BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 81021
MANUFACTURER'S CLAIM #:

Manufacturer: 51956 - MIDWEST SALES AND SERVICE INC
Customer: 38895 - ERIN ROBINSON
Address: 10283 PERRY BLVD
SUMNER, IL
62466
Phone: (618) 838-4601
Stock Number: 11416 - 2024 CATALINA 293QBCKLE 5ZT2CAUB1RX032413
VIN: 5ZT2CAUB1RX032413 HIN: SER#: 5ZT2CAUB1RX032413
Mileage: 0 Work Order Comp: 25 SEP 26
Auth. No: Dealer #:
Warr. Date: 22 OCT 24 Work Order Date: 08 SEP 26 Inv #: 435225

WO #	Job #	Description	JOB INFORMATION
81021	1	A/C ISN'T COOLING.	Pulled unit into shop and hooked up to shore power. Turned on the air conditioner. Removed the plenum and took amp draw and temp readings. Filled out diag sheet for warranty. The fan and compressor run but the unit will not cool. Turned in diag sheet.Parked unit. Pulled unit back into the shop. Took the new ac out to the shop and removed it from the packaging. Removed the inside plenum,controll board and hardware. Took a fork truck and removed the old ac from the roof. Placed the new ac in the roof and centered it over the cut out. The new ac's require a updated controll board and t stat. We did not recieve either of these. Took trash and old ac to the dumpster. Parked unit in parts hold. Received controll board and t stat. Pulled unit it back into the shop. Plugged into shore power and turned off the breaker for the ac. Removed power and communication wires from the controll board. Installed power and communication wires to the new controll box. Removed the wires from the t stat. Installed the wires to the new t stat and secured it to the wall. Tested ac function. The ac is working. Cleaned up mess and typed notes.

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISC LABOUR CODE	(EXTERNAL)	1.00	185.00	185.00
Z990	1	MISC LABOUR CODE	(EXTERNAL)	0.50	185.00	92.50

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Lab Code	Job#	Description LABOUR	Hrs	Rate	Total
Z990	1	MISC LABOUR CODE (EXTERNAL)	0.00	185.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)	1.10	185.00	203.50
Z990	1	MISC LABOUR CODE (EXTERNAL)	0.40	185.00	74.00

Excode	Job#	Description EXTRAS	Qty	Price	Total
PARTS	1	A/C MARK-UP 30%	1.00	188.00	188.00
PARTS	1	SHROUD 30% MARK-UP	1.00	73.87	73.87
PARTS	1	CONTROL BOX 30% MARK-UP	1.00	20.40	20.40
PARTS	1	T-STAT 30% MARK-UP	1.00	12.40	12.40

Parts Total:	0.00
Labour Total:	555.00
Sublet Total:	0.00
Extras Total:	294.67
>>>>> Claim Total:	849.67

Customer Signature:_____ Date: _____