNAL)      0.10  150.00   15.00

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Excode   Job#   Description      EXTRAS              Qty   Price   Total
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FRT      2   FREIGHT - SLIDE RACK      1.00   65.00   65.00
SS      V243  SHOP SUPPLIES      1.00   0.00   0.00

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Parts Total:      820.92
Labour Total:     810.00
Sublet Total:      0.00
Extras Total:     65.00

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>>>> Claim Total: 1,695.92

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_